

G-Cloud 15

M365 Assessment, Implementation and Exploitation



Atos

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1. What is M365 Assessment, Implementation and Exploitation?

Microsoft 365 is an integrated experience of apps and services, designed to help you pursue your passion and grow your business. Get apps like Teams, Loop, Power Business Intelligence (BI), Power Apps, Stream, Flow and more, updated monthly with the latest features and security updates. Features also include:

- The use of cloud-powered email to reach customers and co-workers wherever work takes you
- Collaborate in Microsoft Teams, the new hub for teamwork. The core capabilities in Microsoft Teams include business messaging, calling, video meetings and file sharing. Businesses of all sizes can use Teams
- Save files to OneDrive with one terabyte of online storage, allowing access across devices and on the go
- Run your business with the Business Apps, empowering you to manage customer scheduling, invoicing, referrals, and more, all from one place
- Use the platform to protect sensitive data that is stored in Office 365 services. It includes prescriptive recommendations for discovering, classifying, protecting, and monitoring personal data to meet the requirements of the General Data Protection Regulation (GDPR). This can be applied to achieve compliance with many other regulations

Atos offers a complete service, allowing you to select the elements that suit your business.

Assessment

The M365 Assessment, Implementation, and Exploitation service from Atos provides a detailed evaluation and analysis of the CMO (Current Mode of Operation) to determine the suitability and migration strategy for customers wishing to move to M365. For public sector bodies specifically, we focus on security elements and our ability to advise on the platform's exploitation in a secure environment.

Implementation and Exploitation

The purpose of this part of the service is to enable customers to leverage their investment in the Microsoft 365 ecosystem. Taking advantage of all the features from all views, including business or technical, to improve efficiency, potentially reduce costs, boost the customer's end-user experience and potential business partners with whom the customer communicates.

Atos can help understand not only features related to the customer's existing Microsoft-licensed features, but also the wider M365 licence options that may offer benefits.

This service may be conducted as a single standalone undertaking or as part of other Atos-related flexible service offerings.

2. What does it deliver?

Assessment

The service that Atos delivers will provide customers with a comprehensive evaluation of the migration journey, including the following:

Assessment report – High-level detail of the CMO, any barriers to Microsoft 365 exploitation, as well as known unknowns.

Remediation Checklist – List of items (software and infrastructure) that are known at the time to require remediation, and an overview of remediation.

High-Level Design for Migration – High-level overview of future mode of operation and understanding of any additional infrastructure required to provide co-existence with Microsoft 365, both short-term (during migration) and long-term.

The delivery model for this offering relies mainly on UK-based resources.

For information purposes, Atos uses a delivery model that combines landed and offshore resources.

Implementation and Exploitation

Atos will produce the following:

Workshops – These will take place with customers and stakeholders.

Assessments – looking at:

- Existing Microsoft 365 environments and features
- Existing third-party systems adoption and usage
- Current Microsoft 365 / implementation, adoption, and operation.

Identify, Support and Suggest – Helping customers understand all aspects of Microsoft 365, including licensing, user adoption processes, potential business process applications and its capacity to influence cost savings.

Overview – High-level overview of future mode of operation.

Reports – Encapsulating the above to present suggested changes and adoption techniques for the future mode of operation.

The delivery model for this offering relies mainly on UK-based resources.

For information purposes, Atos uses a delivery model that combines landed and offshore resources.



3. What technology does it use?

The service is based on the Microsoft 365 platform. Microsoft 365 is a Software as a Service (SaaS) solution that includes Microsoft Office and other services, such as email and collaboration, from Microsoft's cloud platform.



4. What terms apply?

To the fullest extent permitted under G-Cloud 15 Framework Agreement and the Call-Off Contract, Atos will provide the Services in accordance with the Atos Supplier Terms (which will include, but may not be limited to , the Supplier Acceptable Use Policy, Supplier Data Processing Agreement, Supplier Specific Shared Responsibility Model, Supplier SLAs and Supplier Licence Terms and any applicable Third-Party Terms outlined in this Service Description document and the Order Form) and this Service Description document.

For clarity:

- Atos Supplier Terms may be modified in accordance with the provisions of the Call-Off Contract, and remain effective except where expressly overridden.
- Hyperlinks included in the Atos Supplier Terms and Service Description document remain effective where they point to Atos' or the relevant Third-Party Terms or documents. Should a hyperlink cease to function, Atos will work with the client to update it through the agreed procedure.



5. Termination

Termination shall be in accordance with:

- The G-Cloud 15 Framework terms and conditions
- Any terms agreed within the Order Form of the relevant Call-Off Contract
- For this specific service, by default Atos ask for at least thirty (30) days prior written notice of termination without cause.

Atos commits to the continued provision of services for the duration of the Call-Off Contract subject to the terms and conditions of the G-Cloud 15 Framework Agreement, the Call-Off Contract, the Atos Supplier Terms and the applicable Third Party Agreements (as defined in the Atos Supplier Terms and indicated in the Order Form) related thereto.



6. How do I order?

Please contact our team at: gcloud@atos.net

- We will prepare a quotation for your review, including any applicable volume discounts.
- Once the quotation is agreed, we will issue the necessary documentation (as required by the G-Cloud Framework) and request a purchase order from you.
- Upon receipt of your purchase order, we will configure the services in line with the agreed requirements. Where applicable, you will also receive access to our self-service portal to begin provisioning services.
- If you are a new customer, you may need to complete additional 'new supplier' forms.
- Invoices will be issued to you and to Crown Commercial Service (CCS), quoting the purchase order number, for the services procured.
- We will also submit the required monthly management information reports to the Government Procurement.



7. Glossary

Term	Definition
BI	Business Intelligence
CMO	Current Mode of Operation
GDPR	General Data Protection Regulation
M365	Microsoft 365
SaaS	Software As A Service



Crown
Commercial
Service
Supplier

Atos

8. Why Atos

Atos has been a trusted partner on every G-Cloud iteration since the framework began, helping public sector organisations modernise with confidence. We combine global expertise with deep UK experience to deliver secure, scalable cloud solutions that meet the highest government standards.

As Europe's leading provider of cloud and cybersecurity services, Atos offers end-to-end capabilities - from migration and hosting to SaaS and consultancy - supported by UK delivery centres and strategic partnerships with hyperscalers.

Our focus on innovation, sustainability, and social value ensures that customers not only achieve operational excellence but also contribute to a greener, fairer future. With Atos, you gain a proven partner committed to driving efficiency, resilience, and transformation across public service.



About Atos

Atos Group is a global leader in digital transformation with c. 67,000 employees and annual revenue of c. €10 billion, operating in 61 countries under two brands – Atos for services and Eviden for products. European number one in cybersecurity, cloud and high-performance computing, Atos Group is committed to a secure and decarbonized future and provides tailored AI-powered, end-to-end solutions for all industries. Atos Group is the brand under which Atos SE (Societas Europaea) operates. Atos SE is listed on Euronext Paris.

The purpose of Atos Group is to help design the future of the information space. Its expertise and services support the development of knowledge, education and research in a multicultural approach and contribute to the development of scientific and technological excellence. Across the world, the Group enables its customers and employees, and members of societies at large to live, work and develop sustainably, in a safe and secure information space.

Learn more at: atos.net