

G-Cloud 15

Workplace Solutions: M365 Maturity Assessment



Atos

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1. What are M365 Maturity Assessments?

Atos' M365 Maturity Assessment uses a proprietary business and user-focused framework to rapidly evaluate current levels of utilisation, effectiveness and adoption of Microsoft 365 services. This assessment can be used against an individual organisation's M365 tenant or government-shared tenants such as N365 (NHS).

The Maturity Assessment is a capability-focused framework for identifying and prioritising areas for improvement and opportunities to maximise the value of M365.

The assessment consists of:

- Evaluating the organisation's level of deployment of M365 capabilities
- Assessing how well M365 is integrated with other existing systems
- Review of IT policies and governance to ensure alignment
- Evaluation of organisations' data management practices within M365
- Measuring the level of user adoption and engagement with M365
- Assessing the extent of automation and integration into other processes
- Evaluating the effectiveness of collaboration tools to meet organisational needs.

Outputs include a write-up of the current state and desired state, identification and prioritisation of opportunities/areas for improvement, and a high-level roadmap to achieve optimised maturity levels for the platform.

Atos' experience accelerates identifying and supporting addressing common challenges with M365, such as:

- **Resistance to Change** - Users may be resistant to adopting new tools or changing their work processes. Atos' assessment, recommendations, and roadmap look to overcome this resistance and promoting user buy-in is vital for achieving higher maturity levels
- **Governance complexities** - Implementing effective governance & policy practices within M365 can be complex. Atos supports organisations in establishing appropriate policies, permissions, and security measures to ensure data protection, compliance, & overall control
- **Complex systems** - It can be challenging to navigate and understand the interdependencies between different components of M365; Atos can provide the expertise and planning support to assess & improve maturity effectively
- **Adoption levels** - Atos' assessment seeks to bring light to varying levels of adoption and utilisation of M365 applications & services. Some users may fully embrace M365, while others might have limited or no usage. Atos' tailored assessment accurately assesses overall maturity and identifies gaps in adoption and usage

- **Evergreen** - Microsoft regularly release updates & new features for M365. Keeping up to date with these updates & understanding their potential environmental impact can be a challenge. Part of Atos' assessment is to examine how you can monitor these and act appropriately
- **Technical Limitations** - Complications in integrating M365 with other systems and tools can hinder maturity advancements. Some organisations may have existing legacy systems or specialised applications that do not seamlessly integrate with M365. Atos uses its expertise and leverages its partnerships to provide advice on overcoming technical challenges & ensuring a smooth integration.

2. What does it deliver?

AtoS' M365 Maturity Assessment focuses on delivering a strategic assessment of current M365 capabilities and providing recommendations/strategic plans to enhance maturity and drive business value

Their proprietary model provides a framework for evaluating the organisation's current state, identifying gaps and areas for improvement, and defining a roadmap for progressing towards desired levels of maturity.

The initial evaluation places the organisation on a 5-point maturity level from Unaware, Basic, Developing, Performing, to Best in Class.

By conducting a comprehensive assessment, organisations can gain a better understanding of their M365 maturity level and identify areas for improvement.

The assessment can help:

- Define strategic initiatives
- Understand current challenges/capability gap
- Align IT with business demand
- Maximise investment in areas that drive business value
- Drive increased adoption and value from Microsoft 365 applications and services
- Introduce best practice processes
- Enable time/energy/resources to focus on the right priorities to achieve business value.

Leading to:

- Formulation of a clear roadmap to support organisations in their future of work digital journey
- Devise strategic plans to maximise value across wider workplace areas.



3. What technology does it use?

This offering uses Atos' proprietary methodology to assess the current M365 maturity of an organisation, then design and define a strategy and high-level roadmap, considering applications & services across the M365 environment:

- Microsoft 365 Admin
- Microsoft 365 Office
- Exchange Online & Outlook
- OneDrive for Business
- SharePoint Online
- Microsoft Teams
- Azure AD
- Power Automate
- PowerBI
- Dynamics 365
- Viva Suite
- CoPilot
- Defender
- Microsoft Stream
- Purview
- Power Virtual Agents
- Windows 10 devices
- Smarter working and new ways of collaborating both internally and externally
- Hybrid working, mobile working, remote working and working at home.



4. What terms apply?

To the fullest extent permitted under G-Cloud 15 Framework Agreement and the Call-Off Contract, Atos will provide the Services in accordance with the Atos Supplier Terms (which will include, but may not be limited to , the Supplier Acceptable Use Policy, Supplier Data Processing Agreement, Supplier Specific Shared Responsibility Model, Supplier SLAs and Supplier Licence Terms and any applicable Third-Party Terms outlined in this Service Description document and the Order Form) and this Service Description document.

For clarity:

- Atos Supplier Terms may be modified in accordance with the provisions of the Call-Off Contract, and remain effective except where expressly overridden.
- Hyperlinks included in the Atos Supplier Terms and Service Description document remain effective where they point to Atos' or the relevant Third-Party Terms or documents. Should a hyperlink cease to function, Atos will work with the client to update it through the agreed procedure.



5. Termination

Termination shall be in accordance with:

- The G-Cloud 15 Framework terms and conditions
- Any terms agreed within the Order Form of the relevant Call-Off Contract
- For this specific service, by default Atos ask for at least thirty (30) days prior written notice of termination without cause.

Atos commits to the continued provision of services for the duration of the Call-Off Contract subject to the terms and conditions of the G-Cloud 15 Framework Agreement, the Call-Off Contract, the Atos Supplier Terms and the applicable Third Party Agreements (as defined in the Atos Supplier Terms and indicated in the Order Form) related thereto.



6. How do I order?

Please contact our team at: gcloud@atos.net

- We will prepare a quotation for your review, including any applicable volume discounts.
- Once the quotation is agreed, we will issue the necessary documentation (as required by the G-Cloud Framework) and request a purchase order from you.
- Upon receipt of your purchase order, we will configure the services in line with the agreed requirements. Where applicable, you will also receive access to our self-service portal to begin provisioning services.
- If you are a new customer, you may need to complete additional 'new supplier' forms.
- Invoices will be issued to you and to Crown Commercial Service (CCS), quoting the purchase order number, for the services procured.
- We will also submit the required monthly management information reports to Government Procurement.



7. Why Atos

Atos has been a trusted partner on every G-Cloud iteration since the framework began, helping public sector organisations modernise with confidence. We combine global expertise with deep UK experience, delivering secure, scalable cloud solutions that meet the highest government standards.

As Europe's leading provider of cloud and cybersecurity services, Atos offers end-to-end capabilities - from migration and hosting to SaaS and consultancy - supported by UK delivery centres and strategic partnerships with hyperscalers.

Our focus on innovation, sustainability, and social value ensures that customers not only achieve operational excellence but also contribute to a greener, fairer future. With Atos, you gain a proven partner committed to driving efficiency, resilience, and transformation across public service.



About Atos

Atos Group is a global leader in digital transformation with c. 67,000 employees and annual revenue of c. €10 billion, operating in 61 countries under two brands – Atos for services and Eviden for products. European number one in cybersecurity, cloud and high-performance computing, Atos Group is committed to a secure and decarbonized future and provides tailored AI-powered, end-to-end solutions for all industries. Atos Group is the brand under which Atos SE (Societas Europaea) operates. Atos SE is listed on Euronext Paris.

The purpose of Atos Group is to help design the future of the information space. Its expertise and services support the development of knowledge, education and research in a multicultural approach and contribute to the development of scientific and technological excellence. Across the world, the Group enables its customers and employees, and members of societies at large to live, work and develop sustainably, in a safe and secure information space.

Learn more at: atos.net