

G-Cloud 15

Lot 3 - Strengthen Data & AI Foundations - Improve Governance



Atos

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1. What is Data & AI governance?

What is Improving Data & AI Governance?

Data & AI Governance is the set of roles, processes, and controls used to ensure data and AI assets are owned, managed, and used consistently across the organisation. It provides the structure needed to improve data quality, support decision making, and ensure AI is developed and used responsibly.

As organisations increase their use of analytics and AI, governance becomes more complex. Data and models are often spread across teams and platforms, ownership can be unclear, and controls are applied inconsistently. Data & AI Governance addresses these challenges by establishing clear accountability and common ways of working.

Our vision

Our vision is to ensure that data is treated as a corporate asset, clearly owned, effectively managed, and consistently controlled across the organisation, and that AI is governed in a way that is transparent, trusted, and aligned with business objectives.



DATA AS A CORPORATE ASSET

The data enables efficient processes and decision making, and is viewed by the group as a fundamental enabler of business performance and business insight.



EFFECTIVELY OWNED, MANAGED, AND CONTROLLED

An operating model is in place and consists of agreed governance structure and policies, data owners assigned, supported by relevant processes, and enabling technologies.



HIGH DATA QUALITY

Data is clean, complete, and accurate, contains no unnecessary duplication, is standardised and consistent. Metrics are defined to monitor quality, and form basis to define continuous improvement.



GLOBAL ORGANISATION ADOPTION

Data is effectively integrated and distributed, and can be strategically leveraged throughout the global business processes.

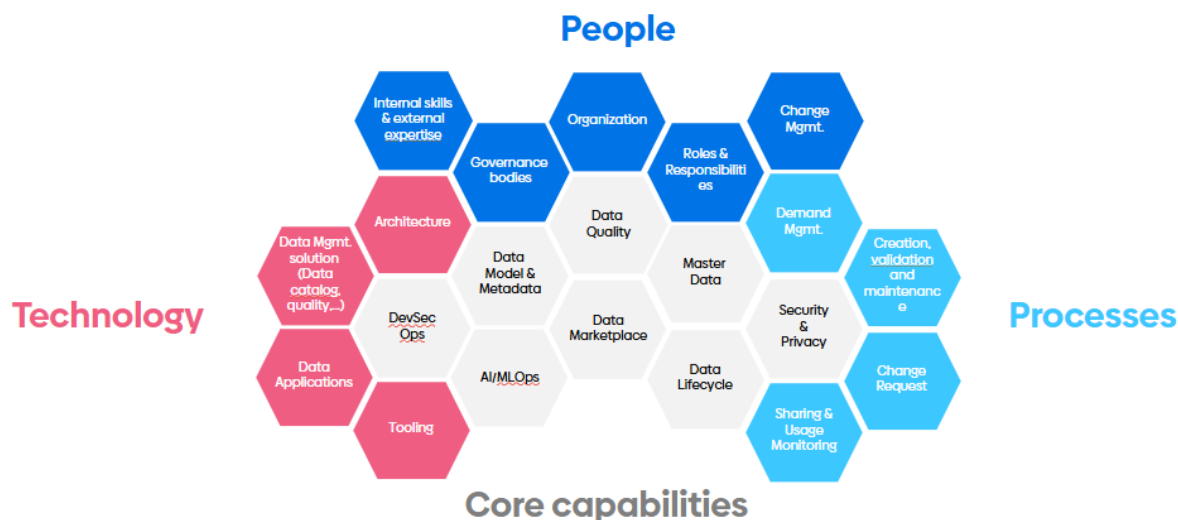
Our data governance vision

Effective Data & AI Governance spans people, processes, and technology. It covers how data is managed throughout its lifecycle, as well as how AI models are developed, deployed, and monitored.

This includes defining governance bodies and roles, setting clear policies and workflows for data and AI management, and implementing supporting technologies for data quality, metadata, security, privacy, and model oversight.

Dimensions of a Data Governance Mature Organization

Become a **Data Governance Mature Organization** requires an enormous amount of **business change across people, processes and technology** that can be challenging to manage.



Why it matters

Data & AI Governance helps organisations increase business value and make better use of time and resources. By improving data quality and accessibility, teams spend less time resolving data issues and more time delivering analytics and AI-driven insights.

It also supports stronger security, privacy, and compliance, reduces operational inefficiencies, and enables AI initiatives to scale in a controlled and responsible way.

Data Governance benefits

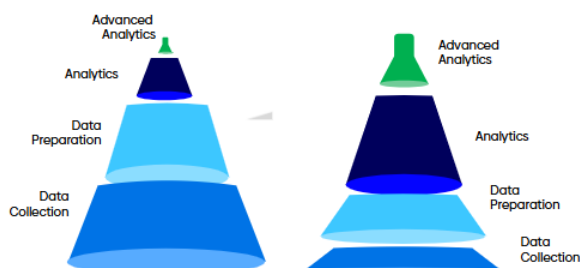
Data Governance is essential to increase **business value** and help the entire enterprise to **optimize time & resources** by focusing on higher value activities

BUSINESS VALUE

-  **Reduce Time-to-market** for new products and services thanks to better accessibility and knowledge of data
-  **Improve Decision Making** thanks to high quality and reliable data
-  **Increase Data Security & Compliance** thanks to a structured data management
-  **Reduce Data Management Costs** thanks to a greater knowledge of the data lifecycle
-  **Foster New Business Opportunities** thanks to new initiatives (e.g., data monetization)

RESOURCE & TIME OPTIMIZATION

Improve time and resource allocation, shifting the focus from data collection and preparation to added value activities such as analytics and advance analysis





2. What does it deliver?

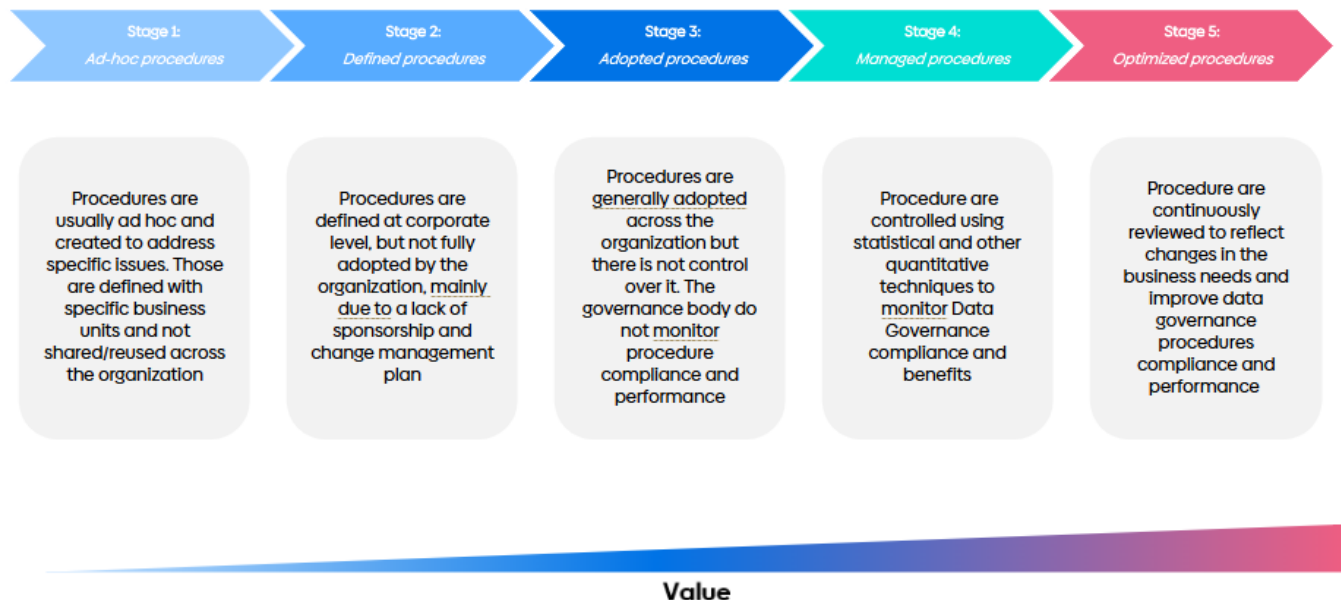
Overview

Our approach to data and AI governance is structured, maturity-led, and outcome-focused. We help organisations understand their current governance capability, define what good governance looks like in practice, and implement scalable improvements aligned to business needs.

The approach combines maturity assessment, a comprehensive governance framework, and a phased delivery model to ensure governance is practical, adopted, and sustainable rather than purely theoretical.

Establishing governance maturity

Our starting point is to establish a clear understanding of how data governance procedures currently operate across the organisation and how they need to evolve to support enterprise-wide data and AI use.

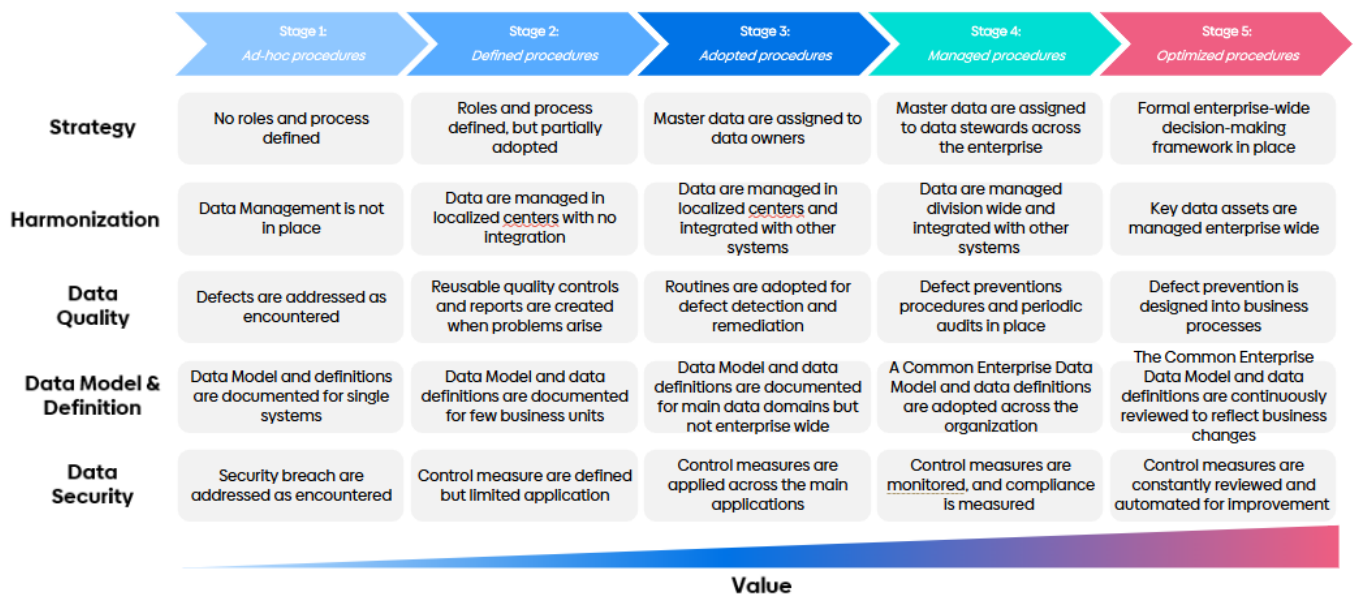


This maturity view highlights how governance procedures become increasingly standardised, controlled, and aligned to business needs as maturity increases. At higher maturity levels, governance is actively monitored using quantitative measures and refined over time to ensure continued effectiveness and compliance.

Governance across domains

Governance maturity must develop consistently across key domains, including strategy, harmonisation, data quality, data models and definitions, and data security. Improving governance in a single area alone is insufficient; sustainable governance requires coordinated progress across all domains.

As maturity increases, roles and responsibilities become clearer, data quality controls move from reactive to preventative, data models and definitions are standardised, and security controls shift from incident-driven responses to monitored and embedded practices.

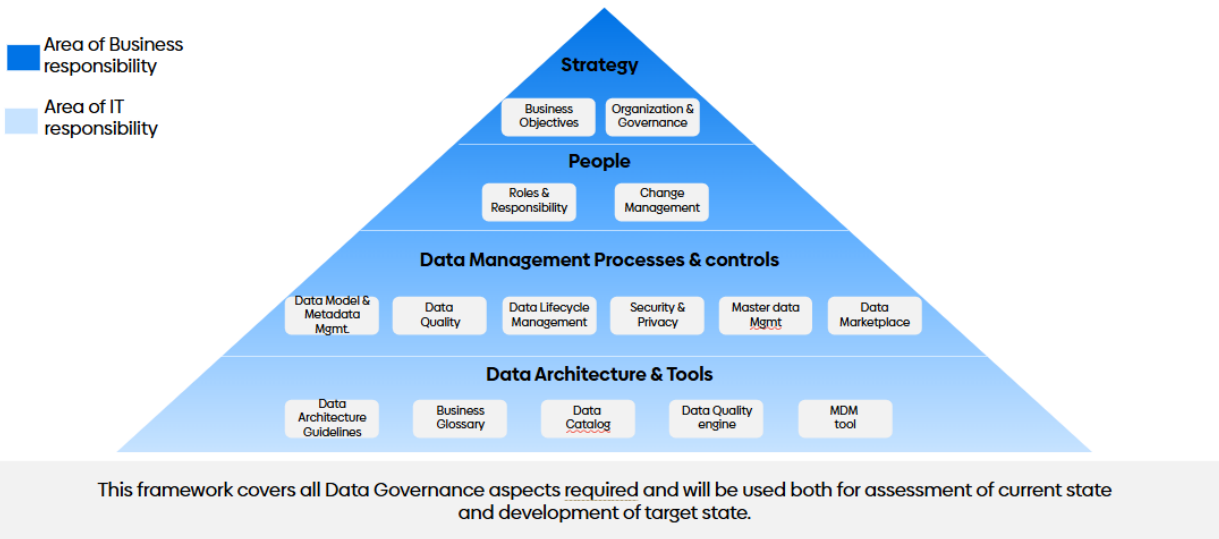


Defining the governance framework

To support this maturity journey, we apply a comprehensive Data Governance Framework that brings together strategy, people, processes, and technology. The framework defines how governance operates across the organisation and clarifies responsibilities between business and IT.

Our Approach

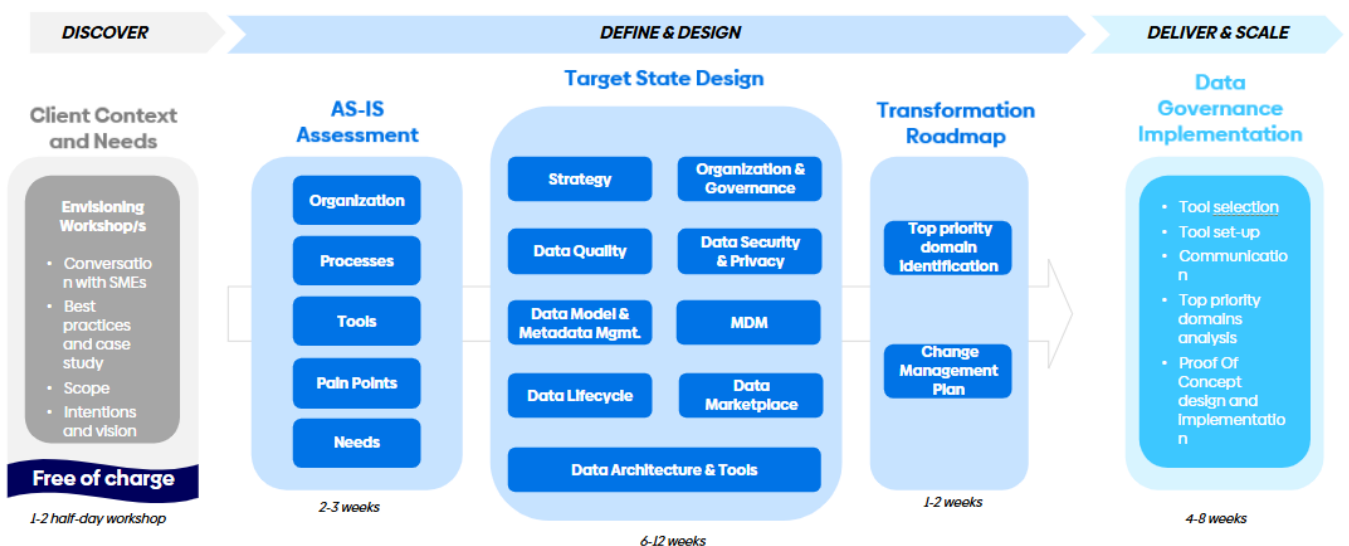
Leverage our Data Governance Framework for a successful journey



Moving from the current state to the target state

Using this framework, we follow a phased approach to move from the current state to the target state. This includes understanding the client context, conducting an AS-IS assessment, defining the target governance model, and developing a prioritised implementation roadmap.

The approach supports adoption through change management and enables governance capabilities to scale as data and AI usage grows across the organisation.



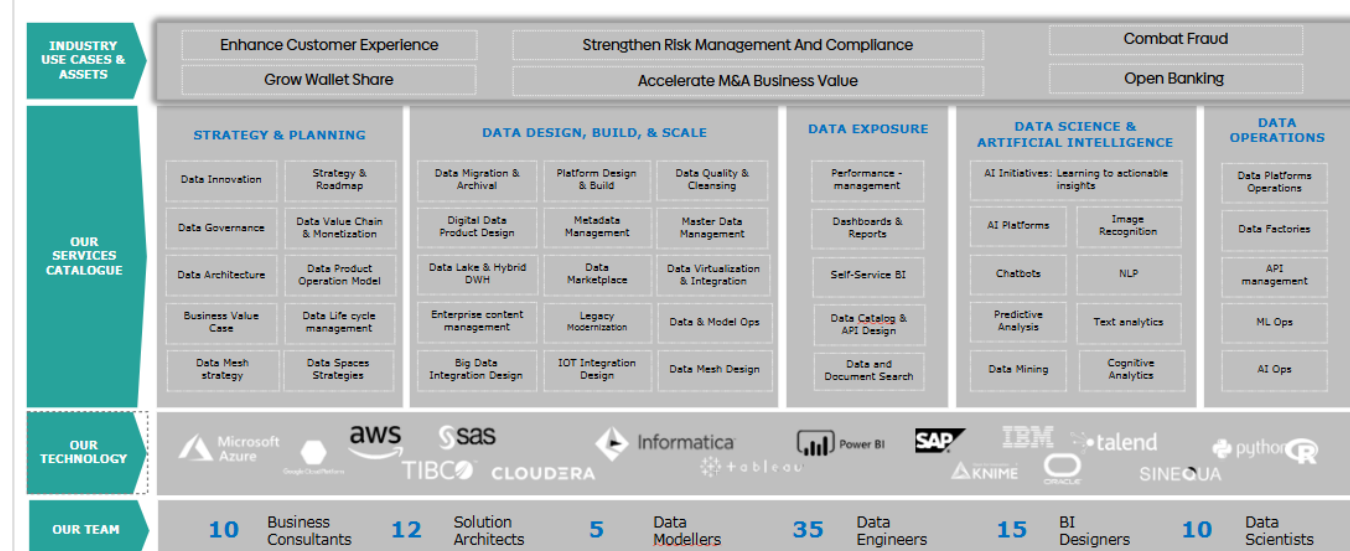


3. What technology does it use?

The Data & AI Governance offering is delivered using industry-standard cloud, data, analytics, and AI platforms widely used across the public sector. The service is technology-agnostic and is designed to work with existing platforms already in use within the organisation.

An overview of the tech stack is demonstrated below

We empower our clients to drive business value through data and innovation





4. What terms apply?

To the fullest extent permitted under G-Cloud 15 Framework Agreement and the Call-Off Contract, Atos will provide the Services in accordance with the Atos Supplier Terms (which will include, but may not be limited to , the Supplier Acceptable Use Policy, Supplier Data Processing Agreement, Supplier Specific Shared Responsibility Model, Supplier SLAs and Supplier Licence Terms and any applicable Third-Party Terms outlined in this Service Description document and the Order Form) and this Service Description document.

For clarity:

- Atos Supplier Terms may be modified in accordance with the provisions of the Call-Off Contract, and remain effective except where expressly overridden.
- Hyperlinks included in the Atos Supplier Terms and Service Description document remain effective where they point to Atos' or the relevant Third-Party Terms or documents. Should a hyperlink cease to function, Atos will work with the client to update it through the agreed procedure.



5. Termination

Termination shall be in accordance with:

- The G-Cloud 15 Framework terms and conditions
- Any terms agreed within the Order Form of the relevant Call-Off Contract
- For this specific service, by default Atos ask for at least thirty (30) days prior written notice of termination without cause.

Atos commits to the continued provision of services for the duration of the Call-Off Contract subject to the terms and conditions of the G-Cloud 15 Framework Agreement, the Call-Off Contract, the Atos Supplier Terms and the applicable Third Party Agreements (as defined in the Atos Supplier Terms and indicated in the Order Form) related thereto.



6. How do I order?

Please contact our team at: gcloud@atos.net

- We will prepare a quotation for your review, including any applicable volume discounts
- Once the quotation is agreed, we will issue the necessary documentation (as required by the G-Cloud Framework) and request a purchase order from you
- Upon receipt of your purchase order, we will configure the services in line with the agreed requirements. Where applicable, you will also receive access to our self-service portal to begin provisioning services
- If you are a new customer, you may need to complete additional 'new supplier' forms
- Invoices will be issued to you and to Crown Commercial Service (CCS), quoting the purchase order number, for the services procured
- We will also submit the required monthly management information reports to Government Procurement.



7. Glossary

Term	Definition
Data governance	The framework of roles, processes, and controls used to manage data across an organisation.
AI Governance	The controls and oversight applied to the development and use of AI systems.
Metadata	Information that describes data, such as its source, meaning, and usage.



8. Why Atos

Atos has been a trusted partner on every G-Cloud iteration since the framework began, helping public sector organisations modernise with confidence. We combine global expertise with deep UK experience, delivering secure, scalable cloud solutions that meet the highest government standards.

As Europe's leading provider of cloud and cybersecurity services, Atos offers end-to-end capabilities - from migration and hosting to SaaS and consultancy - supported by UK delivery centres and strategic partnerships with hyperscalers.

Our focus on innovation, sustainability, and social value ensures that customers not only achieve operational excellence but also contribute to a greener, fairer future. With Atos, you gain a proven partner committed to driving efficiency, resilience, and transformation across public service.



About Atos

Atos Group is a global leader in digital transformation with c. 67,000 employees and annual revenue of c. €10 billion, operating in 61 countries under two brands – Atos for services and Eviden for products. European number one in cybersecurity, cloud and high-performance computing, Atos Group is committed to a secure and decarbonized future and provides tailored AI-powered, end-to-end solutions for all industries. Atos Group is the brand under which Atos SE (Societas Europaea) operates. Atos SE is listed on Euronext Paris.

The purpose of Atos Group is to help design the future of the information space. Its expertise and services support the development of knowledge, education and research in a multicultural approach and contribute to the development of scientific and technological excellence. Across the world, the Group enables its customers and employees, and members of societies at large to live, work and develop sustainably, in a safe and secure information space.

Learn more at: atos.net