

G-Cloud 15

GenAI & Agentic AI



Atos

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1. What is GenAI and Agentic AI?

Atos' GenAI and Agentic AI offerings are designed to help organisations move beyond experimentation to scalable, enterprise-grade adoption. We deliver targeted solutions that drive automation, enhance user experiences, and unlock intelligent decision-making.

- **Autonomous Domain-Specific AI Agents:** Deploy task-oriented AI agents that can independently plan, act, and adapt to specific business contexts—improving efficiency in domains such as IT operations, finance, and customer service.
- **Autonomous AI Developer:** Enable faster software delivery through AI agents capable of writing, testing, and maintaining code—accelerating development cycles and reducing manual overhead.
- **GenAI-Powered Virtual Assistants:** Enhance employee and customer interactions with intelligent assistants built on large language models, fine-tuned for enterprise knowledge and context.
- **GenAI Consulting Services:** Define and accelerate your GenAI strategy—from use case identification and LLM evaluation to custom model tuning and ethical guardrail implementation.

Through a combination of deep domain expertise, responsible design principles, and strategic partnerships with OpenAI, Google Cloud, Microsoft Azure, and AWS, we enable organisations to build scalable, secure, and future-ready GenAI and Agentic AI solutions.



2. What does it deliver?

Partnering with us empowers organisations to unlock new levels of productivity, creativity, and automation using Generative and Agentic AI. By integrating AI agents and GenAI applications into core business functions, clients benefit from faster decision-making, improved user engagement, and reduced manual workloads.

Our GenAI-powered assistants and autonomous agents deliver measurable outcomes, including 30%+ gains in productivity, streamlined operations, and enhanced customer and employee experiences. With our AI Developer Agents, businesses accelerate development timelines while ensuring code quality and scalability.

We also help clients navigate the complexity of GenAI adoption—ensuring responsible deployment, model governance, and enterprise-grade security. Whether enhancing internal workflows or customer-facing channels, our solutions are designed to scale, adapt, and deliver business value.

With a focus on rapid innovation and long-term resilience, we enable clients to lead confidently in the AI-first era.



3. What technology does it use?

We are technology-agnostic and have strategic partnerships with OpenAI, Microsoft, Google, and AWS.

- **Cloud Platforms:** We utilise AI/ML services from AWS, Azure, and GCP, tapping into their latest solutions for unparalleled processing power, data storage, and analytics capabilities.
- **Data Management and Integration:** We utilise top-tier tools for data integration and management, enabling efficient ETL/ELT processes. This ensures agile data ecosystems that integrate seamlessly across an organisation's various segments, promoting coherence and operational efficiency. Appropriate data provision underpins the content provision of GenAI and Agentic AI.
- **Machine Learning Frameworks:** We use popular frameworks like TensorFlow, PyTorch, and Scikit-learn for building and deploying Generative and Agentic AI solutions.
- **Large Language Models (LLMs):** We use the latest LLMs, such as GPT-5.0 and Gemini 3, for text-based Generative AI and Agentic AI capabilities, carefully fine-tuned to the specific use case.
- **AI Services and APIs:** We incorporate powerful APIs and services such as Google Vertex AI, Azure Cognitive Services, and AWS SageMaker to enhance Generative AI and Agentic AI solutions.
- **MLOps and DevOps Tools:** To operationalise machine learning workflows, we use MLOps tools integrated with DevOps practices to automate the ML lifecycle, improve collaboration, and ensure scalable deployments.
- **Gen AI Accelerators:** Our accelerators fast-track the development of generative AI applications, harnessing the latest advancements to create intelligent systems that learn from and adapt to new data.



4. What terms apply?

Atos Supplier Terms

To the fullest extent permitted under G-Cloud 15 Framework Agreement and the Call-Off Contract, Atos will provide the Services in accordance with the Atos Supplier Terms (which will include, but may not be limited to , the Supplier Acceptable Use Policy, Supplier Data Processing Agreement, Supplier Specific Shared Responsibility Model, Supplier SLAs and Supplier Licence Terms and any applicable Third-Party Terms outlined in this Service Description document and the Order Form) and this Service Description document.

For clarity:

- Atos Supplier Terms may be modified in accordance with the provisions of the Call-Off Contract, and remain effective except where expressly overridden.
- Hyperlinks included in the Atos Supplier Terms and Service Description document remain effective where they point to Atos' or the relevant Third-Party Terms or documents. Should a hyperlink cease to function, Atos will work with the client to update it through the agreed procedure.



5. Termination

Termination shall be in accordance with:

- The G-Cloud Framework terms and conditions
- Any terms agreed within the Call-Off Contract under Part A Order Form (Termination), where the Crown Commercial Service guidance states: 'The notice period needed for Termination is at least 30 days from the date of written notice for termination without cause'
- Atos Supplier Terms for this Service are as listed on the Digital Marketplace
- For this specific service, by default Atos ask for at least thirty (30) days prior written notice of termination without cause.

Atos commits to continue to provide the service for the duration of the Call-Off Contract subject to the terms and conditions of the G-Cloud Framework Agreement, the Call-Off Contract, the Atos Supplier Terms and the applicable Third-Party Agreements (as defined in the Atos Supplier Terms) related thereto.



6. How do I order?

Please contact our team at: gcloud@atos.net

- We will prepare a quotation for your review, including any applicable volume discounts.
- Once the quotation is agreed, we will issue the necessary documentation (as required by the G-Cloud Framework) and request a purchase order from you.
- Upon receipt of your purchase order, we will configure the services in line with the agreed requirements. Where applicable, you will also receive access to our self-service portal to begin provisioning services.
- If you are a new customer, you may need to complete additional 'new supplier' forms.
- Invoices will be issued to you and to Crown Commercial Service (CCS), quoting the purchase order number, for the services procured.
- We will also submit the required monthly management information reports to Government Procurement.



7. Glossary

Term	Definition
AI	Artificial Intelligence
AWS	Amazon Web Services
GCP	Google Cloud Platform
GenAI	Generative Artificial Intelligence.
LLM	Large Language Models
ML	Machine Learning
SaaS	Software as a Service



8. Why Atos

Atos has been a trusted partner on every G-Cloud iteration since the framework began, helping public sector organisations modernise with confidence. We combine global expertise with deep UK experience, delivering secure, scalable cloud solutions that meet the highest government standards.

As Europe's leading provider of cloud and cybersecurity services, Atos offers end-to-end capabilities - from migration and hosting to SaaS and consultancy - supported by UK delivery centres and strategic partnerships with hyperscalers.

Our focus on innovation, sustainability, and social value ensures that customers not only achieve operational excellence but also contribute to a greener, fairer future. With Atos, you gain a proven partner committed to driving efficiency, resilience, and transformation across public service.



About Atos

Atos Group is a global leader in digital transformation with c. 67,000 employees and annual revenue of c. €10 billion, operating in 61 countries under two brands – Atos for services and Eviden for products. European number one in cybersecurity, cloud and high-performance computing, Atos Group is committed to a secure and decarbonized future and provides tailored AI-powered, end-to-end solutions for all industries. Atos Group is the brand under which Atos SE (Societas Europaea) operates. Atos SE is listed on Euronext Paris.

The purpose of Atos Group is to help design the future of the information space. Its expertise and services support the development of knowledge, education and research in a multicultural approach and contribute to the development of scientific and technological excellence. Across the world, the Group enables its customers and employees, and members of societies at large to live, work and develop sustainably, in a safe and secure information space.

Learn more at: atos.net