

G-Cloud 15

Atos Digital Application Services

Atos Professional Testing Services



Atos

Table of contents

1. What is Atos Professional Testing Services?	3
2. What does it deliver?	4
3. What technology does it use?	6
4. What terms apply?	7
5. Termination.....	8
6. How do I order?	9
7. Glossary.....	10
8. Why Atos.....	11



1. What is Atos Professional Testing Services?

Atos delivers world-class application testing capabilities designed to de-risk and accelerate quality assurance, systems integration, and migration to the cloud, through AI/GenAI-accelerated model-based testing, automated functional testing, non-functional testing (including performance/operational/acceptance/accessibility and user experience), and test assurance.

This enhances citizen and employee experience through the delivery of high-quality products, operational efficiency and reduced costs.



2. What does it deliver?

Atos Professional Testing Services for digital cloud solutions used by citizens and end-users delivers:

- Digital testing consultancy, strategy (aligned to ISO 29119), test execution for cloud and local applications
- Business, process and technical assurance for application cloudification
- Test Process Improvement Assessments, roadmaps for ongoing improvement and implementation of these to deliver step changes in the quality of testing efficiency
- Managed Testing Services for Cloud applications and infrastructure
- Test Automation as a Service for Cloud applications and infrastructure
- Non-Functional Testing, including Disaster Recovery (DR) and Cloud Volume/Performance/Stress/Accessibility Testing as a Service
- User/Operational Acceptance Testing as a Service
- User experience (UX), Customer Experience (CX), Accessibility (IUX) Testing
- Cross-browser compatibility Testing, Test Environment / Test Data Management
- Security and Mobile Application Testing (simulated and real devices).

Our cloud application testing services are designed to:

- Increase the quality of cloud solutions that enhance citizens' experience and the ability to govern
- Provide a single view of testing across the IT landscape, allowing prioritisation/resolution of environment and release conflicts
- Assure the modernisation of legacy systems, improving Customer Satisfaction scores, and supporting ongoing operational excellence and improvements
- Identify and develop end-to-end user journeys that focus on early defect prevention/detection and meeting live service acceptance criteria
- Prevent unplanned additional costs such as repeat testing, test environment downtime, and test phase overruns
- Protect citizens by testing the security, identity and trust delivered by IT solutions.

Our services are flexible and tailorable and include:

- Digital testing consultancy, strategy, and delivery for applications in the cloud
- Business, process and technical assurance for application cloudification

- Test Process Improvement Assessments, roadmaps for ongoing improvement and implementation
- Managed Testing Services
- Test Automation as a Service
- Cloud Performance Testing as a Service (including volume testing, stress testing, load testing, etc)
- User Acceptance Testing (UAT) as a Service
- User experience (UX), Customer Experience (CX), Accessibility (IUX) Testing
- Cross-browser compatibility Testing, Test Environment Management and Test Data Management
- Security and Mobile Application Testing (simulation and real devices).

Benefits of the service include:

- Improved through-life quality for cloud services, delivering a great customer experience
- Increased speed-to-market for cloud transformation through enhanced operational testing efficiency
- Reduced testing costs through defect prevention and early defect identification
- Proven, reusable cloud migration (including ETL) and application testing strategies, templates and approaches to maximise efficiency and effectiveness
- Testing solutions for Agile, DevOps, DevSecOps, SIAM, V-Model, and waterfall approaches
- Integration with client UAT requirements, using a collaborative approach
- On-demand, cloud-based testing services and GenAI/AI-powered accelerators
- ISTQB Certified testing professionals, test managers, test analysts, test engineers and test consultants
- A global security-cleared capability, with local presence, flexible delivery models to maximise the testing day (“follow the sun”) and minimise costs through selecting the right blend of Onsite/onshore/offshore/nearshore options
- Reduced downtime and re-work, maximising business outcomes and end-user satisfaction.

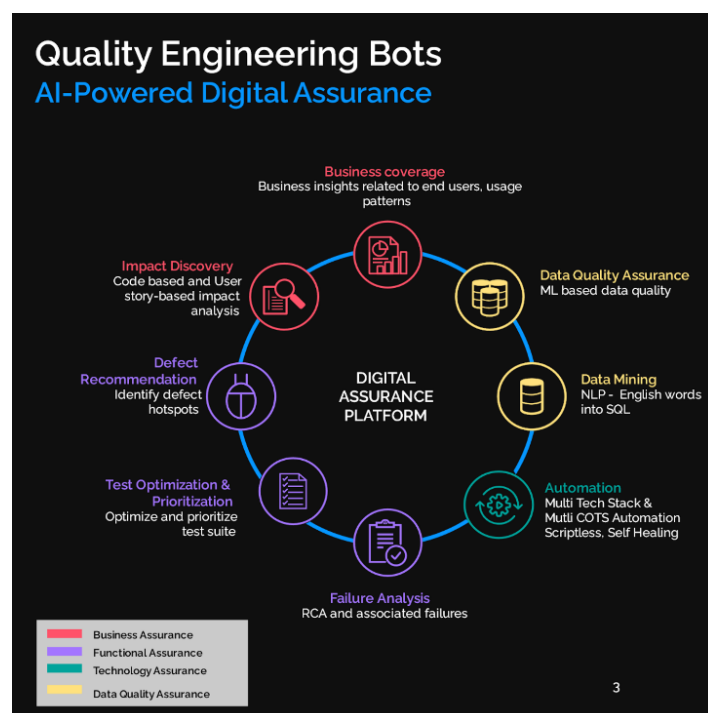


3. What technology does it use?

Services are technology-agnostic and customisable to each client's specific needs.

They can be delivered independently of the underlying cloud infrastructure and technology stack.

Services are flexible and suitable for clients deploying public, private, or hybrid cloud solutions.



Automated Testing is integral to our approach to deliver improved quality, increase speed to market for changes and new solutions, and reduce costs.

As well as expertise across a wide range of commercial tooling solutions, Atos also provides access to unique testing tools and accelerators (including AI/GenAI) within the Atos Quality Engineering ecosystem, which can be leveraged for ongoing continuous improvement and innovation in testing service delivery.

Continuous testing solutions can increase speed to market by 40% and decrease defect leakage by 50%.

Our tooling approach is also technology-agnostic and flexible, designed to meet your business needs.

Security testing is delivered by certified professionals (e.g., CHECK, CISSP, CompTIA Security+) in compliance with ISO 27001 security standards.



4. What terms apply?

To the fullest extent permitted under G-Cloud 15 Framework Agreement and the Call-Off Contract, Atos will provide the Services in accordance with the Atos Supplier Terms (which will include, but may not be limited to , the Supplier Acceptable Use Policy, Supplier Data Processing Agreement, Supplier Specific Shared Responsibility Model, Supplier SLAs and Supplier Licence Terms and any applicable Third-Party Terms outlined in this Service Description document and the Order Form) and this Service Description document.

For clarity:

- Atos Supplier Terms may be modified in accordance with the provisions of the Call-Off Contract, and remain effective except where expressly overridden.
- Hyperlinks included in the Atos Supplier Terms and Service Description document remain effective where they point to Atos' or the relevant Third-Party Terms or documents. Should a hyperlink cease to function, Atos will work with the client to update it through the agreed procedure.



5. Termination

Termination shall be in accordance with:

- The G-Cloud 15 Framework terms and conditions
- Any terms agreed within the Order Form of the relevant Call-Off Contract (
- For this specific service, by default Atos ask for at least thirty (30) days prior written notice of termination without cause.

Atos commits to the continued provision of services for the duration of the Call-Off Contract subject to the terms and conditions of the G-Cloud 15 Framework Agreement, the Call-Off Contract, the Atos Supplier Terms and the applicable Third Party Agreements (as defined in the Atos Supplier Terms and indicated in the Order Form) related thereto.



6. How do I order?

Please contact our team at: gcloud@atos.net

- We will prepare a quotation for your review, including any applicable volume discounts.
- Once the quotation is agreed, we will issue the necessary documentation (as required by the G-Cloud Framework) and request a purchase order from you.
- Upon receipt of your purchase order, we will configure the services in line with the agreed requirements. Where applicable, you will also receive access to our self-service portal to begin provisioning services.
- If you are a new customer, you may need to complete additional 'new supplier' forms.
- Invoices will be issued to you and to Crown Commercial Service (CCS), quoting the purchase order number, for the services procured.
- We will also submit the required monthly management information reports to Government Procurement.



7. Glossary

Term	Definition
AI	Artificial Intelligence
CHECK	IT Health Check Service
CISSP	Certified Information Systems Security Professional
CompTIA Security+	The Computing Technology Industry Association (CompTIA) security accreditation
CX	Customer Experience
DR	Disaster Recovery
ETL	Extract, Transform, and Load
GenAI	Generative Artificial Intelligence
IoT	Internet of Things
ISO27001	Information security standard published by the International Organisation for Standardisation (ISO)
ISO29119	International standard for Software and systems engineering - Software testing
ISQI	International Software Quality Institute
ISTQB	International Software Testing Qualifications Board
IT	Information Technology
IUX	Inclusive User Experience
SFIA	Skills Framework for the Information Age
SIAM	Service Integration and Management - an approach to managing multiple suppliers of services and integrating them to provide a single business-facing IT organisation
T&S	Travel and subsistence expenses
UAT	User Acceptance Testing
V-Model	The V-Model is an extension of the waterfall model and is based on the association of a testing phase for each corresponding development stage.



8. Why Atos

Atos has been a trusted partner on every G-Cloud iteration since the framework began, helping public sector organisations modernise with confidence. We combine global expertise with deep UK experience, delivering secure, scalable cloud solutions that meet the highest government standards.

As Europe's leading provider of cloud and cybersecurity services, Atos offers end-to-end capabilities - from migration and hosting to SaaS and consultancy - supported by UK delivery centres and strategic partnerships with hyperscalers.

Our focus on innovation, sustainability, and social value ensures that customers not only achieve operational excellence but also contribute to a greener, fairer future. With Atos, you gain a proven partner committed to driving efficiency, resilience, and transformation across public service.



About Atos

Atos Group is a global leader in digital transformation with c. 67,000 employees and annual revenue of c. €10 billion, operating in 61 countries under two brands – Atos for services and Eviden for products. European number one in cybersecurity, cloud and high-performance computing, Atos Group is committed to a secure and decarbonized future and provides tailored AI-powered, end-to-end solutions for all industries. Atos Group is the brand under which Atos SE (Societas Europaea) operates. Atos SE is listed on Euronext Paris.

The purpose of Atos Group is to help design the future of the information space. Its expertise and services support the development of knowledge, education and research in a multicultural approach and contribute to the development of scientific and technological excellence. Across the world, the Group enables its customers and employees, and members of societies at large to live, work and develop sustainably, in a safe and secure information space.

Learn more at: atos.net