

G-Cloud 15

Atos Accessibility Testing and Compliance Reporting



Atos

Table of contents

1. What is Atos Accessibility Testing and Compliance Reporting?	3
2. What does it deliver?	4
3. What technology does it use?	5
4. What terms apply?	6
5. Termination.....	7
6. How do I order?	8
7. Glossary.....	9
8. Why Atos.....	10



1. What is Atos Accessibility Testing and Compliance Reporting?

Following the WCAG EM methodology, Atos Accessibility specialists will provide testing services to ensure your applications and web services are WCAG 2.2 AA compliant, documents are accessible, and Accessibility Statements are created. Code-based support in remediating any issues will also be supplied, along with usability testing with an agreed selection of Assistive Technologies.

2. What does it deliver?

Atos Accessibility testing delivers the following:

- Code-based audits (based on an agreed representative set of pages that capture all functionality and all critical user journeys are tested, rather than every possible page) against WCAG 2.2 AA standards, and any additional standards required by the customer
- Native mobile applications will be tested following the same methodology as web-based applications, with the mobile success criteria mapped as closely as possible to the corresponding WCAG criteria
- Interoperability testing of applications and websites using an agreed set of Assistive Technologies and browser combinations
- Code-based solutions for any identified issues where the Atos Accessibility specialist has access to the underlying code
- Automated monitoring of websites at an interval agreed with the customer, with the option of ordering manual testing by Atos Accessibility specialists where required
- Automated accessibility monitoring of PDF documents associated with websites
- User testing by persons with disabilities - this service is supplied through our supply chain
- Accessibility Statements
- Training on Accessibility awareness for designers and developers by Atos Accessibility specialists
- Support for developers on a consultancy basis in creating accessible components.

Atos Accessibility specialists are familiar with UK Government requirements and have worked on several UK Government department and arm's-length body projects (DWP PIP, Student Loans Company, National Savings & Investments). The specialists are all cleared to BPSS level (at least) and are eligible for higher clearance levels if required, having worked on projects for MoJ and the Met Police Service that required SC level.



3. What technology does it use?

Automated testing is carried out using the partner-owned platform with the required manual testing integrated in the platform to create audits and Accessibility Statements. This platform was selected because it is designed to comply with UK and European data protection requirements. The platform is a pure Software as a Service (SaaS) platform, so nothing is installed on the customer estate – unless the customer has a specific requirement for an on-prem solution, which will be priced independently.

Interoperability testing will be undertaken using an agreed set of both Operating System Native Assistive Technologies and Third-Party Assistive Technologies, as agreed with the customer on a project-by-project basis. Atos Accessibility experts are familiar with these Assistive Technologies and, in addition to interoperability testing, can produce user guides and workarounds for users of these Assistive Technologies. Atos will supply any required licences for Third-Party Assistive Technologies.



4. What terms apply?

To the fullest extent permitted under G-Cloud 15 Framework Agreement and the Call-Off Contract, Atos will provide the Services in accordance with the Atos Supplier Terms (which will include, but may not be limited to , the Supplier Acceptable Use Policy, Supplier Data Processing Agreement, Supplier Specific Shared Responsibility Model, Supplier SLAs and Supplier Licence Terms and any applicable Third-Party Terms outlined in this Service Description document and the Order Form) and this Service Description document.

For clarity:

- Atos Supplier Terms may be modified in accordance with the provisions of the Call-Off Contract, and remain effective except where expressly overridden.
- Hyperlinks included in the Atos Supplier Terms and Service Description document remain effective where they point to Atos' or the relevant Third-Party Terms or documents. Should a hyperlink cease to function, Atos will work with the client to update it through the agreed procedure.



5. Termination

Termination shall be in accordance with:

- The G-Cloud 15 Framework terms and conditions
- Any terms agreed within the Order Form of the relevant Call-Off Contract
- For this specific service, by default Atos ask for at least thirty (30) days prior written notice of termination without cause.

Atos commits to the continued provision of services for the duration of the Call-Off Contract subject to the terms and conditions of the G-Cloud 15 Framework Agreement, the Call-Off Contract, the Atos Supplier Terms and the applicable Third Party Agreements (as defined in the Atos Supplier Terms and indicated in the Order Form) related thereto.



6. How do I order?

Please contact our team at: gcloud@atos.net

- We will prepare a quotation for your review, including any applicable volume discounts.
- Once the quotation is agreed, we will issue the necessary documentation (as required by the G-Cloud Framework) and request a purchase order from you.
- Upon receipt of your purchase order, we will configure the services in line with the agreed requirements. Where applicable, you will also receive access to our self-service portal to begin provisioning services.
- If you are a new customer, you may need to complete additional 'new supplier' forms.
- Invoices will be issued to you and to Crown Commercial Service (CCS), quoting the purchase order number, for the services procured.
- We will also submit the required monthly management information reports to Government Procurement.



7. Glossary

Term	Definition
Accessibility	The degree to which a product, device, service, physical, digital or cultural environment is available & usable. Typically, the term is used with reference to persons with disabilities
Assistive Technology	Products or systems that support and assist individuals with disabilities, restricted mobility or other impairments to perform functions that might otherwise be difficult or impossible
WCAG EM	Website Accessibility Conformance Evaluation Methodology



8. Why Atos

Atos has been a trusted partner on every G-Cloud iteration since the framework began, helping public sector organisations modernise with confidence. We combine global expertise with deep UK experience, delivering secure, scalable cloud solutions that meet the highest government standards.

As Europe's leading provider of cloud and cybersecurity services, Atos offers end-to-end capabilities - from migration and hosting to SaaS and consultancy - supported by UK delivery centres and strategic partnerships with hyperscalers.

Our focus on innovation, sustainability, and social value ensures that customers not only achieve operational excellence but also contribute to a greener, fairer future. With Atos, you gain a proven partner committed to driving efficiency, resilience, and transformation across public service.



About Atos

Atos Group is a global leader in digital transformation with c. 67,000 employees and annual revenue of c. €10 billion, operating in 61 countries under two brands – Atos for services and Eviden for products. European number one in cybersecurity, cloud and high-performance computing, Atos Group is committed to a secure and decarbonized future and provides tailored AI-powered, end-to-end solutions for all industries. Atos Group is the brand under which Atos SE (Societas Europaea) operates. Atos SE is listed on Euronext Paris.

The purpose of Atos Group is to help design the future of the information space. Its expertise and services support the development of knowledge, education and research in a multicultural approach and contribute to the development of scientific and technological excellence. Across the world, the Group enables its customers and employees, and members of societies at large to live, work and develop sustainably, in a safe and secure information space.

Learn more at: atos.net