

G-Cloud 15

Responsible AI



AtoS

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1. What is Responsible AI?

Atos offers end-to-end Responsible AI services that help organisations embed ethics, transparency, and accountability into every stage of the AI lifecycle. From awareness workshops and strategic roadmaps to comprehensive assessments and scalable integration, our solutions ensure AI systems are fair, explainable, and compliant with emerging regulations such as the EU AI Act. Leveraging deep expertise and proven frameworks, we empower businesses to build trustworthy AI that drives innovation while managing risk and building stakeholder confidence.

Atos provides a comprehensive suite of Responsible AI services designed to help organisations embed ethics, transparency, and accountability throughout their AI lifecycle:

- **Responsible AI Awareness Workshop:** Educate stakeholders on ethical AI principles, risks, and best practices to build organisational alignment.
- **Responsible AI Strategy & Roadmap:** Develop tailored governance frameworks and strategic plans to operationalise Responsible AI at scale.
- **Responsible AI Assessment & Design:** Evaluate existing AI systems for bias, fairness, and compliance, and design ethical AI models and processes.
- **Responsible AI Enablement & Scalable Integration:** Implement scalable solutions that embed Responsible AI practices across AI development, deployment, and monitoring.

Our holistic approach ensures organisations can confidently deploy trustworthy AI that meets regulatory requirements and builds stakeholder trust.



2. What does it deliver?

Partnering with Atos enables organisations to build a strong foundation for ethical and compliant AI. Clients gain a clear understanding of their current Responsible AI maturity, aligned with emerging regulations like the EU AI Act. We help identify areas for improvement and establish quick wins, empowering data science teams to adopt standardised, transparent, and fair AI practices.

Our XAI-by-Design guidelines create a consistent way of working that embeds explainability, fairness, inclusiveness, and bias mitigation throughout AI development. This proactive approach supports compliance readiness, risk reduction, and builds stakeholder trust.

By materialising regulatory requirements into actionable frameworks and tools, we enable organisations to confidently navigate evolving AI legislation while fostering responsible innovation. Our support facilitates program implementation and prepares clients for the future of trustworthy, ethical AI adoption.

At Atos, our commitment to ethical AI delivers impactful outcomes:

- **Fairness:** We prioritise equitable treatment across all AI models, ensuring no bias based on race, gender, ethnicity, or other personal attributes. Our techniques are sophisticated in detecting and mitigating biases in training data and subsequent model predictions
- **Transparency:** We provide clear, understandable information about AI systems' operations, which enhances trust and simplifies oversight for service users and regulators. This open approach facilitates accountability and ensures that decision-making processes are transparent and understood
- **Accountability:** We establish robust mechanisms to hold developers and service users accountable for the impacts of their AI systems. We support regulatory and governance frameworks to mitigate negative consequences arising from AI deployments
- **Privacy Protection:** Our systems are engineered with robust safeguards to protect personal information. Compliance with privacy laws and respect for users' rights and consent are foundational to our data management practices

- **Inclusivity:** We actively involve diverse groups in developing and deploying our AI systems, ensuring that a wide range of perspectives is considered.
This promotes a broader acceptance of our AI solutions.
- **Ethical Compliance:** Our practices align with the highest ethical standards and societal values, adhering to frameworks set by regulatory bodies, industry groups, and international organisations.

These principles are not just goals but benchmarks for excellence at Atos, underscoring our role as a leader in developing AI that is not only technologically advanced but also ethically sound and socially responsible.



3. What technology does it use?

At Atos, our approach to delivering ethical AI models is underpinned by advanced technologies and our extensive experience in the field. We utilise this experience and approach when advising service users on developing ethical AI models. Our commitment to enhancing the fairness, transparency, accountability, and overall ethical considerations of AI systems is demonstrated using the following key technologies:

- **Bias Detection and Mitigation Tools:** Atos employs sophisticated analytics to identify biases in AI models and data. Our techniques, including resampling, re-weighting, and algorithmic corrections, refine datasets and models to minimise and control biases, leveraging our unique expertise to enhance model equity. Post-model impact analysis underscores how acting on outputs will impact different social groups.
- **Explainable AI (XAI):** We utilise cutting-edge XAI technologies that allow our models to provide clear, comprehensible explanations of their decisions. This includes methods like feature importance scores, decision trees, and model approximation techniques, ensuring our AI's decision-making process is transparent and understandable.
- **Privacy-Enhancing Technologies (PETs):** We integrate differential privacy, federated learning, and homomorphic encryption methods. These technologies protect individual privacy while enabling the safe utilisation of data, showcasing our innovative approach to secure and private AI deployment.
- **Robust and Secure AI:** We incorporate rigorous security measures to fortify AI systems against adversarial threats. Regular testing and updates ensure that our technologies remain secure and robust, maintaining high operational safety standards.
- **Auditing and Monitoring Tools:** Our frameworks and software are designed to continuously monitor AI systems, checking for performance issues, ethical breaches, or emerging biases. These tools can initiate alerts and corrective actions, maintaining the integrity and reliability of our deployments.
- **Governance Frameworks:** Atos adheres to meticulous governance frameworks that guide the ethical deployment of AI. These frameworks are shaped by internal policies, industry standards, and international regulations, ensuring compliance and ethical alignment.

- **Stakeholder Engagement Platforms:** We believe in the power of diverse perspectives, so we utilise various platforms for engaging stakeholders in the AI development process. From public consultations to ethical review boards, our methods ensure inclusivity and accountability.

Atos distinctive blend of innovative technology and deep-rooted experience sets us apart, making us a leader in the ethical AI landscape. Our approach not only meets but exceeds the highest standards, delivering AI solutions that are both advanced and conscientiously developed.



4. What terms apply?

Atos Supplier Terms

To the fullest extent permitted under G-Cloud 15 Framework Agreement and the Call-Off Contract, Atos will provide the Services in accordance with the Atos Supplier Terms (which will include, but may not be limited to , the Supplier Acceptable Use Policy, Supplier Data Processing Agreement, Supplier Specific Shared Responsibility Model, Supplier SLAs and Supplier Licence Terms and any applicable Third-Party Terms outlined in this Service Description document and the Order Form) and this Service Description document.

For clarity:

- Atos Supplier Terms may be modified in accordance with the provisions of the Call-Off Contract, and remain effective except where expressly overridden.
- Hyperlinks included in the Atos Supplier Terms and Service Description document remain effective where they point to Atos' or the relevant Third-Party Terms or documents. Should a hyperlink cease to function, Atos will work with the client to update it through the agreed procedure.



5. Termination

Termination shall be in accordance with:

- The G-Cloud Framework terms and conditions
- Any terms agreed within the Call-Off Contract under Part A Order Form (Termination), where the Crown Commercial Service guidance states: 'The notice period needed for Termination is at least 30 days from the date of written notice for termination without cause'
- Atos Supplier Terms for this Service are as listed on the Digital Marketplace
- For this specific service, by default Atos ask for at least thirty (30) days prior written notice of termination without cause.

Atos commits to continue to provide the service for the duration of the Call-Off Contract subject to the terms and conditions of the G-Cloud Framework Agreement, the Call-Off Contract, the Atos Supplier Terms and the applicable Third-Party Agreements (as defined in the Atos Supplier Terms) related thereto.



6. How do I order?

Please contact our team at: gcloud@atos.net

- We will prepare a quotation for your review, including any applicable volume discounts.
- Once the quotation is agreed, we will issue the necessary documentation (as required by the G-Cloud Framework) and request a purchase order from you.
- Upon receipt of your purchase order, we will configure the services in line with the agreed requirements. Where applicable, you will also receive access to our self-service portal to begin provisioning services.
- If you are a new customer, you may need to complete additional 'new supplier' forms.
- Invoices will be issued to you and to Crown Commercial Service (CCS), quoting the purchase order number, for the services procured.
- We will also submit the required monthly management information reports to Government Procurement.



7. Why Atos

Atos has been a trusted partner on every G-Cloud iteration since the framework began, helping public sector organisations modernise with confidence. We combine global expertise with deep UK experience, delivering secure, scalable cloud solutions that meet the highest government standards.

As Europe's leading provider of cloud and cybersecurity services, Atos offers end-to-end capabilities - from migration and hosting to SaaS and consultancy - supported by UK delivery centres and strategic partnerships with hyperscalers.

Our focus on innovation, sustainability, and social value ensures that customers not only achieve operational excellence but also contribute to a greener, fairer future. With Atos, you gain a proven partner committed to driving efficiency, resilience, and transformation across public service.



About Atos

Atos Group is a global leader in digital transformation with c. 67,000 employees and annual revenue of c. €10 billion, operating in 61 countries under two brands — Atos for services and Atos for products. European number one in cybersecurity, cloud and high-performance computing, Atos Group is committed to a secure and decarbonized future and provides tailored AI-powered, end-to-end solutions for all industries. Atos Group is the brand under which Atos SE (Societas Europaea) operates. Atos SE is listed on Euronext Paris.

The purpose of Atos Group is to help design the future of the information space. Its expertise and services support the development of knowledge, education and research in a multicultural approach and contribute to the development of scientific and technological excellence. Across the world, the Group enables its customers and employees, and members of societies at large to live, work and develop sustainably, in a safe and secure information space.

Learn more at: atos.net