

G-Cloud 15

Atos IRIS UK Sovereign Cloud



Atos

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1. What is IRIS UK?

The Atos IRIS UK Cloud Hosting Platform will provide you with a secure, sovereign, UK based, OFFICIAL cloud hosting service, delivered from ISO-27001 certified UK data centres. It is available on a monthly, pay as you use subscription basis.

Our service is ideal for hosting business applications, development systems, or testing services in a highly available cloud environment, and is offered with the flexibility of either “managed” or “unmanaged” variants. This ensures that, where necessary, customers can maintain more direct control over the operating system, applications, and services, safe in the knowledge that Atos take care of all the complex management in the background.



2. What does it deliver?

Our service is an easy to use, simple subscription based secure community cloud platform, deployed to, and managed from the UK using SC cleared personnel. Customers can use the self-service portal to provision, manage and remove services at will, with the knowledge that services are deployed into a secure environment. Atos manage the complex setup and day to day management allowing you to concentrate upon the services you deliver to your customers.

UK Based

Our Atos IRIS UK Cloud service is hosted within UK Tier 3 data centres, with ISO-27001 certified controls that meet UK Government standards. This provides peace of mind for sensitive data and application workloads that must remain within the UK geography.

Secure

The Atos IRIS UK Cloud Hosting Platform service consists of separate physical boundary security zones, connectable to a range of external networks, including Internet, PSN, Private WAN, and Public Cloud. Each boundary has a series of security controls to protect your service and data. This ensures and provides separation between customers, data sets and computing resources. The service is PSN compliant and UK Cyber Essentials Plus certified.

Protects Your Services & Data

With dual data centre capabilities, no matter what type of workload, Atos can offer services such as synchronous replication, zero-data loss, multiple backup options and additional services. These are aimed at ensuring your end user and customer services have the maximum protection and resilience.

Sustainability & Social Value

Delivered from data centres with PUE of 1.17 (Primary) and 1.3 (Secondary) powered with 100% Renewable Energy and Free Air Cooling. Atos UK demonstrates its commitment to social value through comprehensive programs centered on community engagement, diversity and inclusion and environmental sustainability.

3. What technology does it use?

Key features of the technology underpinning the Atos IRIS UK Cloud service include:

- VMWare based hypervisor and software defined services
- Network Function Virtualisation including Firewall, Router, Switch, VPN and NAT
- High Availability with hot standby Disaster Recovery fall-back
- User adjustable scalability in terms of size of workloads and network connectivity requirements
- Segregation of customer compute and data resources using security zones
- Dedicated hosts for complete isolation of workloads
- Enterprise Class Encrypted Storage – Block and File
- Enterprise Class Encrypted Backups – WORM based, Malware Scan, ML Anomaly Detection, Connectivity to Internet, PSN, Private WANs, and Public Cloud
- Service Management processes follow the ITILv4 standard
- Support teams are UK based and SC cleared
- UK hosted and ISO-27001 Tier-3 data centres with strict security policies and controlled access controls
- Co-Location service, whereby your physical devices may be hosted within our secure IRIS UK facilities, subject to compatibility
- Security Services including Security Information and Event Management (SIEM), Intrusion Prevention Service (IPS) and Distributed Denial of Service (DDoS) protection.
- Additional services and controls available

Service Management

Atos' ITIL-conformant service management function will monitor the service and respond to incidents and events with the service including both automated alerts from the service itself, and customer incidents raised via a UK based ticketing system.

Where a fault or significant and persistent performance degradation in the provided service has been identified, Atos resources will (as part of the service costs) investigate to determine root-cause. Should this result in remediation work being required, this will be undertaken within the service costs.

Security

The Atos IRIS UK Cloud service meets relevant aspects of the Cloud Security Alliance, Cloud Control Matrix which in turn maps to COBIT, NIST and ISO-27001/2 controls. High-Level Designs and supporting lower-level documentation evidence this; these are available to our clients upon request through our Security Working Group.

The solution is NCSC CHECK penetration tested and any material findings remediated annually.

Support teams are UK based and SC cleared. The service is PSN compliant and CE+ certified.



4. What terms apply?

To the fullest extent permitted under G-Cloud 15 Framework Agreement and the Call-Off Contract, Atos will provide the Services in accordance with the Atos Supplier Terms (which will include, but may not be limited to , the Supplier Acceptable Use Policy, Supplier Data Processing Agreement, Supplier Specific Shared Responsibility Model, Supplier SLAs and Supplier Licence Terms and any applicable Third-Party Terms outlined in this Service Description document and the Order Form) and this Service Description document.

For clarity:

- Atos Supplier Terms may be modified in accordance with the provisions of the Call-Off Contract, and remain effective except where expressly overridden.
- Hyperlinks included in the Atos Supplier Terms and Service Description document remain effective where they point to Atos' or the relevant Third-Party Terms or documents. Should a hyperlink cease to function, Atos will work with the client to update it through the agreed procedure.



5. Termination

Termination shall be in accordance with:

- The G-Cloud 15 Framework terms and conditions
- Any terms agreed within the Order Form of the relevant Call-Off Contract
- For this specific service, by default Atos ask for at least thirty (30) days prior written notice of termination without cause.

Atos commits to the continued provision of services for the duration of the Call-Off Contract subject to the terms and conditions of the G-Cloud 15 Framework Agreement, the Call-Off Contract, the Atos Supplier Terms and the applicable Third Party Agreements (as defined in the Atos Supplier Terms and indicated in the Order Form) related thereto.



6. How do I order?

Please contact our team at: gcloud@atos.net

- We will prepare a quotation for your review, including any applicable volume discounts.
- Once the quotation is agreed, we will issue the necessary documentation (as required by the G-Cloud Framework) and request a purchase order from you.
- Upon receipt of your purchase order, we will configure the services in line with the agreed requirements. Where applicable, you will also receive access to our self-service portal to begin provisioning services.
- If you are a new customer, you may need to complete additional 'new supplier' forms.
- Invoices will be issued to you and to Crown Commercial Service (CCS), quoting the purchase order number, for the services procured.
- We will also submit the required monthly management information reports to Government Procurement.



7. Glossary

Term	Definition
CE+	Cyber Essentials Plus
COBIT	Control Objectives for Information and Related Technologies
DDoS	Distributed Denial of Service
IPS	Intrusion Prevention Service
ISO	International Standards Organisation
ML	Machine Learning
NAT	Network Address Translation
NCSC	National Cyber Security Centre
NIST	National Institute of Standards and Technology
PUE	Power Usage Effectiveness
PSN	Public Sector Network
SC	Security Cleared
SIEM	Security Information and Event Management
UK	United Kingdom
VPN	Virtual Private Network
WAN	Wide Area Network
WORM	Write Once Read Many



8. Why Atos

Atos has been a trusted partner on every G-Cloud iteration since the framework began, helping public sector organisations modernise with confidence. We combine global expertise with deep UK experience, delivering secure, scalable cloud solutions that meet the highest government standards.

As Europe's leading provider of cloud and cybersecurity services, Atos offers end-to-end capabilities - from migration and hosting to SaaS and consultancy - supported by UK delivery centres and strategic partnerships with hyperscalers.

Our focus on innovation, sustainability, and social value ensures that customers not only achieve operational excellence but also contribute to a greener, fairer future. With Atos, you gain a proven partner committed to driving efficiency, resilience, and transformation across public service.



About Atos

Atos Group is a global leader in digital transformation with c. 67,000 employees and annual revenue of c. €10 billion, operating in 61 countries under two brands – Atos for services and Eviden for products. European number one in cybersecurity, cloud and high-performance computing, Atos Group is committed to a secure and decarbonized future and provides tailored AI-powered, end-to-end solutions for all industries. Atos Group is the brand under which Atos SE (Societas Europaea) operates. Atos SE is listed on Euronext Paris.

The purpose of Atos Group is to help design the future of the information space. Its expertise and services support the development of knowledge, education and research in a multicultural approach and contribute to the development of scientific and technological excellence. Across the world, the Group enables its customers and employees, and members of societies at large to live, work and develop sustainably, in a safe and secure information space.

Learn more at: atos.net