

G-Cloud 15

Atos IRIS UK Sovereign Cloud



Atos

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Pricing

This is the Pricing Document that accompanies the Service Definition for Atos IRIS UK Cloud. The document provides a detailed overview of pricing and options for the Atos IRIS UK Cloud Platform. All prices exclude VAT.

Our products are designed to be modular so that you can tailor them to your exact requirements. To get started there is a base service cost (section 2 of the Service Description document) on top of which you can choose from a selection of managed or unmanaged, virtual or physical, servers (sections 3 and 4 of the Service Description document) with or without disaster recovery (section 5), choose optional server features (section 6) and then add storage and backup (section 7). We offer the option to host physical hardware appliances in your cloud environment (section 8). Virtual networking options and external connectivity are covered in section 9, and the option of a dedicated Customer Service Manager is covered in section 10.

Base service cost

There is a small base service charge (per customer), which covers the underlying technology and service of the platform.

Item	Monthly Recurrent Price (£)
Base service charge	£1,645.93 (U/1.1/2)

Managed IaaS compute

Virtual machines on shared hosts

To determine the price for a virtual machine on a shared host, simply select the relevant base VM price from the table below (base specifications are shown beneath this table) and determine the number of additional CPU and RAM units required to come to a total monthly price. Pricing for additional storage, backups, and optional add-ons is provided in sections 6 and 7.

Managed IaaS VMs on shared hosts			Base VM	+500MHz CPU	+1GB RAM
OS	Service level	Disaster recovery	Monthly recurrent price (£)		
Microsoft Windows	Standard	Single site	£259.94 (A/1.1/1a)	£3.54 (A/1.2/1a)	£2.26 (A/1.3/1a)
	Enhanced	Single site/dual site ¹	£263.54 (A/1.1/1b)	£3.54 (A/1.2/1b)	£2.26 (A/1.3/1b)

RedHat Enterprise Linux	Standard	Foundation	£269.69 (A/1.1/1c)	£4.31 (A/1.2/1c)	£2.81 (A/1.3/1c)
		VM auto-recovery	£329.29 (A/1.1/1d)	£5.08 (A/1.2/1d)	£3.38 (A/1.3/1d)
	Enhanced	Single site	£307.56 (A/1.1/2a)	£7.69 (A/1.2/2a)	£2.26 (A/1.3/2a)
		Single site / dual site ¹	£311.15 (A/1.1/2b)	£7.69 (A/1.2/2b)	£2.26 (A/1.3/2b)
		Foundation	£317.53 (A/1.1/2c)	£8.47 (A/1.2/2c)	£2.81 (A/1.3/2c)
		VM auto-recovery	£377.35 (A/1.1/2d)	£9.26 (A/1.2/2d)	£3.38 (A/1.3/2d)

⁴¹ For dual-site DR, simply select the specification of the server required at each site (see section 5 for more details)

Base managed IaaS VM specifications			
OS	CPU	RAM	OS Disk ²
Windows	1 vCPU @ 2.0GHz	4GB	60GB gold class
RedHat Enterprise Linux	1 vCPU @ 2.0GHz	1GB	60GB gold class

² The OS disk is for the OS and tooling only. Additional storage must be purchased for applications and data.

Physical workloads

There are four physical blade server specifications available on the Atos IRIS Cloud Platform, designed to run workloads that are not suitable for virtualisation (e.g., due to licence restrictions). The prices for the combination of OS, service level, disaster recovery type and specification are in the table below. Details on the four specifications are provided below. For VMs, pricing for additional storage, backups, and optional add-ons is in sections 6 and 7.

Managed IaaS physical blade servers			Licence-Efficient	Performance	Memory-Plus	CPU-Plus
OS	Service level	Disaster recovery	Monthly recurrent price (£)			
Microsoft Windows	Standard	Single site	£1,079.40 (A/2.1/1a)	£1,174.19 (A/2.1/4a)	£1,347.32 (A/2.1/7a)	£1,272.70 (A/2.1/10a)
	Enhanced	Single site / dual site ³	£1,083.01 (A/2.1/1b)	£1,177.78 (A/2.1/4b)	£1,350.93 (A/2.1/7b)	£1,276.30 (A/2.1/10b)
		Foundation	£1,247.65 (A/2.1/1c)	£1,373.65 (A/2.1/4c)	£1,617.18 (A/2.1/7c)	£1,521.43 (A/2.1/10c)
	Standard	Single site	£1,095.70 (A/2.1/2a)	£1,218.67 (A/2.1/5a)	£1,378.77 (A/2.1/8a)	£1,317.19 (A/2.1/11a)

Managed IaaS physical blade servers			Licence-Efficient	Performance	Memory-Plus	CPU-Plus
OS	Service level	Disaster recovery	Monthly recurrent price (£)			
RedHat Enterprise Linux	Enhanced	Single site / dual site ³	£1,099.28 (A/2.1/2b)	£1,222.27 (A/2.1/5b)	£1,382.35 (A/2.1/8b)	£1,320.78 (A/2.1/11b)
		Foundation	£1,263.95 (A/2.1/2c)	£3,101.47 (A/2.1/5c)	£1,648.62 (A/2.1/8c)	£1,565.90 (A/2.1/11c)

³ For dual site DR simply select the specification of server required at each site (see section 5 for more details)

Managed IaaS physical blade server specifications			
Specification	CPU	RAM	OS Disk ⁴
Licence-efficient	1x 4 cores	64GB	60GB gold class
Performance	2x 12 cores	128GB	60GB gold class
Memory-Plus	2x 12 cores	512GB	60GB gold class
CPU-Plus	2x 12 cores	256GB	60GB gold class

⁴ The OS disk is for the OS and tooling only. Additional storage must be purchased for applications and data.

Virtual machines on dedicated hosts

Although the platform's standard approach is to provision virtual machines on shared clusters to leverage the cloud's flexibility, we also offer customer-dedicated virtualisation clusters for customers who prefer a separate set of virtualisation hosts (e.g., for security or performance reasons). In this case, there is a charge per host and per virtual machine.

Hosts use the Memory-Plus specification (see section 3.2), and VMs can be configured to customer requirements, subject to sufficient compute and memory on the purchased hosts (as with VMs on shared clusters, they are provisioned with a 60GB gold-class disk for OS and tooling only). Disaster recovery requires purchasing sufficient hosts in each data centre. Pricing for additional storage, backups, and optional add-ons is provided in sections 6 and 7.

Dedicated virtualisation hosts	
Service level	Monthly recurrent price (£)
Standard	£1,726.86 (U/3.1/1a)
Enhanced	£1,730.47 (U/3.1/1b)

Managed IaaS VMs on shared hosts			Base VM	+500MHz CPU	+1GB RAM
OS	Service level	Disaster recovery	Monthly recurrent price (€)		
Microsoft Windows	Standard	Single site	£259.94 (A/1.1/1a)	£3.54 (A/1.2/1a)	£2.26 (A/1.3/1a)
	Enhanced	Single site/dual site ¹	£263.54 (A/1.1/1b)	£3.54 (A/1.2/1b)	£2.26 (A/1.3/1b)
		Foundation	£269.69 (A/1.1/1c)	£4.31 (A/1.2/1c)	£2.81 (A/1.3/1c)
		VM auto-recovery	£329.29 (A/1.1/1d)	£5.08 (A/1.2/1d)	£3.38 (A/1.3/1d)
RedHat Enterprise Linux	Standard	Single site	£307.56 (A/1.1/2a)	£7.69 (A/1.2/2a)	£2.26 (A/1.3/2a)
	Enhanced	Single site / dual site ¹	£311.15 (A/1.1/2b)	£7.69 (A/1.2/2b)	£2.26 (A/1.3/2b)
		Foundation	£317.53 (A/1.1/2c)	£8.47 (A/1.2/2c)	£2.81 (A/1.3/2c)
		VM auto-recovery	£377.35 (A/1.1/2d)	£9.26 (A/1.2/2d)	£3.38 (A/1.3/2d)

Managed IaaS VMs on dedicated hosts

OS	Service level	Disaster recovery	Monthly recurrent price (€)
Microsoft Windows	Standard	Single site	£244.87 (A/5.1/1a)
	Enhanced	Single site / dual site ⁵	£248.48 (A/5.1/1b)
		VM auto-recovery ⁵	£307.31 (A/5.1/1c)
RedHat Enterprise Linux	Standard	Single site	£341.21 (A/5.1/2a)
	Enhanced	Single site / dual site ⁵	£344.81 (A/5.1/2b)
		VM auto-recovery ⁵	£403.65 (A/5.1/2c)

⁵ Sufficient hosts must be provisioned in each datacentre in order to be able to provide the DR capability

Base managed IaaS VM on dedicated host specifications

OS	CPU	RAM	OS Disk ⁶
Windows		Customer defines	60GB gold class
RedHat Enterprise Linux		Customer defines	60GB gold class

⁶ The OS disk is for the OS and tooling only. Additional storage must be purchased for applications and data.

Unmanaged IaaS Compute

Virtual machines on shared hosts

To determine the price for a virtual machine on a shared host, simply select the relevant base VM price from the table below (base specification is shown beneath this table) and determine the number of additional CPU and RAM units required to come to a total monthly price. Pricing for additional storage, backups, and optional add-ons is provided in sections 6 and 7.

Unmanaged IaaS VMs on shared hosts		Base VM	+500MHz CPU	+1GB RAM
Service level	Disaster recovery	Monthly recurrent price (£)		
Standard	Single site	£129.58 (B/1.1/1a)	£2.32 (B/1.2/1a)	£1.40 (B/1.3/1a)
	Single site / dual site ¹	£133.17 (B/1.1/1b)	£2.32 (B/1.2/1b)	£1.40 (B/1.3/1b)
Enhanced	Foundation	£136.16 (B/1.1/1c)	£3.11 (B/1.2/1c)	£1.95 (B/1.3/1c)
	VM auto-recovery	£164.98 (B/1.1/1d)	£3.89 (B/1.2/1d)	£2.53 (B/1.3/1d)

¹ For dual-site DR, simply select the specification of the server required at each site (see [section 5](#) for more details)

Base unmanaged IaaS VM specification		
CPU	RAM	Initial disk
1 vCPU @ 1.5GHz	1GB	1GB gold class

Physical workloads

There are four physical blade server specifications available on the Atos IRIS Cloud Platform, designed to run workloads that are not suitable for virtualisation (e.g., due to licence restrictions). The prices for the combination of service level, disaster recovery type and specification are in the table below. Details on the four specifications are provided below. For VMs, pricing for additional storage, backups, and optional add-ons is in sections 6 and 7.

Unmanaged IaaS physical blade servers		Licence-Efficient	Performance	Memory-Plus	CPU-Plus
Service level	Disaster recovery	Monthly recurrent price (£)			
Standard	Single site	£868.53 (B/2.1/1a)	£950.28 (B/2.1/2a)	£1,110.36 (B/2.1/3a)	£1,048.78 (B/2.1/4a)

Unmanaged IaaS physical blade servers		Licence-Efficient	Performance	Memory-Plus	CPU-Plus
Service level	Disaster recovery	Monthly recurrent price (£)			
Enhanced	Single site / dual site ²	£872.14 (B/2.1/1b)	£953.88 (B/2.1/2b)	£1,113.96 (B/2.1/3b)	£1,052.39 (B/2.1/4b)
	Foundation	£1,034.19 (B/2.1/1c)	£1,147.14 (B/2.1/2c)	£1,377.62 (B/2.1/3c)	£1,294.90 (B/2.1/4c)

² For dual site DR simply select the specification of server required at each site (see section 5 for more details)

Unmanaged IaaS physical blade server specifications

Specification	CPU	RAM	Initial disk
Licence-efficient	1x 4 cores	64GB	1GB gold class
Performance	2x 12 cores	128GB	1GB gold class
Memory-Plus	2x 12 cores	512GB	1GB gold class
CPU-Plus	2x 12 cores	256GB	1GB gold class

Virtual machines on dedicated hosts

Although the platform's standard approach is to provision virtual machines on shared clusters to leverage the cloud's flexibility, we also offer customer-dedicated virtualisation clusters for customers who prefer a separate set of virtualisation hosts (e.g., for security or performance reasons). In this case, there is a charge per host and per virtual machine.

Hosts use the Memory-Plus specification (see section 3.2), and VMs can be specified to customer requirements, subject to sufficient compute and memory on the purchased hosts (as with VMs on shared clusters, they are provisioned with a 1GB gold-class initial disk).

Disaster recovery requires purchasing sufficient hosts in each data centre. Pricing for additional storage, backups, and optional add-ons is provided in sections 6 and 7.

Dedicated virtualisation hosts

Service level	Monthly recurrent price (£)
Standard	£1,726.86 (U/3.1/1a)
Enhanced	£1,730 (U/3.1/1b)

Unmanaged IaaS VMs on dedicated hosts

Service level	Disaster recovery	Monthly recurrent price (£)
Standard	Single site	£121.22 (B/5.1/1a)

Unmanaged IaaS VMs on dedicated hosts

Service level	Disaster recovery	Monthly recurrent price (£)
Enhanced	Single site / dual site ³	£124.82 (B/5.1/1b)
	VM auto-recovery ³	£150.83 (B/5.1/1c)

³ Sufficient hosts must be provisioned in each datacentre in order to be able to provide the DR capability

Base unmanaged IaaS on dedicated hosts VM specification

CPU	RAM	Initial disk
Customer defines		1GB gold class

Disaster Recovery

We recognise that not all customers have the same set of Disaster Recovery requirements, which is why we offer a flexible range of options to help you protect your services.

All customers choosing the Enhanced service plan can choose from three simple options. Disaster recovery is not available with the Standard plan. Note that all of these plans and options are subject to compatibility with the customer's guest OS for unmanaged IaaS.

Foundation-based DR provides the capability to protect your data and applications by taking a backup and securing it in our second cloud site. In the event of a disaster, the backup will be restored at the second cloud site, utilising pooled compute resources (if available). Simply choose the Foundation option for your chosen servers and storage, and a backup plan that supports off-site storage to have everything you need.

VM auto-recovery-based DR protects your data and applications by continuously replicating your VM to our second cloud site. In the event of a disaster, the VM will automatically start on reserved compute at the second cloud site, with minimal service disruption. Simply choose the VM auto-recovery option for your chosen servers, replicated storage and a backup plan that supports off-site storage to have everything you need.

Dual-site DR provides a fully replicated set of production servers available at our secondary cloud site. Simply select the configuration of 'single site' servers for each site, and then select storage and a backup plan to suit your needs.

Server Add-Ons

Several optional services can be added to servers purchased in sections 3 and 4. The table below details these, along with any inclusions and restrictions.

Unmanaged IaaS VMs on dedicated hosts		
Option	Details	Monthly recurrent price (£)
Anti-virus ¹	Commercial-grade anti-virus scanning and signature updates	£11.58 per server (B/4.1/7)
Alerting ²	Detailed system monitoring of servers, reporting use and performance and generating alerts when thresholds are approached or exceeded	£7.27 per server (B/4.1/5)
Patching ²	Tooling to provide security patching	£6.50 per server (B/4.1/6)
Protective Monitoring	Subject to compatibility, protective monitoring using platform tooling.	£7.76 per log source (B/4.1/4)
Clustering	Support of operating system-level clustering technology, such as Windows Clustering and RHEL High Availability Clusters	£154.46 per server in cluster (U/6.1/1)
Bastion Server	Support of the server as a Managed Bastion server	£132.11 per server (U/6.1/3a) + £6.94 per user accessing Terminal Servers (U/6.1/3b)

¹ Included within the price for managed IaaS Windows server

² Included within the price for the managed IaaS server

³ Charge based on average total EPS across the month for all items with protective monitoring applied

⁴ The per-user charge is not required if you are eligible for licence mobility through software assurance for Microsoft licensing. It is your responsibility to notify Microsoft that Atos is your license mobility partner and provide us with evidence that Microsoft has been informed

Storage & Backup

Block (SAN) storage

There are three storage classes available on the Atos IRIS Cloud Platform to suit different performance requirements. Simply specify the amount of usable storage to be allocated to each server from the available options below.

Block (SAN) storage	Single site	Single site + foundation capacity	Replicated
Storage class	Monthly recurrent price (£)		
Bronze	£0.10 per GB (A/3.1/1a)	£0.15 per GB (A/3.1/1b)	£0.20 per GB (A/3.1/1c)
Gold	£0.19 per GB (A/3.1/2a)	£0.27 per GB (A/3.1/2b)	£0.35 per GB (A/3.1/2c)
Platinum	£0.25 per GB (A/3.1/3a)	£0.39 per GB (A/3.1/3b)	£0.52 per GB (A/3.1/3c)

File (NAS) storage

As with block storage, there are three storage classes to suit different performance requirements.

File (NAS) storage	Single site	Replicated
Storage class	Monthly recurrent price (£)	
Bronze	£0.10 per GB (U/4.1/1a)	£0.20 per GB (U/4.1/1c)
Gold	£0.19 per GB (U/4.1/2a)	£0.35 per GB (U/4.1/2c)
Platinum	£0.25 per GB (U/4.1/3a)	£0.52 per GB (U/4.1/3c)

Snapshotting for file (NAS) storage

Snapshotting is also available for file storage to help to protect from accidental deletion or overwriting of data. The additional price is charged per allocated GB with snapshot protection. Details of the snapshotting products are available below the pricing table.

Snapshotting for file storage	Bronze class	Gold class	Platinum class
Snapshot product	Monthly recurrent price (£)		
FR-001	£0.08 per GB (U/4.3/1a)	£0.09 per GB (U/4.3/1b)	£0.10 per GB (U/4.3/1c)
FR-002	£0.10 per GB (U/4.3/2a)	£0.12 per GB (U/4.3/2b)	£0.12 per GB (U/4.3/2c)
FR-003	£0.12 per GB (U/4.3/3a)	£0.15 per GB (U/4.3/3b)	£0.17 per GB (U/4.3/3c)
FR-004	£0.10 per GB (U/4.3/4a)	£0.13 per GB (U/4.3/4b)	£0.15 per GB (U/4.3/4c)

Snapshotting for file (NAS) storage

Feature	FR-001	FR-002	FR-003	FR-004
1 local snapshot per week	✓			✓
7 local snapshots per week		✓	✓	
Local snapshots retained for 28 days	✓	✓	✓	✓
Remote snapshots: snapshots retained on a remote array			✓	✓

Backups

We offer a selection of backup options, providing block-level data protection with a variety of retention and location policies (see the table below for pricing details). The additional price is charged per allocated GB with backup protection.

Backups

Backup scheme	Monthly recurrent price (£)
DP-001	£0.20 per GB (A/3.2/1)
DP-002	£0.22 per GB (A/3.2/2)
DP-003	£0.24 per GB (A/3.2/3)
DP-004	£0.32 per GB (A/3.2/4)
DP-005	£0.34 per GB (A/3.2/5)
DP-006	£0.22 per GB (A/3.2/6)
DP-007	£0.32 per GB (A/3.2/7)
DP-008	£0.35 per GB (A/3.2/8)

Backup schemes

Feature	DP-001	DP-002	DP-003	DP-004	DP-005	DP-006	DP-007	DP-008
1 full backup per week	✓	✓	✓	✓	✓	✓	✓	✓
6 incremental backups per week		✓	✓	✓	✓	✓	✓	✓
Backups retained for 28 days	✓	✓	✓	✓	✓	✓	✓	
Backups retained for 90 days								✓
1 full backup per month retained for 12 months			✓		✓	✓	✓	✓
1 full backup per year retained for 7 years			✓		✓			✓
Backups retained on the local site	✓	✓	✓			✓		
Backups retained offsite				✓	✓		✓	✓

Note that when selecting backup for a file storage volume with snapshotting enabled, an additional volume charge (over the base allocated storage) will be applied to cover the backup of the snapshots. This is shown in the table below.

Uplift is applied to allocated storage when calculating backup on file storage with snapshotting applied

Snapshot product	% Uplift
FR-001	10%
FR-002	20%
FR-003	40%
FR-004	30%

Colocation hosting

We understand that sometimes you have specific hardware appliances or physical servers you want to host alongside your cloud services. To help our customers, Atos can offer a “power and cables” hosting-only option, where secure data centre space within our data centres may be used and charged on a monthly basis.

Colo hosting

Item	Monthly recurrent price (€)
Per average kW of power consumed	£604.15 (U/5.1/1)
Per network port consumed	£387.39 (U/5.1/2)

Networking

Software-defined network zones

Each customer must have at least one software-defined network zone (SDNZ) in which their cloud environment resides. Where a customer requires separation between services, they may choose to have multiple SDNZs. We are pleased to offer SDNZs with a variety of sizes of Edge Services Gateways, and are happy to discuss which best meets your needs. Some of the characteristics of the Edge Services Gateways (ESG) are shown below the pricing table.

Software-defined network zones

Item	Monthly recurrent price (€)
SDNZ with compact ESG	£706.92 (U/1.1/1a)
SDNZ with large ESG	£737.96 (U/1.1/1b)
SDNZ with x-large ESG	£900.70 (U/1.1/1d)
Additional compact ESG for SDNZ	£402.70 (U/1.1/1g)

Software-defined network zones

Item	Monthly recurrent price (£)
Additional large ESG for SDNZ	£426.56 (U/1.1/1f)
Additional x-large ESG for SDNZ	£547.25 (U/1.1/1e)

ESG characteristics

ESG size	Characteristics
Compact ESG	Supports up to 2,048 NAT rules, 1,024 ARP entries, 3Gbps FW throughput, 64,000 concurrent sessions, 8,000 sessions per second
Large ESG	Supports up to 4,096 NAT rules, 2,048 ARP entries, 9.7Gbps FW throughput, 1,000,000 concurrent sessions, 50,000 sessions per second
X-Large ESG	Supports up to 8,192 NAT rules, 2,048 ARP entries, 9.7Gbps FW throughput, 1,000,000 concurrent sessions, 50,000 sessions per second

Managed Microsoft Windows domains

We can offer managed Microsoft Windows domains, including the servers required to serve as domain controllers. Various sizes are available based on your Active Directory size.

Managed Microsoft Windows domains

Item	Monthly recurrent price (£)
Small Windows domain (<5,000 AD objects)	£1,844.50 (U/6.1/2a)
Medium Windows domain (5,000 – 9,999 AD objects)	£1,912.08 (U/6.1/2b)
Large Windows domain (10,000 – 19,999 AD objects)	£2,058.04 (U/6.1/2c)
X-Large Windows domain (20,000+ AD objects)	£2,516.60 (U/6.1/2d)

Two-factor authentication

To support remote access to your services in the Atos IRIS Cloud Platform for your users, we offer a two-factor authentication (2FA) service.

Two-factor authentication

Item	Monthly recurrent price (£)
2FA base charge (per service)	£252.45 (U/6.1/11a)
2FA user charge (per user)	£8.03 (U/6.1/11b)

Internet bandwidth

The Atos IRIS Cloud Platform is connected to the internet, and customers can purchase bandwidth allocations, as shown in the table below.

Internet bandwidth	
Item	Monthly recurrent price (£)
Internet bandwidth	£25.96 per Mbps diversely available (U/2.1/1)

PSN bandwidth

The Atos IRIS Cloud Platform is connected to the PSN, and various connectivity options are available to customers. If a customer shares the same DNSP as Atos, a private VPN connection can be used to connect to the platform; otherwise, a shared VPN connection must be used. In either case, the link can be encrypted or unencrypted.

Pricing for PSN connectivity is on a cumulative tiered bandwidth basis. For example, for a 20Mbps unencrypted connection over a private VPN to a single data centre, the price would be based on 1x the 1Mbps price + 14x the 2-15Mbps price + 5x the 16-50Mbps price.

PSN bandwidth	First Mbps	2-15 Mbps	16-50 Mbps	51+ Mbps
Type	Monthly recurring price (£ per Mbps per datacentre)			
Private, encrypted	£1,931.41 (U/2.1/3a)	£158.42 (U/2.1/3b)	£35.74 (U/2.1/3c)	£21.95 (U/2.1/3d)
Private, unencrypted	£1,931.41 (U/2.1/5a)	£158.42 (U/2.1/5b)	£35.74 (U/2.1/5c)	£21.95 (U/2.1/5d)
Shared, encrypted	£263.29 (U/2.1/2a)	£263.29 (U/2.1/2a)	£140.61 (U/2.1/2b)	£126.82 (U/2.1/2c)
Shared, unencrypted	£173.40 (U/2.1/4a)	£173.40 (U/2.1/4a)	£50.72 (U/2.1/4b)	£36.93 (U/2.1/4c)

Private WAN connectivity

Private WANs can be connected to the Atos IRIS Cloud Platform to allow direct access to services from your corporate WAN. There are small charges associated with this connectivity on the platform, for each VDOM and also for the WAN bandwidth connected to the platform.

Private WAN connectivity	
Item	Monthly recurrent price (£)
Firewall VDOM	£1,772.99 per VDOM (U/6.1/9)
WAN bandwidth through firewalls	£18.70 per 10Mbps bandwidth (U/6.1/10)

Integrated Cloud Edge

Connectivity from the Atos IRIS UK Cloud Platform to public cloud providers can be provisioned using the Integrated Cloud Edge (ICE) service. This is charged in two parts: connectivity from IRIS UK to ICE and onward connectivity from ICE to public cloud providers.

Integrated Cloud Edge	
Item	Monthly recurrent price (£)
Private Virtual Circuit (PVC) from IRIS UK to ICE	£29.05 per PVC (U/7.1/1)
Total bandwidth provision on PVCs from IRIS UK to ICE	£0.24 per Mbps per PVC (U/7.1/2)
PVCs from ICE to public cloud provider @ 50Mbps	£321.69 per PVC per public cloud provider (U/7.1/3a)
PVCs from ICE to public cloud provider @ 200Mbps	£352.07 per PVC per public cloud provider (U/7.1/3b)
PVCs from ICE to public cloud provider @ 500Mbps	£405.23 per PVC per public cloud provider (U/7.1/3c)
PVCs from ICE to public cloud provider @ 1Gbps	£466.00 per PVC per public cloud provider (U/7.1/3d)
PVCs from ICE to public cloud provider @ 2Gbps	£579.94 per PVC per public cloud provider (U/7.1/3e)
PVCs from ICE to public cloud provider @ 5Gbps	£921.74 per PVC per public cloud provider (U/7.1/3f)

Service Management

The Atos IRIS Cloud Platform is designed to be a self-service platform using a customer portal. However, if you would prefer access to a Customer Service Manager, then we can provide a named individual to work with you, with an agreed allocation of time each month.

Customer service management	
Item	Price (£)
Customer service manager	£102.89 per hour (U/6.2/1)

Onboarding & Offboarding

Please refer to the Service Definition document for a list of the activities included within onboarding and offboarding. Every customer is different, and we will work with you to understand your specific requirements and provide a quote for onboarding and offboarding services.

Glossary

Acronym	Term
2FA	2-Factor Authentication
AD	Active Directory
CPU	Central Processing Unit
DNSP	Direct Network Service Provider
DR	Disaster Recovery
ESG	Edge Services Gateway
GB	Gigabyte
GPG13	Good Practice Guide 13
NAS	Network Attached Storage
OS	Operating System
PSN	Public Services Network
RAM	Random Access Memory
SAN	Storage Area Network
SDNZ	Software-Defined Network Zone
SOC	Security Operations Centre
VDOM	Virtual Domain
VIP	Virtual IP Address
VM	Virtual Machine
WAN	Wide Area Network



About Atos

Atos Group is a global leader in digital transformation with c. 67,000 employees and annual revenue of c. €10 billion, operating in 61 countries under two brands – Atos for services and Eviden for products. European number one in cybersecurity, cloud and high-performance computing, Atos Group is committed to a secure and decarbonized future and provides tailored AI-powered, end-to-end solutions for all industries. Atos Group is the brand under which Atos SE (Societas Europaea) operates. Atos SE is listed on Euronext Paris.

The purpose of Atos Group is to help design the future of the information space. Its expertise and services support the development of knowledge, education and research in a multicultural approach and contribute to the development of scientific and technological excellence. Across the world, the Group enables its customers and employees, and members of societies at large to live, work and develop sustainably, in a safe and secure information space.

Learn more at: atos.net