

G-Cloud 15

Empower your Workforce with Gen AI



Atos

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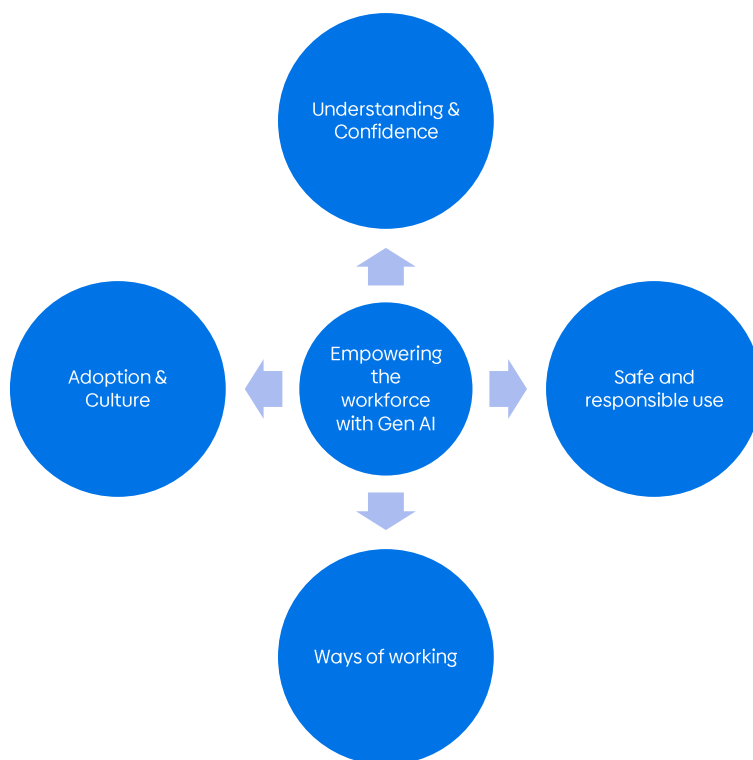
1. What is Empowering the workforce with Gen AI?

Empowering the workforce with generative AI is a consulting-led service that helps organisations enable their people to use generative AI tools effectively and responsibly. While many organisations are introducing generative AI technologies, adoption is often constrained by uncertainty around appropriate use.

Employees may experiment independently, without clear guidance on risks, limitations, or organisational expectations. This can lead to inconsistent outcomes and concerns around data protection. At the same time, overly restrictive controls can prevent teams from realising productivity benefits.

This service addresses that balance. It supports organisations in building workforce confidence while embedding the guardrails required for responsible use. The focus is on enabling practical adoption that improves how people work, rather than isolated training or one-off awareness sessions.

The outcome is a workforce that understands how generative AI can support their roles, applies it consistently within agreed boundaries, and contributes to sustained productivity improvements across the organisation.



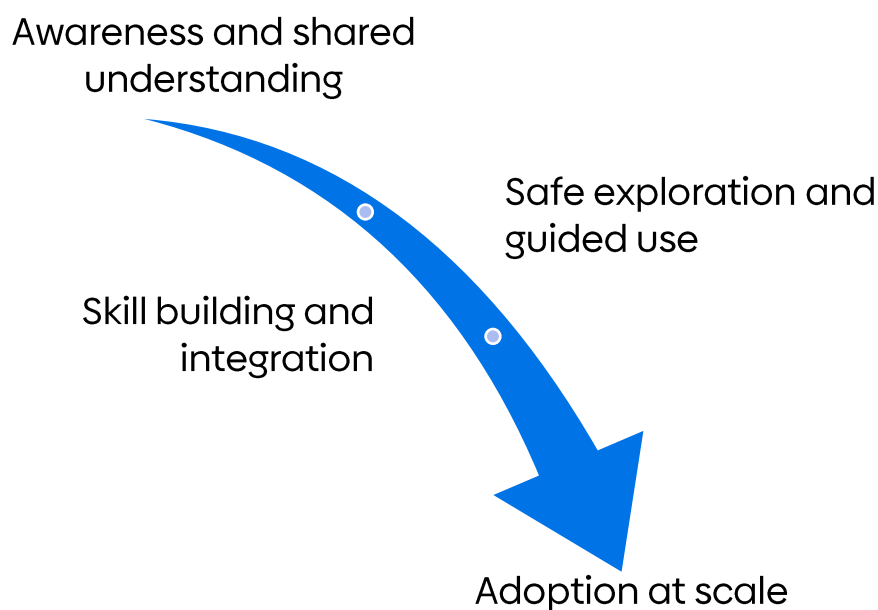


2. What does it deliver?

This service delivers a structured approach to enabling workforce adoption of generative AI. It focuses on building understanding, developing practical skills, and embedding responsible use into everyday ways of working, rather than relying on isolated training or ad-hoc experimentation.

The approach recognises that workforce adoption develops progressively. Each stage addresses a different barrier to effective use, ensuring that generative AI is introduced in a practical, safe, and aligned with organisational values.

The four-stage workforce enablement framework



Stage 1: Awareness and shared understanding

The engagement begins by establishing a common understanding of generative AI across the workforce. Employees are introduced to how generative AI works, where it can add value, and its limitations. Expectations around responsible use are set early to reduce uncertainty and misuse.

This stage ensures staff understand how generative AI relates to their roles and responsibilities, building confidence and trust from the outset.

Stage 2: Safe exploration and guided use

Employees begin using approved generative AI tools in controlled, role-relevant scenarios. Clear usage guidance, guardrails, and governance are applied to ensure experimentation remains compliant and aligned to organisational standards.

Use cases focus on supporting productivity and decision-making rather than automating sensitive or critical activities. Feedback is gathered to understand where tools are effective and where further guidance is required.

Stage 3: Skill building and workflow integration

Successful uses of generative AI are refined and embedded into everyday workflows. Employees develop practical skills, such as effective prompting and validating outputs, while learning how to apply generative AI consistently within agreed processes.

Operating guidance and support models are strengthened to reduce informal or fragmented usage, ensuring generative AI becomes a dependable part of how work is completed.

Stage 4: Adoption at scale and cultural embedment

Generative AI is adopted across teams and functions in a structured way. Change management, ongoing enablement, and clear ownership support sustained use and continuous improvement. Governance and monitoring ensure responsible use as adoption grows.

At this stage, generative AI is embedded into day-to-day work, supporting productivity while maintaining trust, accountability, and alignment with organisational values.



3. What technology does it use?

Empowering the workforce with generative AI is technology-agnostic and designed to work with tools and platforms already in use within the organisation. The service does not mandate specific vendors or products. Instead, it focuses on enabling safe, effective use of generative AI capabilities within existing digital environments.

The service considers commonly adopted generative AI tools, including large language models and enterprise-approved AI assistants, as part of everyday productivity platforms. Emphasis is placed on configuring these tools appropriately rather than introducing new technology stacks.



4. What terms apply?

To the fullest extent permitted under G-Cloud 15 Framework Agreement and the Call-Off Contract, Atos will provide the Services in accordance with the Atos Supplier Terms (which will include, but may not be limited to , the Supplier Acceptable Use Policy, Supplier Data Processing Agreement, Supplier Specific Shared Responsibility Model, Supplier SLAs and Supplier Licence Terms and any applicable Third-Party Terms outlined in this Service Description document and the Order Form) and this Service Description document.

For clarity:

- Atos Supplier Terms may be modified in accordance with the provisions of the Call-Off Contract, and remain effective except where expressly overridden.
- Hyperlinks included in the Atos Supplier Terms and Service Description document remain effective where they point to Atos' or the relevant Third-Party Terms or documents. Should a hyperlink cease to function, Atos will work with the client to update it through the agreed procedure.



5. Termination

Termination shall be in accordance with:

- The G-Cloud 15 Framework terms and conditions
- Any terms agreed within the Order Form of the relevant Call-Off Contract
- For this specific service, by default Atos ask for at least thirty (30) days prior written notice of termination without cause.

Atos commits to the continued provision of services for the duration of the Call-Off Contract subject to the terms and conditions of the G-Cloud 15 Framework Agreement, the Call-Off Contract, the Atos Supplier Terms and the applicable Third Party Agreements (as defined in the Atos Supplier Terms and indicated in the Order Form) related thereto.



6. How do I order?

Please contact our team at: gcloud@atos.net

- We will prepare a quotation for your review, including any applicable volume discounts.
- Once the quotation is agreed, we will issue the necessary documentation (as required by the G-Cloud Framework) and request a purchase order from you.
- Upon receipt of your purchase order, we will configure the services in line with the agreed requirements. Where applicable, you will also receive access to our self-service portal to begin provisioning services.
- If you are a new customer, you may need to complete additional 'new supplier' forms.
- Invoices will be issued to you and to Crown Commercial Service (CCS), quoting the purchase order number, for the services procured.
- We will also submit the required monthly management information reports to Government Procurement.



7. Why Atos

Atos has been a trusted partner on every G-Cloud iteration since the framework began, helping public sector organisations modernise with confidence. We combine global expertise with deep UK experience, delivering secure, scalable cloud solutions that meet the highest government standards.

As Europe's leading provider of cloud and cybersecurity services, Atos offers end-to-end capabilities - from migration and hosting to SaaS and consultancy - supported by UK delivery centres and strategic partnerships with hyperscalers.

Our focus on innovation, sustainability, and social value ensures that customers not only achieve operational excellence but also contribute to a greener, fairer future. With Atos, you gain a proven partner committed to driving efficiency, resilience, and transformation across public service.



About Atos

Atos Group is a global leader in digital transformation with c. 67,000 employees and annual revenue of c. €10 billion, operating in 61 countries under two brands – Atos for services and Eviden for products. European number one in cybersecurity, cloud and high-performance computing, Atos Group is committed to a secure and decarbonized future and provides tailored AI-powered, end-to-end solutions for all industries. Atos Group is the brand under which Atos SE (Societas Europaea) operates. Atos SE is listed on Euronext Paris.

The purpose of Atos Group is to help design the future of the information space. Its expertise and services support the development of knowledge, education and research in a multicultural approach and contribute to the development of scientific and technological excellence. Across the world, the Group enables its customers and employees, and members of societies at large to live, work and develop sustainably, in a safe and secure information space.

Learn more at: atos.net