



Arcus - Salesforce Agentforce Public Sector

Pricing

G-Cloud 15



Pricing

The pricing below shows list prices for Salesforce services contracted through the G-Cloud framework.

All prices are exclusive of VAT.

Agentforce Public Sector	Unit Price by Volume Band (subscribers from-to)					
Description - Public Sector	Unit	1-99	100-199	200-499	500-999	1000+
Public Sector Foundation - Advanced - Enterprise Edition	User/Month	£70.40	£44.79	£40.53	£36.26	£34.14
Public Sector Foundation - Advanced - Unlimited Edition	User/Month	£164.21	£120.21	£104.72	£89.22	£73.68
CRM Analytics for Public Sector Solutions	User/Month	£71.67	£65.27	£58.87	£52.48	£48.63

Agentforce Public Sector	Unit Price by Volume Band (subscribers from-to)							
Description - Customer Community for Public Sector - Logins	Unit	1-200	201-1000	1001-2000	2001-5000	5001-20000	20001-100000	100001+
Customer Community for Public Sector - EE - Logins (Per Month)	Login/Month	£1.65	£0.99	£0.56	£0.43	£0.34	£0.18	£0.09



Customer Community for Public Sector - UE - Logins (Per Month)	Login/Month	£1.65	£0.99	£0.56	£0.43	£0.34	£0.18	£0.09
Description - Customer Community Plus for Public Sector - Logins	Unit	1-200	201-1000	1001-2000	2001-5000	5001-15000	15001-50000	50001+
Customer Community Plus for Public Sector - EE - Logins (Per Month)	Login/Month	£4.55	£2.40	£1.64	£0.88	£0.63	£0.38	£0.35
Customer Community Plus for Public Sector - UE - Logins (per Month)	Login/Month	£4.55	£2.40	£1.64	£0.88	£0.63	£0.38	£0.35
Description - Customer Community for Public Sector - Members	Unit	1-20	21-100	101-500	501-2500	2501-5000	5001-20000	20001+
Customer Community for Public Sector - EE - Members	User/Month	£5.05	£4.21	£2.95	£1.68	£1.09	£0.84	£0.42
Customer Community for Public Sector - UE - Members	User/Month	£5.05	£4.21	£2.95	£1.68	£1.09	£0.84	£0.42
Description - Customer Community Plus for Public Sector - Members	Unit	1-20	21-100	101-500	501-2500	2501-5000	5001-20000	20001+
Customer Community Plus for Public Sector - EE - Members	User/Month	£12.97	£10.32	£6.48	£3.54	£2.36	£1.18	£0.88
Customer Community Plus for Public Sector - UE - Members	User/Month	£12.97	£10.32	£6.48	£3.54	£2.36	£1.18	£0.88
Description	Unit	1-20	21-100	101-500	501-2500	2501-5000	5001-20000	20001-100000
Provider Self Service for Public Sector - EE - Member	Member/Month	£11.79	£10.32	£5.60	£3.54	£1.77	£1.08	£0.77



Provider Self Service for Public Sector - UE - Member	Member/Month	£11.79	£10.32	£5.60	£3.54	£1.77	£1.08	£0.77
Description	Unit	1-200	201-1000	1001-2000	2001-5000	5001-15000	15001-20000	20001+
Provider Self Service for Public Sector - EE - Logins	Login/Month	£5.05	£4.42	£3.03	£2.27	£0.58	£0.46	£0.41
Provider Self Service for Public Sector - UE - Logins	Login/Month	£5.05	£4.42	£3.03	£2.27	£0.58	£0.46	£0.41
Description	Unit	1-20	21-100	101-500	501-2500	2501-5000	5001-20000	20001-100000
Public Benefit Assistance - Enterprise Edition	Participant/Month	£7.58	£6.74	£7.58	£5.89	£4.21	£2.53	£1.52
Public Benefit Assistance - Unlimited Edition	Participant/Month	£7.58	£6.74	£7.58	£5.89	£4.21	£2.53	£1.52



Description - Public Sector	Unit	1-99	50-199	200-599	600-999	1000-1999	2000-4999	5000+
Employee Experience for Public Sector - Enterprise Edition	User/Month	£7.07	£5.94	£5.43	£4.93	£4.42	£3.92	£3.41
Employee Experience for Public Sector - Unlimited Edition	User/Month	£7.07	£5.94	£5.43	£4.93	£4.42	£3.92	£3.41
Employee Experience for Public Sector Login (10K credits) Enterprise Edition	User/Annum	£424.42	£353.68	£316.49	£288.51	£260.61	£232.73	£195.43
Employee Portal -Login - Unlimited Edition	User/Month	£1.52	£1.35	£1.07	£0.95	£0.78	£0.51	£0.27
Employee Portal -Member - Unlimited Edition	User/Month	£3.03	£2.69	£2.16	£1.88	£1.55	£1.01	£0.54
Employee Service Console - Unlimited Edition	User/Month	£45.96	£40.15	£36.65	£32.21	£29.68	£26.53	£23.37
Description - Public Sector	Unit	1+						
Business Rules Engine - Calls (100K)	Subscription/Month	£3,801.26						
Business Rules Engine - Calls (1M)	Subscription/Annum	£5,263.16						



Description	Unit	1-24	25-99	50-99	100-199	200+
Public Sector Application Forms - Business (1,000)	Unit/Annum	£5,894.74	£5,473.68	£5,305.26	£4,968.42	£4,631.58
Public Sector Application Forms - Individual (1,000)	Unit/Annum	£2,947.37	£2,736.84	£2,652.63	£2,484.21	£2,315.79

Percentage Based Products		Unit Price
Description	Unit	%
Salesforce Shield	% of Net Price	30%
Platform Encryption	% of Net Price	20%
Event Monitoring	% of Net Price	10%
Field Audit Trail	% of Net Price	10%
Description - Sandbox	Unit	%
Sandbox (Developer Pro) ¹	% of Net Price	5%
Sandbox (Partial Copy) ¹	% of Net Price	20%
Sandbox (Full Copy) ¹	% of Net Price	30%



Salesforce Data Mask	% of Net Price	10%
Description - Success	Unit	%
Premier Success Plan	% of Net Price	18%
Premier Success Plan - Heroku	% of Net Price	18%
Premier Success Plan - Marketing Cloud Account Engagement	% of Net Price	18%

Description	Term
*	Products identified with asterisk (*) are Phased Out Products. Phased Out Products can only be purchased by Customer that has already purchased the same Phased Out Product before and continues using the Phased Out Product at least until the end of the term identified in the new Order Form.
1 - Sandbox (Developer Pro) 1 - Sandbox (Partial Copy) 1 - Sandbox (Full Copy)	% of NET price for Sales Cloud, Service Cloud, Force.com, Chatter Plus, Communities, Knowledge-only and Portal Users (all types). Enterprise Edition (EE) includes 1 Sandbox (Partial Copy). Unlimited Edition (UE) includes 5 Sandbox (Developer Pro), 1 Sandbox (Partial Copy), 1 Sandbox (Full Copy).

All prices are quoted exclusive of VAT.



Rate Card

	Strategy & architecture	Business change	Solution development & implementation	Service management	Procurement & management support	Client interface
1. Follow	£650	£650	£650	£650	£650	£650
2. Assist	£800	£800	£800	£800	£800	£800
3. Apply	£950	£950	£950	£950	£950	£950
4. Enable	£1050	£1050	£1050	£1050	£1050	£1050
5. Ensure	£1200	£1200	£1200	£1200	£1200	£1200
6. Initiate / Influence	£1400	£1400	£1400	£1400	£1400	£1400
7. Set Strategy / Inspire	£2000	£2000	£2000	£2000	£2000	£2000

Standards for Consultancy Day Rate Cards

Consultant's working day: 7 hours exclusive of travel and lunch

Working week: Monday to Friday excluding national holidays

Working hours: 9:00am to 5:00pm Monday to Friday

Travel, mileage & subsistence: Included in day rate within M25. Payable at cost for standard travel and subsistence rates outside M25

Professional indemnity insurance: included in day rate

Discounts: may apply for large numbers of consultancy days



Contact Details

Future Business Centre
Kings Hedges Road
Cambridge
Cambridgeshire
CB4 2HY

Phone: 01223 482768

Email: gcloud@arcusglobal.com

Copyright

Copyright - All rights reserved. Arcus Global 2009 – 2026

All material in the G-Cloud service descriptions is subject to Copyright, Arcus Global and its licensors reserve the right to all content herein.