



Copilot Enablement & Adoption

Business Solutions | Service Definition

Contents

Service Overview	3
Delivery Approach	3
Workstreams	4
Output	4
Our Partnership	4
About Us	5
Copilot Services	5

Service Overview

The purpose of this engagement is to ensure your organisation can roll out Microsoft 365 Copilot with the relevant data guardrails and governance in place. Additionally, ANS will facilitate adoption by the wider organisation in a manner that aligns with Microsoft best practice through the delivery of training to end users and enablement insights to the core team.

The workstreams are divided into two categories:

Organisation enablement - focuses on the strategic aspects of the adoption program and transfer of knowledge to the core team responsible for the product/programme.

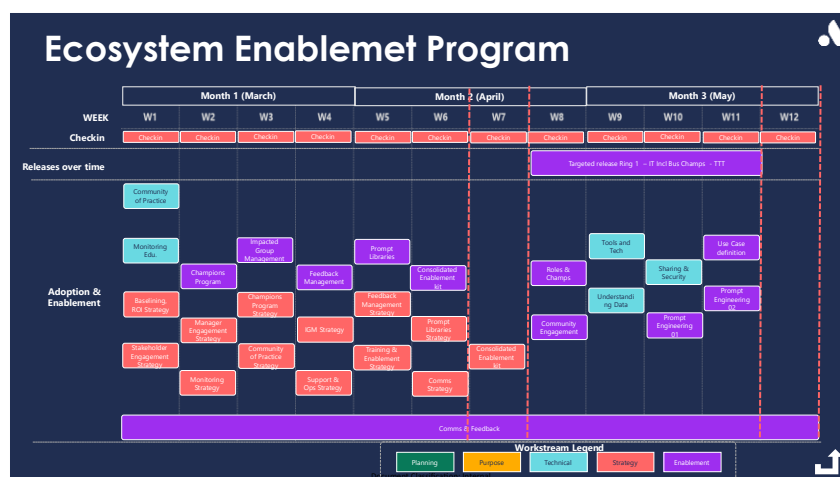
User enablement - focuses on the education and guidance of the end users on the tools and technologies of Microsoft 365 Copilot. The aim is to establish a clear understanding to accelerate adoption and ROI.

Delivery Approach

Our delivery approach at ANS is centred around a customer-focused strategy, ensuring that we understand and address the specific needs of each client. We believe in a collaborative approach, involving key stakeholders to ensure that the solutions we deliver are not only technically sound but also align with the strategic vision of the organisation.

Whether engagements are delivered remotely, on-site or at our offices, we leverage leading frameworks & methodologies, including Agile and Prosci Change Management to provide services that cater to the specific requirements of next-generation projects and customer needs.

Below is an example Copilot Enablement & Adoption Program:



Workstreams

The ANS Copilot Enablement & Adoption Program will deliver a set of collaborative workstreams, work together sessions and an output report giving an overview and assets for the agreed strategies in the workstreams.

The workstream topics are chosen by you from our wide range of workshops, some examples below:

- Baselineing, ROI & Value
- Monitoring
- Community Champions Program
- Community & Collaboration
- Impact Group Management
- Prompt Engineering
- Prompt Libraries
- Use-case Definitions

Output

The following outputs will be provided from the Copilot Enablement & Adoption Program:

- Copilot Business Value and ROI Outputs
- Workstream Session Recordings and Documentation
- Copilot Consolidated Enablement Kit
- Copilot Prompt Library Management, Governance and Testing Results
- Champion Network Tracking
- Adoption Tracking Management Tools
- Copilot Training Material
- Overall Strategy Overview Document and Recommendations
- Assessment Documentation

Our Partnership

To get the best possible result from the Copilot Ecosystem Engagement, it requires a specific group of people from your business. Below is a guide to the roles we typically require to attend the Ecosystem Sessions.

The people recommended, but not limited to, are:

- Business Sponsor
- Copilot Product / Program Owner
- Project Manager
- Innovation Lead
- Change Lead
- Technology & Data Lead

- Security Representation
- Operations
- Platform Support
- Training Lead
- Risk Lead
- Key Business Stakeholders
- Business Representatives and Subject Matter Experts
- Information Security Representatives

About Us

We're a 750+ team of technology specialists and business experts, who, according to our customers 'get things done'. And we're on a mission to make the world's best cloud and digital services available for all.

Openness, ambition, honesty and passion are what drive us every day. We are bold, courageous, and innovative, and we do it like no other.

We're a Microsoft MSP Partner in the UK for Azure, Data and AI, Digital and App Innovation, Modern Workplace and Security. Our support and managed service makes it all easily accessible, so our customers get the best of Microsoft.

Copilot Services

At ANS, we offer a comprehensive range of services for Copilot to our clients, ensuring that each engagement is a clear path to success. Our services include:

-  Copilot Navigator
-  **Copilot Enablement and Adoption**
-  Copilot Governance and Analytics
-  Copilot Agents Implementation
-  Copilot Centre of Excellence
-  Copilot Co-Managed Service

Our focus is on delivering key information quickly and efficiently, ensuring cost efficiency and a clear set of focused results.