



Copilot Navigator

Business Solutions | Service Definition



Contents

Service Overview	3
Workshops.....	3
Output	3
Our Partnership	4
About Us	5
Copilot Services.....	5

Service Overview

The ANS Copilot Navigator is a comprehensive service designed to guide organisations through their Microsoft 365 Copilot journey.

We assess your current position, collaborate on priorities, and chart a clear path forward to enhance your digital capabilities.

The ANS Copilot Navigator service consists of two phases:

- **Discovery:** We conduct a thorough analysis of your current Microsoft 365 environment, usage, and adoption levels. We also identify any gaps or opportunities for improvement in your data security, data governance and compliance posture.
- **Strategy:** We work with you to define your vision, goals and priorities for your Microsoft 365 Copilot journey. We align your business objectives with the best practices and recommendations from Microsoft and ANS. We then provide a roadmap and a high-level plan for achieving your desired outcomes.

Workshops

The ANS Copilot Navigator will deliver a collaborative set of workshops and an outcome report focusing on the advised next steps for your Copilot journey.

The workshops to be delivered may include:

- Copilot Introduction
- Microsoft Purview Governance Experience
- Copilot Maturity Assessment & Advisory
- Copilot Scenario Workshop
- Data & Guardrails Review
- Playback Session

Output

Following a comprehensive assessment, the ANS 6P's Target Operating Model for Digital Transformation is utilised to evaluate various critical factors, including:

- **Purpose:** Understand your organisation's purpose, vision and current AI strategy
- **People:** Identify key roles such as Business Sponsor and Program Owner who are pivotal in championing, supporting and utilising Copilot and Ai within the organisation.
- **Platform:** Establish necessary AI guardrails to ensure responsible AI use and minimise risks.
- **Processes:** Develop efficient processes for managing Copilot at scale.
- **Portfolio:** Define the strategic use of Copilot to unlock business value and achieve ROI
- **Promotion:** Strategise how to best foster communities for widespread adoption.

The following deliverables will be produced following the assessment:

- Maturity Assessment Report
- Copilot Ecosystem Enablement Pack and Advised Next Steps

Our Partnership

To get the best possible result from the Copilot Navigator, it requires a specific group of people from your business. Below is a guide to the roles we typically require to attend the sessions.

The people recommended, but not limited to, are:

- Business Sponsor
- Copilot Product / Program Owner
- Project Manager
- Innovation Lead
- Change Lead
- Technology & Data Lead
- Security Representation
- Operations
- Platform Support
- Training Lead
- Risk Lead
- Key Business Stakeholders
- Business Representatives and Subject Matter Experts
- Information Security Representatives

About Us

We're a 750+ team of technology specialists and business experts, who, according to our customers 'get things done'. And we're on a mission to make the world's best cloud and digital services available for all.

Openness, ambition, honesty and passion are what drive us every day. We are bold, courageous, and innovative, and we do it like no other.

We're a Microsoft MSP Partner in the UK for Azure, Data and AI, Digital and App Innovation, Modern Workplace and Security. Our support and managed service makes it all easily accessible, so our customers get the best of Microsoft.

Copilot Services

At ANS, we offer a comprehensive range of services for Copilot to our clients, ensuring that each engagement is a clear path to success. Our services include:

-  **Copilot Navigator**
-  Copilot Enablement and Adoption
-  Copilot Governance and Analytics
-  Copilot Agents Implementation
-  Copilot Centre of Excellence
-  Copilot Co-Managed Service

Our focus is on delivering key information quickly and efficiently, ensuring cost efficiency and a clear set of focused results.