

Microsoft PowerApps Development Service Definition

Summary of Service

This service is designed to help public sector organisations leverage the full potential of the Microsoft Power Platform to build custom applications, automate workflows, and drive digital transformation. We offer a comprehensive range of services, from initial discovery and design to development, deployment, and ongoing support.

Service Features

- / Custom application development
- / Workflow automation
- / Digital Transformation Consultancy
- / Training & Enablement

Service Benefits

- / Telana helps customers rapidly develop scalable and adaptable solutions with prebuilt, optimised components.
- / With simplified logic and process automation, we enable organisational efficiency.
- / We drive a culture of innovation and citizen development through adoption and enablement initiatives.

Service Description

Custom Application Development

- / Our team works with you to design and build bespoke applications tailored to your specific business needs. We cover the full development lifecycle, from requirements gathering and user experience design to building, testing, and deploying low-code solutions on the Power Platform. This enables the rapid creation of everything from simple, task-specific mobile apps to complex, data-driven enterprise applications that integrate seamlessly with your existing systems.

Workflow Automation

- / Using Microsoft Power Automate, we help you streamline and automate your business processes. Our service includes analysing your current workflows to identify bottlenecks and opportunities for automation. We then design and implement robust, automated flows that connect your various applications and services, reducing manual data entry, eliminating repetitive tasks, and ensuring greater process consistency and reliability across your organisation.

Digital Transformation Consultancy

- / We provide strategic guidance to help you create a clear roadmap for digital transformation using the Power Platform. Our consultants work with your stakeholders to align technology initiatives with organisational goals, identify high-impact use cases, and establish a governance framework for secure and scalable development. This ensures your investment in the Power Platform delivers tangible business value and supports your long-term strategic objectives.

Training & Enablement

- / To foster a culture of innovation, we offer tailored training and enablement programmes designed to empower your teams. We provide hands-on training for end-users, IT professionals, and aspiring citizen developers, equipping them with the skills and best practices needed to build and manage their own applications and workflows. Our goal is to promote self-sufficiency and drive widespread adoption of the Power Platform within your organisation.