

Gemini Deployment, Training & Enablement Services

Service Definition

Summary of Service

Our Gemini service is a comprehensive programme designed to ensure your organisation implements, adopts, and realises the full value of Gemini in a secure, structured, and cost-effective way. Our approach is divided into key phases, from initial technical and data readiness to use case identification, user training and adoption, and continuous enablement.

Service Features

- / AI Readiness & Deployment
- / Use Case Discovery, Adoption and Change Management
- / Custom Agent Development
- / Governance Policy Definition
- / Continuous Enablement

Service Benefits

- / Ensures a secure, structured, and cost-effective implementation of Gemini.
- / Maximises the return on your Gemini investment through a structured adoption framework.
- / Accelerates value realisation by identifying and prioritising high-impact business use cases.
- / Mitigates risks by establishing robust governance policies and ensuring data readiness from the outset.
- / Fosters a culture of AI-driven innovation and productivity through comprehensive training and continuous support.

Service Description

AI Readiness & Deployment

Before deploying Gemini, we conduct a thorough assessment of your technical and data readiness. This foundational phase involves evaluating your Google Workspace configuration, data permissions, and security posture to ensure your environment is prepared for a secure and effective Gemini implementation. We then manage the technical deployment and licensing rollout to the appropriate user groups.

Use Case Discovery, Adoption and Change Management

To ensure Gemini delivers tangible business value, we facilitate workshops to identify high-impact use cases specific to your organisation's needs. We then develop a structured adoption and change management programme to guide users through the transition, providing clear communication, practical examples, and support to drive engagement and proficiency with the new AI capabilities.

Custom Agent Development

We extend the power of Gemini by developing custom agents tailored to your unique business processes. These bespoke agents can integrate with your line-of-business applications and data sources, enabling Gemini to perform specialised tasks, retrieve specific information, and automate complex workflows, unlocking new levels of productivity.

Governance Policy Definition & Continuous Enablement

We help you establish a robust governance framework to manage the use of Gemini securely and responsibly. This includes defining policies for data handling, user access, and acceptable use. Our service doesn't stop at deployment; we provide continuous enablement through ongoing training, tips, and support to ensure your teams are constantly discovering new ways to leverage Gemini and that adoption continues to grow.