

Google Workspace Licensing

Service Definition

Summary of Service

Telana provides a streamlined procurement and management service for the entire suite of Google Workspace licenses. This service offering allows organisations to purchase a wide range of user licenses, from Business and Enterprise plans to specialised Education and Frontline editions. We act as your strategic partner, simplifying the commercial management of your Google Workspace investment and providing a gateway to our expert support, training, and consultancy services.

Service Features

- / Full Portfolio Access: A single source for all Google Workspace licenses, including Business, Enterprise, Education, Frontline, Archived Users, and add-ons for Google AI Ultra, Google AI Pro, Cloud Identity, Enterprise Data Regions, Google Voice, Vault, AppSheet, Business Continuity, Colab Pro, Assured Controls, Pooled Storage, and Gemini.
- / Core Productivity Suite: Access to applications for Email (Gmail), Calendar, Video Conferencing (Meet), Cloud Storage (Drive and Shared Drives), and real-time collaboration (Docs, Sheets, Slides).
- / Advanced Security & Governance: Features including Google Vault for eDiscovery and archiving, advanced Data Loss Prevention (DLP), Context-Aware Access (CAA), and the Security Center for enhanced administrative control.
- / Enterprise Capabilities: Access to features like Data Regions to control data residency, BigQuery integration for log analysis, and advanced enterprise controls.

Service Benefits

- / Enhances Collaboration: Empowers your teams to collaborate in real-time and make faster decisions with a unified suite of productivity tools.
- / Simplifies Procurement: Eliminates the complexity of managing Google Workspace licenses by providing a single, expert partner for all commercial aspects.
- / Ensures Security and Compliance: Provides access to essential governance tools to help you manage, retain, search, and secure your organisation's data.
- / Maximises Value: Acts as your gateway to expert services, helping you to fully

adopt, manage, and secure the technologies you are licensed for.

Service Description

Comprehensive Portfolio Access

We provide a one-stop-shop for all your Google Workspace licensing needs. Our service covers the full spectrum of the suite, enabling you to procure the exact combination of licenses to fit your organisation's structure. This includes core Business and Enterprise plans, specialised editions for Education and Frontline workers, and add-ons for AI capabilities with Gemini, no-code development with AppSheet, and advanced telephony with Google Voice.

Core Productivity and Collaboration

Our licensing service provides your teams with the essential tools for modern work. This includes secure, professional email with Gmail; shared calendars; instant messaging and video conferencing with Google Chat and Meet; and a full suite of collaborative content creation tools including Docs, Sheets, and Slides, all supported by secure cloud storage in Google Drive.

Security, Compliance, and Governance

We ensure you can procure the right licenses to meet your security and regulatory obligations. We provide access to advanced features for enterprise-grade security and compliance, including Google Vault for data retention and eDiscovery, Data Loss Prevention (DLP) to protect sensitive information, and the Security Center for a comprehensive overview of your security posture.

Simplified Procurement & Expert Partnership

Procuring your licenses through Telana establishes a strategic partnership. It provides a direct pathway to our full suite of Google Workspace professional services, including support, migration, and training. We simplify the commercial process with consolidated billing and expert advice, ensuring you are on the most cost-effective and appropriate licensing plan for your needs.