

M365 Engineering Services

Service Definition

Summary of Service

As a Microsoft Azure Expert MSP, Telana provides a comprehensive suite of engineering services for the Microsoft 365 platform. Our services are designed to ensure the stability, security, and optimisation of your M365 environment, acting as a seamless extension of your internal IT team.

Service Features

- / Transformation & Migration
- / Endpoint Device Management
- / Custom Development and Integration
- / Strategic Advisory & Optimisation

Service Benefits

- / Ensures a stable, secure, and highly optimised M365 environment.
- / Maximises the return on your M365 investment through strategic guidance and expert optimisation.
- / Extends the capabilities of your internal IT team with deep, specialised expertise.
- / Unlocks new efficiencies by integrating custom applications and automated workflows into your M365 ecosystem.

Service Description

Transformation & Migration

We provide end-to-end services to manage your transition to Microsoft 365. Our team handles everything from initial planning and tenant configuration to the seamless migration of data and workloads. We ensure a smooth, secure, and efficient transformation, minimising disruption and ensuring your M365 environment is configured for success from day one.

Endpoint Device Management

Using tools like Microsoft Intune, we implement robust endpoint management strategies to secure and manage all devices accessing your M365 environment. We define and enforce security policies, streamline device deployment, and ensure that your endpoints are compliant and protected, whether they are corporate-owned or personal devices.

Custom Development and Integration

We extend the functionality of your M365 platform by developing custom solutions using Power Apps, Power BI, and Power Automate. Our team builds bespoke applications to meet specific business needs, automates complex workflows to drive efficiency, and creates powerful, integrated dashboards to provide critical business insights.

Strategic Advisory & Optimisation

Our experts provide strategic guidance to help you navigate the ever-evolving M365 ecosystem. We work with you to develop a strategic roadmap, optimise license usage and costs, and ensure your M365 implementation is perfectly aligned with your organisational goals, helping you to continuously extract maximum value from the platform.