

M365 Training & Enablement Services

Service Definition

Summary of Service

Our M365 Training and Enablement services are designed to ensure your organisation not only adopts new technologies but also becomes operationally self-sufficient in managing and maximising your M365 investment. We focus on accelerating user adoption, embedding new skills within your teams, and establishing robust governance frameworks to ensure long-term success.

Service Features

- / Bespoke Training Programmes
- / Hands-on Technical Enablement
- / Governance and Change Management

Service Benefits

- / Accelerates user adoption and proficiency across the entire M365 suite.
- / Builds operational self-sufficiency and reduces reliance on external support.
- / Embeds essential skills within your teams, fostering a culture of continuous improvement.
- / Ensures the long-term success and value of your M365 investment through structured change management.
- / Maximises ROI by ensuring staff can leverage the full power of M365 tools.

Service Description

Bespoke Training Programmes

We design and deliver training programmes tailored to the specific roles and skill levels within your organisation. From introductory sessions for end-users on core applications like Teams and SharePoint to advanced training for technical staff, our bespoke approach ensures that all learning is relevant, practical, and directly applicable to the daily tasks of your employees.

Hands-on Technical Enablement

We believe in learning by doing. Our hands-on technical enablement sessions provide your IT and support teams with the practical skills and deep knowledge needed to confidently manage the M365 environment. This approach builds in-house expertise, empowering your teams to handle administration, security, and optimisation tasks with greater independence.

Governance and Change Management

Successful technology adoption is a combination of people, process, and tools. We provide expert guidance on establishing robust governance frameworks and implementing a structured change management programme. By addressing the human side of technological change, we help ensure that new tools and processes are embraced by users, leading to smoother transitions and a greater realisation of benefits.