

Infrastructure Software as a Service (iSaaS) Solutions

Service Definition

Summary of Service

Telana provides a comprehensive portfolio of Infrastructure Software as a Service (iSaaS) solutions from leading vendors like Google, Microsoft, and Bytes. We act as a single-source provider and advisor for essential tools that support your IT operations, covering everything from network and endpoint security to financial management and automation. This service simplifies the procurement and management of the critical software needed to run a modern, secure, and efficient IT estate.

Service Features

- / Curated Multi-Vendor Portfolio: Access to a wide range of iSaaS products from Google, Microsoft, and specialist providers like Bytes, including Microsoft Intune, Patch My PC, and Sharegate.
- / Network & Security Management: Solutions for managing and securing your network infrastructure.
- / Endpoint & Device Management: Tools for securing, patching, and managing all user endpoints.
- / Financial Management & FinOps: Software to monitor, control, and optimise cloud and IT spending.
- / Orchestration & Automation: Platforms to automate manual IT processes and orchestrate complex workflows.

Service Benefits

- / Simplified Procurement: Consolidate your iSaaS vendors through a single partner, simplifying billing, contract management, and support.
- / Expert Guidance: Leverage our expertise to select the right combination of tools that best fit your specific technical and business requirements.
- / Commercial Optimisation: As a key partner, we can negotiate favourable terms and ensure you are on the most cost-effective licensing models.
- / Enhanced IT Operations: Equip your IT teams with the best-in-class tools to improve security, efficiency, and governance across your infrastructure.

Service Description

Network, Endpoint, and Security

We provide a suite of software solutions designed to protect and manage your core infrastructure. This includes tools for network security, endpoint protection, and automated patch management to defend against vulnerabilities. With products like Microsoft Intune, we help you enforce security policies and manage the full lifecycle of your desktops, laptops, and mobile devices.

Financial Management (FinOps)

Gain control and visibility over your IT expenditure. Our portfolio includes FinOps tools that provide detailed insights into cloud consumption and software spending. These solutions enable you to implement budget alerting, analyse usage patterns, and optimise costs, ensuring you achieve the maximum return on your technology investment.

Orchestration and Automation

Reduce manual effort and increase the reliability of your IT operations. We provide platforms that enable the automation of routine tasks, from infrastructure provisioning to complex administrative workflows. This allows your skilled technical teams to focus on strategic initiatives instead of repetitive, time-consuming processes.

Platform Management and Migration

Our service includes specialised tools to manage and migrate data and configurations within specific platforms. Solutions like Sharegate, for example, simplify the complexities of managing and migrating content within Microsoft 365, making administration more efficient and less error-prone.