

**SOLVE
SOMETHING
IMPORTANT**

Integration Hub

Service Definition Document

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Integration Hub

1 WHAT THE SERVICE IS

A secure, scalable Integration Hub enabling low-risk, rapid integration and data migration across legacy and modern systems. It simplifies interoperability, reduces technical debt and derisks integration change by decoupling systems from one another. It provides an auditable pathway for data migration, enhancing transparency, compliance and flexibility across public digital services.

FEATURES

- Vendor-agnostic integration across legacy, cloud and AI platforms.
- Derisks integration by decoupling dependent systems.
- Secure, audited integration flows with traceability.
- Reduces integration complexity and future technical debt.
- Enables scalable integration across siloed public services.
- Data migration by routing data between systems through the Hub.
- Advanced ETL toolsets for legacy-to-modern data migration.
- Enables central AI governance, oversight and integration orchestration.
- Safe sandbox for AI integration testing and rollout.
- Built for transparent, fair AI integration and accountability.
- Integration architecture aligned with UK regulation across Policing and Government.

BENEFITS

- Faster, safer integration with minimal service disruption.
- Derisks transformation through incremental integration adoption.
- Avoid vendor-lock-in through open integration patterns.
- Reduces rework via reusable integration services.
- Easier upgrade paths through decoupled integration layer.
- Accelerates migrations by simplifying data transfer workflows.
- Reduces migration risk using governed Hub-based ETL pipelines.
- Safer AI integration using controlled data pipelines.
- Lower lifetime cost than point-to-point integrations.
- Improves compliance thanks to auditable integration flows.
- Scales effortlessly as integration volume grows.
- Integration improves service speed, accuracy and trust.

OVERVIEW

The Integration Hub is a scalable, secure and vendor-agnostic integration layer that connects legacy, cloud and modern digital platforms without disruption. It enables systems to exchange data through structured integrations, reduces point-to-point complexity, and derisks change by decoupling applications. This allows organisations to modernise at pace, replace components incrementally, and adopt AI or new capability without re-architecting entire estates.

Designed for public services needing interoperability across siloed systems, the Hub supports simple API passthrough as well as advanced orchestration, routing and transformation logic. It includes ETL capability for moving and mapping data between legacy and new systems, enabling controlled data migration without costly manual extraction or bespoke code. Information can be passed through the Hub in real-time or batch, allowing old and new systems to run side-by-side during transition, reducing risk and downtime.

The Integration Hub can be deployed in AWS or Azure, supporting cloud-native scalability, resilience and continuous improvement. Multi-region deployment, scaling automation and high-availability patterns ensure robust operation for critical services. The platform is built for deployment across Government, Police, Forensic, Transport and Critical National Infrastructure estates, with full support for cloud data platforms, sensor inputs, workflow automation, AI decision services and next-generation technology integration.

With optional AI governance modules, the Hub enables transparent and explainable AI deployment. Data can be duplicated or masked for model training, tested in controlled environments, and approved before adoption. Audit trails, access control and compliance monitoring ensure data sharing agreements and fairness controls are fully maintained.

This approach is proven, repeatable and designed for long-term flexibility, reducing technical debt, simplifying integration upgrade paths, lowering operational cost and enabling rapid, safe transformation across public service estates.

2 ANY ONBOARDING AND OFFBOARDING SUPPORT YOU PROVIDE

Where relevant, Leidos will adopt a consultative approach with customers to define and validate their requirements in order to determine how best to engage with the services. The onboarding and offboarding process is dependent on the specific requirements of the solution, and the delivery methodology agreed upon.

Onboarding may include:

- Requirements discovery and integration-mapping workshops
- Architecture review, platform configuration and cloud environment setup (AWS or Azure)
- High-level and low-level design documentation, API specifications and data-mapping artefacts
- Proof-of-Concept or pilot deployments prior to scaled rollout
- Guided configuration of the Hub, integrations, routing and ETL pipelines
- Data migration and co-existence planning between legacy and new systems
- Training, knowledge transfer and handover to in-house teams

Offboarding may include:

- Controlled retirement or transfer of connectors, mappings and transformation scripts
- Secure extraction or export of historic data and audit logs
- Support to migrate integration patterns into customer tooling if required
- Full documentation and knowledge transfer to ensure ongoing continuity
- Optional dismantling or handover of cloud infrastructure

The scope and level of onboarding/offboarding is shaped by customer need and delivery governance.

3 PRICING

Please refer to the associated Pricing Document relevant to this Service.

4 TERMS AND CONDITIONS

Please refer to the associated Terms and Conditions Document relevant for our Service Offerings.

5 FURTHER INFORMATION

Please send your requirement to publicsector@uk.leidos.com. Alternatively, if you wish to discuss your requirements in more detail, please send us the following information and we will be happy to contact you:

1. Your organisation name.
2. The name of this service.
3. Your name and contact details.
4. A brief description of your business situation.
5. Your preferred timescales for starting the work.

ABOUT LEIDOS

Leidos is a leading partner to the UK government and the Scottish government as well as having key client partners in transportation and energy. Leidos employs 1300 people across the UK supporting technology and business process transformation programmes for clients such as the Home Office, the Ministry of Defence, the Metropolitan Police Service and NATS.

The success of this work in the UK and beyond shows that we are a trusted partner in the region and that our people can deliver innovative solutions to solve the most challenging problems.

LEVERAGING OUR CORE CAPABILITIES

Our technical core capabilities define the areas in which technical excellence is critical, not only for our business, but in the work we do daily to help customers achieve the important missions on the frontlines of their industry. Explore our core capabilities [here](#).



Digital Modernisation



Cyber Operations



Mission Software Systems



Integrated Systems



Mission Operations



INCLUSION AND DIVERSITY IN LEIDOS UNITED KINGDOM

Leidos is committed to creating a diverse and inclusive workplace, where every colleague has the opportunity to contribute, share their unique ideas and talents, and be supported in their career. Explore Inclusion and Diversity in the UK [here](#).

SOCIAL VALUE

We're committed to supporting sustainability initiatives, tackling workforce inequality and STEM education by enriching the communities to our operations. Learn more about Social Value in the UK [here](#).