

**SOLVE
SOMETHING
IMPORTANT**

Microsoft Dynamics and Power Platform Cloud Services

Service Definition Document

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Microsoft Dynamics and Power Platform Cloud Services

1 WHAT THE SERVICE IS

Leidos offers comprehensive Microsoft Dynamics and Power Platform Cloud Services, meticulously aligning with your strategic cloud objectives. Our end-to-end services span system analysis, design, and integration to development, customisation, and ongoing support. We specialise in tailored solutions that enhance public sector operations and drive effective digital transformation across organisations.

FEATURES

- Extensive Power Platform and Dynamics 365 implementation expertise.
- Design/implements Power Apps, Power Automate, PowerBI, Common Data Service.
- Transforms/validates data migration from legacy systems to Dynamics 365/PowerBI.
- Provides full customisation and configuration of Dynamics 365.
- Specialises in low/no-code implementations on the Power Platform.
- Complies with GDS, Digital First, Digital Scotland Service Standards.
- Integrates Dynamics with platforms like Office 365 and bespoke applications
- Leverages Leidos application development for holistic system deliveries.
- Deploys experienced, security-cleared Microsoft engineers for Modern Business application.
- Agile methodology enhances rapid delivery and user engagement for Dynamics 365.
- Offers rapid discovery and proof of concept from project inception.
- Provides consultancy for Dynamics CRM migration from on-premises to cloud.
- Includes managed support services for Dynamics 365 and Power Platform.

BENEFITS

- Vast experience in secure public sector Dynamics case management systems.
- Rapid configuration, customisation, and Agile deployment to reduce costs.
- Enhances integration of Dynamics with modern applications, simplifying legacy integrations.
- Minimises implementation risk via out-of-the-box and bespoke customisations.
- Offers Microsoft license management advisory to ensure value for money.
- Provides project execution flexibility and agility to adapt to changes.
- Centralises data models to unlock valuable insights across organisations.
- Ensures secure and successful operations through automated deployments.

OVERVIEW

Leidos provides comprehensive end-to-end services tailored to Microsoft Power Platform and Dynamics 365, ensuring alignment with your cloud strategy. Our offerings include:

- Analysis and requirements discovery for Power Platform and Dynamics 365.
- Architecture and design tailored to Power Platform and Dynamics 365.
- Functional consulting for Power Platform and Dynamics 365.
- Development, customisation, and configuration of Power Platform and Dynamics 365.
- Training services for Power Platform and Dynamics 365.
- Integration services for Power Platform and Dynamics 365.
- Support services for Power Platform and Dynamics 365.

Our extensive experience in delivering Microsoft Power Platform and Dynamics 365 solutions to the public sector is evidenced by several key implementations:

- Development of a case and document management system using Power Apps, Power Automate, Power BI, and SharePoint for a government agency focused on child protection.
- Creation of a comprehensive system for managing apprenticeships and training programs across Scotland utilising Dynamics 365, PowerBI, and SharePoint.
- Deployment of a grant management solution for a regional enterprise agency through Power Apps, Power Automate, and Power Apps Portals.
- Support for the Scottish Government's COVID-19 response with a solution built on Power Apps and Power Automate.
- Modernisation of legacy applications for a legislative body using low-code Power Apps.

Leidos's dedicated Power Platform / Dynamics 365 team consists of solution architects, functional consultants, technical consultants, developers, and support analysts spread across the UK.

Our consultants are committed to deeply understanding customer needs, including the underlying reasons for requirements, to propose various solutions while clearly communicating any trade-offs, such as cost, complexity, support impact, and fit-gap analysis. Recognising that some challenges necessitate custom coding, our skilled developers are proficient in creating complex solutions, including integrating the Power Platform with legacy or third-party systems, utilising Microsoft Azure where needed. Recent projects include developing an Azure-based web service to integrate data from police systems and crafting a Power Automate-based solution for automated data export to a partner organisation's Power Platform instance.

Our experience with Government Digital Service (GDS) / Digital Scotland Service Standard (DSSS) compliance underpins our project delivery, predominantly following an agile methodology based on these standards.

In addition to our design, development, and delivery services, Leidos offers comprehensive Application Support services aligned with ITIL standards, ensuring reliable and efficient operation post-implementation.

2 ANY ONBOARDING AND OFFBOARDING SUPPORT YOU PROVIDE

Where relevant, Leidos will adopt a consultative approach with customers to define and validate their requirements to determine how best to engage with the services. The onboarding and offboarding process is dependent on the specific requirements of the solution, and the delivery methodology agreed upon.

3 PRICING

Please refer to the associated Pricing Document relevant for this Service

4 TERMS AND CONDITIONS

Please refer to the associated Terms and Conditions Document relevant for our Service Offerings

5 FURTHER INFORMATION

Please send your requirement to publicsector@uk.leidos.com. Alternatively, if you wish to discuss your requirements in more detail, please send us the following information and we will be happy to contact you:

1. Your organisation name
2. The name of this service
3. Your name and contact details
4. A brief description of your business situation
5. Your preferred timescales for starting the work.

ABOUT LEIDOS

Leidos is a leading partner to the UK government and the Scottish government as well as having key client partners in transportation and energy. Leidos employs 1300 people across the UK supporting technology and business process transformation programmes for clients such as the Home Office, the Ministry of Defence, the Metropolitan Police Service and NATS.

The success of this work in the UK and beyond shows that we are a trusted partner in the region and that our people can deliver innovative solutions to solve the most challenging problems.

LEVERAGING OUR CORE CAPABILITIES

Our technical core capabilities define the areas in which technical excellence is critical, not only for our business, but in the work we do daily to help customers achieve the important missions on the frontlines of their industry. Explore our core capabilities [here](#)



Digital Modernisation



Cyber Operations



Mission Software Systems



Integrated Systems



Mission Operations



INCLUSION AND DIVERSITY IN LEIDOS UNITED KINGDOM

Leidos is committed to creating a diverse and inclusive workplace, where every colleague has the opportunity to contribute, share their unique ideas and talents, and be supported in their career. Explore Inclusion and Diversity in the UK [here](#)

SOCIAL VALUE

We're committed to supporting sustainability initiatives, tackling workforce inequality and STEM education by enriching the communities to our operations. Learn more about Social Value in the UK [here](#)