

**SOLVE
SOMETHING
IMPORTANT**

Social Engineering – Simulated Phishing Testing

Service Definition Document

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Social Engineering - Simulated Phishing Testing

1 WHAT THE SERVICE IS

Despite the dramatic increase in cyberattacks including phishing and the glaring risks of being breached, few organisations have been able to invest sufficiently in the cybersecurity staff and tools necessary to effectively defend their enterprises 24x7x365.

FEATURES

- Create and send fully customisable phishing emails to staff.
- Multiple phishing attack vectors.
- Carefully designed, non-destructive testing.
- Detailed reporting and trend analysis.
- Prioritised remediation report.
- Experienced cyber security consultants on hand to run simulation.
- Scalable to organisations of any size.
- Real time reporting and statistical analysis.

BENEFITS

- Education: Ensure users understand the risks of phishing attacks.
- Mitigation risk of users falling prey to attacks.
- Validation/enhancement your email security controls, policies and procedures.
- Determination the effectiveness of cyber threat defences.
- Validation of incident response teams / processes.
- Identification of high risk.

OVERVIEW

Strengthen Your Cyber Defences, Save Cost and Improve Efficiency

Advanced Managed Security Services (MSS) from Leidos enable organisations to proactively monitor their enterprise while saving cost and mitigating risks. Through a combination of advisory services and sophisticated platforms and tools, our MSS provides protection across the spectrum of an effective cyber defence programme. We collaborate with your organisation to develop a proactive plan that minimises vulnerabilities, prioritises threats, and refines security processes to deliver better visibility and control of information security risks. From anticipating events to detecting attacks and responding to incidents, Leidos helps protect your critical assets and data.

Leidos Difference: Critical Experience and High Touch Approach

With our experience and high touch approach your team saves time and manpower investigating events and improves efficiency and cyber posture. Leidos advanced MSS provides:

Experience You Can Trust

- We combine decades of national security experience with deep commercial expertise to protect organisations from all verticals.
- We have more than 35 years of providing cybersecurity solutions, including 17 years running Security Operations Centres (SOCs).
- We not only provide MSS for leading organisations, but also Fortune 500® companies and prominent federal agencies.

High Touch Approach That Reduces Ticket Fatigue

- We follow best practices by applying the power of human intelligence to 24x7x365 monitoring, including validation of all alerts.
- We provide client specific, signature-based alerts and escalations that include event detail and actionable recommendations.
- We assign a cyber engineer and project manager to each client.
- Applied Threat Intelligence to Help Mitigate Risk.
- We proactively apply intelligence and share insight found across multiple market segments.
- Our proprietary threat investigation intelligence repository provides detail on resolution to 15+ years of events.
- Our cyber analysts actively hunt for attackers and threats.

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2 ANY ONBOARDING AND OFFBOARDING SUPPORT YOU PROVIDE

Where relevant, Leidos will adopt a consultative approach with customers to define and validate their requirements to determine how best to engage with the services. The onboarding and offboarding process is dependent on the specific requirements of the solution, and the delivery methodology agreed upon.

3 PRICING

Please refer to the associated Pricing Document relevant to this Service.

4 TERMS AND CONDITIONS

Please refer to the associated Terms and Conditions Document relevant for our Service Offerings.

5 FURTHER INFORMATION

Please send your requirement to publicsector@uk.leidos.com. Alternatively, if you wish to discuss your requirements in more detail, please send us the following information and we will be happy to contact you:

1. Your organisation name.
2. The name of this service.
3. Your name and contact details.
4. A brief description of your business situation.
5. Your preferred timescales for starting the work.

ABOUT LEIDOS

Leidos is a leading partner to the UK government and the Scottish government as well as having key client partners in transportation and energy. Leidos employs 1300 people across the UK supporting technology and business process transformation programmes for clients such as the Home Office, the Ministry of Defence, the Metropolitan Police Service and NATS.

The success of this work in the UK and beyond shows that we are a trusted partner in the region and that our people can deliver innovative solutions to solve the most challenging problems.

LEVERAGING OUR CORE CAPABILITIES

Our technical core capabilities define the areas in which technical excellence is critical, not only for our business, but in the work we do daily to help customers achieve the important missions on the frontlines of their industry. Explore our core capabilities [here](#).



Digital Modernisation



Cyber Operations



Mission Software Systems



Integrated Systems



Mission Operations



INCLUSION AND DIVERSITY IN LEIDOS UNITED KINGDOM

Leidos is committed to creating a diverse and inclusive workplace, where every colleague has the opportunity to contribute, share their unique ideas and talents, and be supported in their career. Explore Inclusion and Diversity in the UK [here](#).

SOCIAL VALUE

We're committed to supporting sustainability initiatives, tackling workforce inequality and STEM education by enriching the communities to our operations. Learn more about Social Value in the UK [here](#).