

**SOLVE
SOMETHING
IMPORTANT**

TeraText Hosting & Support

Service Definition Document

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TeraText Hosting & Support

1 WHAT THE SERVICE IS

The TeraText product suite provides a powerful platform for storing, managing, and searching documents. TeraText Database System (DBS) is a NoSQL, indexed, scalable document repository optimised for XML. TeraText Document Management System (DMS) adds flexible versioning and workflow. TeraText for Legislation adds tools to support drafting and publishing legislation.

FEATURES

- Fast load and query speed on complex structured documents.
- Mixed metadata and content searching.
- Type-specific indexing/search including geospatial, point-in-time, vector and relationship/graph traversal.
- Single repository for metadata and content (XML, binary, external metadata).
- MoD compliant role-based security and access control.
- Powerful versioning models including linear, branched, and threaded document/component level.
- Powerful structured document compare that recognises structure and content changes.
- Cross-reference wording generation and update automation.
- Amendment wording generation and application automation.
- Tools to convert MS Word into custom XML.

BENEFITS

- Manage large complex document sets effectively.
- Manage the relationships between different versions and types of document content.
- Secure your collection with access control at a single data layer covering various data types.
- Search data effectively using specialised metadata e.g. content, locations/date/time points.
- View and search your document collection as it was at any time point.
- Generate, validate and update reference wording automatically and accurately.
- Identify changes between versions with change-track compare of structured documents.
- Generate consistent and accurate amendment wording from a change-tracked document.
- Generate new versions by automatically applying amendment wording quickly/reliably.
- Integrate common office tools to a document-oriented solution.

OVERVIEW

TeraText is developed and supported by Leidos. It can be hosted in any hyperscale cloud and enhanced support can be provided from our Cyber Security Operations Centre and Service Management Centre, 24x7x365.

TeraText can be customised for language requirements and supports side-by-side rendition of English and a second language version, which can be useful in the case of dual-language nations e.g. Wales and Ireland.

Managing and Searching Collections of Text

Most information in organisations resides in semi-structured, primarily textual documents, not in structured, organisational repositories. The volume of reports, submissions, emails, contracts, policy documents and similar documents in most large organisations is beyond the capacity of most systems. The TeraText suite of products provides the foundation for a range of solutions for large-volume, high-complexity collections of documents. Emails and attachments are large collections of data. It is estimated that approximately 80% of communications in companies and government today are through email.

Technology

The TeraText suite of products includes a number of technologies for solving complex text-oriented problems. These include:

- **TeraText Database System (DBS)**

A high-performance repository for text-rich assets.

- **TeraText Document Management System (DMS)**

Augments the DBS with business process management and document and component version management capabilities.

- **TeraText Metadata Publishing System (MPS)**

Augments the DBS with metadata sharing capabilities.

- **TeraText for Legislation**

Adds a set of tools to the DMS to help manage the process of drafting and publishing legislation.

2 ANY ONBOARDING AND OFFBOARDING SUPPORT YOU PROVIDE

Where relevant, Leidos will adopt a consultative approach with customers to define and validate their requirements in order to determine how best to engage with the services. The onboarding and offboarding process is dependent on the specific requirements of the solution, and the delivery methodology agreed upon.

3 PRICING

Please refer to the associated Pricing Document relevant to this Service.

4 TERMS AND CONDITIONS

Please refer to the associated Terms and Conditions Document relevant for our Service Offerings.

5 FURTHER INFORMATION

Please send your requirement to publicsector@uk.leidos.com. Alternatively, if you wish to discuss your requirements in more detail, please send us the following information and we will be happy to contact you:

1. Your organisation name
2. The name of this service
3. Your name and contact details
4. A brief description of your business situation
5. Your preferred timescales for starting the work.

ABOUT LEIDOS

Leidos is a leading partner to the UK government and the Scottish government as well as having key client partners in transportation and energy. Leidos employs 1300 people across the UK supporting technology and business process transformation programmes for clients such as the Home Office, the Ministry of Defence, the Metropolitan Police Service and NATS.

The success of this work in the UK and beyond shows that we are a trusted partner in the region and that our people can deliver innovative solutions to solve the most challenging problems.

LEVERAGING OUR CORE CAPABILITIES

Our technical core capabilities define the areas in which technical excellence is critical, not only for our business, but in the work we do daily to help customers achieve the important missions on the frontlines of their industry. Explore our core capabilities [here](#).



Digital Modernisation



Cyber Operations



Mission Software Systems



Integrated Systems



Mission Operations



INCLUSION AND DIVERSITY IN LEIDOS UNITED KINGDOM

Leidos is committed to creating a diverse and inclusive workplace, where every colleague has the opportunity to contribute, share their unique ideas and talents, and be supported in their career. Explore Inclusion and Diversity in the UK [here](#).

SOCIAL VALUE

We're committed to supporting sustainability initiatives, tackling workforce inequality and STEM education by enriching the communities to our operations. Learn more about Social Value in the UK [here](#).