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Pricing Definition

OneAdvanced's Clinical Patient Management

OneAdvanced Limited

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1. Pricing for Clinical Patient Management

OneAdvanced is the UK's third largest provider of business software and services with a £330m turnover, 10,000 customers and 1,800 employees. We provide enterprise and market-focused solutions that allow our customers to reimagine what is possible, innovate in their sectors and improve the lives of millions of people in the UK.

OneAdvanced solutions help to care for 65 million patients in the UK, send 10 million sports fans through the turnstiles, manage over £1 billion in charity donations, support 2.5 million students and get over 1.2 billion passengers to their destinations on time. By continually investing in our people, partnerships, and technologies, we provide right-first-time solutions that evolve with the changing needs of our customers and the markets they operate in.

Our sector knowledge means we power the world of work to suit your needs

Our implementation playbooks deliver best practice projects to meet the needs of our sectors, something about pre-configured processes to reduce timescales, cost, risk etc.

Pricing tables cover the functionality of Clinical Patient Management at the time of submission. Please refer to the Service Definition Document for full detail of the functionality of Clinical Patient Management.

1.1. Pricing Table

Description	Band	Price
Adastra EPS Subscription ADA-EPS-S	Per User - Concurrent	£295
Adastra Case Acceptance API Subscription ADA-CAAPI-S	Database	£24,300
Adastra Cerner HIE Write Connector Subscription ADA-CNR-HIERW-S	Per Patient	£0.03
Adastra Limited Subscription - Non Hosted ADA-NC-NH-S	Per User - Concurrent	£1,470
Adastra Service Continuity Tracker (SCT) Subscription ADA-SCT-S	Per User - Concurrent	£1,440
Adastra PDS Connector Subscription ADA-PDS-S	Per User - Concurrent	£260
Adastra Upgrade Subscription ADA-W-DT-S	Per Item	£6,550

Description	Band	Price
Adastra Any Connect (GP Connect) Subscription ADA-GPC-S	Per Patient	£0.04
Adastra Sesui Voice Recorder Connector Subscription ADA-VR-S	Database	£11,900
Adastra SCR Connector Subscription ADA-SCR-S	Per User - Concurrent	£305
Adastra Cerner HIE Read Connector Subscription ADA-CNR-HIE-S	Database	£19,650
Adastra Remote Subscription ADA-ARMT-S	Database	£1,820
Adastra Client Subscription ADA-CL-S	Per User - Concurrent	£5,200
Adastra Patient Creation API Subscription ADA-PCAPI-S	Database	£8,500
Adastra CTI Connect Subscription ADA-CTI-S	Database	£29,575
Adastra Redbox Connector Subscription ADA-RBX-S	Database	£10,925
Adastra Web Referral System Subscription ADA-WRS-S	Database	£24,300
Adastra Client Subscription - Non Hosted ADA-CL-NH-S	Per User - Concurrent	£3,390
Adastra UTC Dashboard Subscription ADA-UTC-S	Per Item	£2,670
Adastra - Wales - Aremote Subscription - 3yr term ADA-W-ARM-S	Per User - Concurrent	£2,440
Adastra Limited Subscription ADA-NC-S	Per User - Concurrent	£3,280
Adastra ECDS V4 ADA-ECDS-S	True Block	£5,175
Adastra National Scotland Dashboard Subscription ADA-NSD-S	Per Item	£24,300

Description	Band	Price
Adastra SHREWD Data Feed Subscription ADA-SHREWD-S	True Block	£5,175
Adastra Datafeed Subscription ADA-DF-S	True Block	£6,325
Adastra - Wales 111 ITK Transfer ADA-W-ITK-S	Database	£7,375
Adastra - NHS Quicker App Integration ADA-NHSQ-S	Per Interface	£3,690
Adastra - Pathways Upgrades - Core ADA-PTH-C-S	Per Interface	£9,675
Clinisys ICE Portal ADA-ICE-S	Site	£13,450
Adastra National Caller Demographics API ADA-NCD-S	Per Site	£12,500
Adastra Ambient Scribe AHC-ADA-ASAPI-S	Per Item	£625
Adastra Patient Portal AHC-ADA-PP-S	Per Item	£1,250
Adastra Case Creation API AHC-ADA-CCAPI-S	Per Item	£1,250
Adastra SmartView AHC-ADA-SV-S	Per Item	£625
Demographics API ADA-DEMOAPI-S	1	£16,125
	2	£24,200
	3	£32,250
	4	£40,325
Adastra Patient Care Advice HTML Link Subscription ADA-PCA-S	1-100	£7,375
	101-200	£11,050
	201-9,999	£14,725
Virtual Waiting Room ADA-VWR-S	1	£4,040
	2	£8,075
	3	£16,125
	4	£28,225
	5	£36,300

Description	Band	Price
Adastra Video Consultation Connection Subscription ADA-VC-S	1-50	£340
	51-100	£1,450
	101-150	£2,550
	151-200	£3,610
	201-250	£4,200
	251-300	£4,760

Installation and Onboarding services are tailored to individual requirements and charged at the Day Rates described below.

All prices are Annual amounts and stated exclusive of VAT.

Prices valid as at the date of this document. Indexation may apply to call off contracts.

1.2. Trial Periods

Trial periods are not typically offered but can be agreed on a case by case basis. Proofs of concept are more typically offered, subject to detailed plans, agreed objectives, and post period reviews to determine ongoing service status. This is not typically offered on a free of charge basis.

1.3. Exit Costs

OneAdvanced charges for the Exit Process because customer generated content is returned to the customer, to an alternative supplier at the customer's request and/or listed and/or certified as destroyed upon termination. OneAdvanced charges for these services on a time and materials basis, at rates that are in accordance with the Services Day Rates below

OneAdvanced services available on termination include (and are subject to the data standards that will be in use (within the service) at the time of termination):

The return of all consumer-generated data (e.g. content, metadata, and audit) and a list of the data that will be available for extraction. Where there is a risk of confusion, data that will not be available for later extraction will also be published. By default, data will be provided as a data extract in a SQL database.

Extraction of consumer generated data in a specific format (or the migration to another service provider's service) can be discussed as part of the exit plan along with any associated costs that may apply.

Confirmation that the Supplier will purge and destroy (as defined in security accreditation for different ILs) consumer data from any computers, storage devices and storage media that are to be retained by the Supplier after the end of the subscription period and the subsequent extraction of consumer data (if requested by the consumer).

Data will be extracted on exit and delivered to the consumer in a pre-agreed form and on a pre-agreed medium. Generally, the data is extracted as a direct copy of the original environment and delivered on portable disk media or SFTP download. Data is construed as including the content, structure, configuration and meta data information for applications and services.

The only element of the SaaS environment that will not be delivered is the operating system and associated license keys.

On exit, all consumer data will be retained within the backup environment for a period of 30 days, unless specific requests are made otherwise, after which it will be destroyed and all associated server environments within the IaaS will also be destroyed.

1.4. Education or Research Establishment Pricing

OneAdvanced does not offer specific sector pricing for Education or Research establishments. The Pricing defined represents a common model for all participating bodies.

1.5. Payment Options

The payment options available are:

- Purchase Order, Subsequent Invoice and BACS Payment; and
- Automated payment methods

Typically, orders are invoiced annually in advance with 30 day payment terms.

1.6. Volume Discounts

If applicable, Volume discounts are described in the pricing table above.

1.7. Services Day Rates

The following Day Rates will apply for any additional services. Standard Installations and Training are typically performed by an Engineer or Consultant grade, whilst bespoke services and consultancy is typically fulfilled by a Project and/or Programme manager. The scope of any additional services will be agreed ahead of finalising an order.

Grade		Day Rate
Engineer	PS-ENGSTNDRD-CPQ	£1,650
Consultant	PS-FIN-CSME	£1,820
Project Manager	PS-BS-PROM	£1,940
Programme Manager	PS-BS-PROG	£2,470

1.8. Customer Care Packages

OneAdvanced customer support is committed to delivering an exceptional service and partnering with our customers to ensure the successful deployment and use of solutions and services. We offer three Customer Care Packages to cater to your specific needs:

	Essentials	Enhanced	Elite
Pricing if overall SaaS Subscriptions includes any of Financials, Care Cloud, Time & Attendance or OneAdvanced Legal solutions	Included as part of your SaaS subscription fee	Incurs an additional 15% of the SaaS subscription fee, subject to minimum spend of £8,000	Incurs an additional 25% of the SaaS subscription fee, subject to minimum spend of £25,000
Pricing if overall SaaS Subscriptions do not contain Financials, Care Cloud, Time & Attendance and OneAdvanced Legal solutions	Included as part of your SaaS subscription fee	Incurs an additional 10% of the SaaS subscription fee, subject to minimum spend of £5,500	Incurs an additional 20% of the SaaS subscription fee, subject to minimum spend of £20,000

Note: Customer Care Packages apply to all SaaS software purchased; customers with multiple OneAdvanced SaaS solutions will need to purchase Enhanced or Elite Care Packages for all solutions. The minimum spend applies to the additional % SaaS calculation based on all SaaS subscriptions, not just for this subscription.

Please refer to the Service Definition Document for further details on our offered Customer Care Packages.

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