RM1557.15 G-CLOUD 15

Pricing Definition

OneAdvanced's Clinical Document Transfer

OneAdvanced Limited
01st September 2026



Contents

1. Pricing for Clinical Document Transfer....2
1.1. Pricing Table....2
1.2. Trial Periods....4
1.3. Exit Costs....4
1.4. Education or Research Establishment Pricing....5
1.5. Payment Options....5
1.6. Volume Discounts....5
1.7. Services Day Rates....5
1.8. Intelligent Service Tiers....5
Disclaimer....7

1.Pricing for Clinical Document Transfer

OneAdvanced is the UK's third largest provider of business software and services with a £330m turnover, 10,000 customers and 1,800 employees. We provide enterprise and market-focused solutions that allow our customers to reimagine what is possible, innovate in their sectors and improve the lives of millions of people in the UK.

OneAdvanced solutions help to care for 65 million patients in the UK, send 10 million sports fans through the turnstiles, manage over £1 billion in charity donations, support 2.5 million students and get over 1.2 billion passengers to their destinations on time. By continually investing in our people, partnerships, and technologies, we provide right-first-time solutions that evolve with the changing needs of our customers and the markets they operate in.

Our sector knowledge means we power the world of work to suit your needs.

Pricing tables cover the functionality of Clinical Document Transfer at the time of submission. Please refer to the Service Definition Document for full detail of the functionality of Clinical Document Transfer.

Clinical Document Transfer is sold as part of IQ Health, the Intelligent System of Work for Health which includes our Intelligent Experience Layer, Intelligent Platform Level and Intelligent Services Tiers which can be configured to your needs. These apply to all capabilities purchased as part of IQ Health.

1.1. Pricing Table

Description	Band	Price
Clinical Document Transfer Standard DOC-STD-S *No refund or rollover. Volume in excess of contracted amount charged at applicable band rate*	Up to 30,000 documents	~~£17,950~~ £14,350
	Up to 50,000 documents	~~£27,425~~ £21,950
	Up to 75,000 documents	~~£36,100~~ £28,875
	Up to 100,000 documents	~~£41,350~~ £33,075
	Up to 125,000 documents	~~£47,025~~ £37,625
	Up to 150,000 documents	~~£52,300~~ £41,850
	Up to 200,000 documents	~~£60,700~~ £48,575
	Up to 250,000 documents	~~£65,700~~ £52,550
	Up to 300,000 documents	~~£70,425~~ £56,325
	Up to 400,000 documents	~~£91,525~~ £73,225
	Up to 500,000 documents	~~£111,475~~ £89,175
	Up to 600,000 documents	~~£130,225~~ £104,175
	Up to 700,000 documents	~~£147,800~~ £118,250
	Up to 800,000 documents	~~£164,200~~ £131,375
	Up to 900,000 documents	~~£179,425~~ £143,550

Description	Band	Price
	Up to 1,000,000 documents	~~£193,475~~ £154,800
	Up to 1,200,000 documents	~~£225,100~~ £180,100
	Up to 1,400,000 documents	~~£254,400~~ £203,525
	Up to 1,500,000 documents	~~£263,725~~ £210,975
	Up to 1,750,000 documents	~~£293,900~~ £235,125
	Up to 2,000,000 documents	~~£339,875~~ £271,900
	Up to 2,250,000 documents	~~£375,725~~ £300,575
	Up to 2,500,000 documents	~~£410,100~~ £328,100
	Up to 2,750,000 documents	~~£443,025~~ £354,425
	Up to 3,000,000 documents	~~£474,475~~ £379,575
	Up to 3,500,000 documents	~~£532,950~~ £426,375
	Up to 4,000,000 documents	~~£585,550~~ £468,425
	Up to 4,500,000 documents	~~£638,875~~ £511,100
	Up to 5,000,000 documents	~~£695,125~~ £556,100
	Up to 6,000,000 documents	~~£798,850~~ £639,075
	Up to 7,000,000 documents	~~£890,775~~ £712,625
	Up to 8,000,000 documents	~~£970,950~~ £776,775
	Up to 9,000,000 documents	~~£1,039,350~~ £831,475
	Up to 10,000,000 documents	~~£1,140,100~~ £912,100
	Up to 12,500,000 documents	~~£1,415,950~~ £1,132,750
	Up to 15,000,000 documents	~~£1,688,075~~ £1,350,475
	Up to 17,500,000 documents	~~£1,956,550~~ £1,565,250
	Up to 20,000,000 documents	~~£2,221,350~~ £1,777,075

Any Installation and Onboarding services are tailored to individual requirements and charged at the Day Rates described below:

All prices are Annual amounts and stated exclusive of VAT.

Discounted Prices are valid until 30 November 2026. Indexation may apply to call off contracts.

1.2. Trial Periods

Trial periods are not typically offered but can be agreed on a case by case basis. Proofs of concept are more typically offered, subject to detailed plans, agreed

objectives, and post period reviews to determine ongoing service status. This is not typically offered on a free of charge basis.

1.3. Exit Costs

OneAdvanced charges for the Exit Process because customer generated content is returned to the customer, to an alternative supplier at the customer's request and/or listed and/or certified as destroyed upon termination. OneAdvanced charges for these services on a time and materials basis, at rates that are in accordance with the Services Day Rates below.

OneAdvanced services available on termination include (and are subject to the data standards that will be in use (within the service) at the time of termination):

The return of all consumer-generated data (e.g. content, metadata, and audit) and a list of the data that will be available for extraction. Where there is a risk of confusion, data that will not be available for later extraction will also be published. By default, data will be provided as a data extract in a SQL database.

Extraction of consumer generated data in a specific format (or the migration to another service provider's service) can be discussed as part of the exit plan along with any associated costs that may apply.

Confirmation that the Supplier will purge and destroy (as defined in security accreditation for different ILs) consumer data from any computers, storage devices and storage media that are to be retained by the Supplier after the end of the subscription period and the subsequent extraction of consumer data (if requested by the consumer).

Data will be extracted on exit and delivered to the consumer in a pre-agreed form and on a pre-agreed medium. Generally, the data is extracted as a direct copy of the original environment and delivered on portable disk media or SFTP download. Data is construed as including the content, structure, configuration and meta data information for applications and services.

The only element of the SaaS environment that will not be delivered is the operating system and associated license keys.

On exit, all consumer data will be retained within the backup environment for a period of 30 days, unless specific requests are made otherwise, after which it will be destroyed and all associated server environments within the IaaS will also be destroyed.

1.4. Education or Research Establishment Pricing

OneAdvanced does not offer specific sector pricing for Education or Research establishments. The Pricing defined represents a common model for all participating bodies.

1.5. Payment Options

The payment options available are:

- Purchase Order, Subsequent Invoice and BACS Payment; and
- Automated payment methods.

Typically, orders are invoiced annually in advance with 30 day payment terms.

1.6. Volume Discounts

If applicable, Volume discounts are described in the pricing table above.

1.7. Services Day Rates

The following Day Rates will apply for any additional services. Standard Installations and Training are typically performed by an Engineer or Consultant grade, whilst bespoke services and consultancy is typically fulfilled by a Project and/or Programme manager. The scope of any additional services will be agreed ahead of finalising an order.

Grade		Day Rate
Engineer	PS-ENG-HTH	~~£1,320~~ £1,052
Consultant	PS-CON-HTH	~~£1,450~~ £1,160
Project Manager	PS-PRJ-HTH	~~£1,550~~ £1,236
Programme Manager	PS-PGM-HTH	~~£1,980~~ £1,580

1.8. Intelligent Service Tiers

OneAdvanced customer support is committed to delivering an exceptional service and partnering with our customers to ensure the successful deployment and use of solutions and services.

We offer three Intelligent Service Tiers to cater to your specific needs:

	Essentials	Enhanced	Elite
Intelligent Service Tiers	Included as part of your SaaS subscription fee	~~£12,000~~ £10,000	~~£75,000~~ £65,000

Please refer to the Service Definition Document for further details on our offered Intelligent Service Tiers.

Disclaimer

Copyright © OneAdvanced 2026.

This document contains confidential and / or proprietary information. The content must not be disclosed to third parties without the prior written approval of OneAdvanced Limited or one of its subsidiaries as appropriate (each referred to as “OneAdvanced”). External recipients may only use the information contained in this document for the purposes of evaluation of the information and entering into discussions with OneAdvanced and for no other purpose.

Whilst OneAdvanced endeavours to ensure that the information in this document is correct and has been prepared in good faith, the information is subject to change and no representation or warranty is given as to the accuracy or completeness of the information. OneAdvanced does not accept any responsibility or liability for errors or omissions or any liability arising out of its use by external recipients or other third parties.

No information set out or referred to in this document shall form the basis of any contract with an external recipient. Any external recipient requiring the provision of software and/or services shall be required to enter into an agreement with OneAdvanced detailing the terms applicable to the supply of such software and/or services and acknowledging that it has not relied on or been induced to enter into such an agreement by any representation or warranty, save as expressly set out in such agreement.

The software (if any) described in this document is supplied under licence and may be used or copied only in accordance with the terms of such a licence. Issue of this document does not entitle an external recipient to access or use the software described or to be granted such a licence.

The development of OneAdvanced software is continuous and the published information may not reflect the current status. Any particular release of the software may not contain all of the facilities described in this document and / or may contain facilities not described in this document.

OneAdvanced Limited is a company registered in England and Wales with registration number 05965280 whose registered office is at The Mailbox Level 3, 101 Wharfside Street, Birmingham, B1 1RF.
A full list of its trading subsidiaries is available at www.oneadvanced.com/privacy-policy/

Powering the world of work

Our business software is the trusted choice for critical sectors, including healthcare, legal services, and education. We keep the world of work moving.

Speak to our expert consultants for personalised advice & recommendations, & get support on the products you are interested in.

Contact us

+44(0) 330 343 4000

www.oneadvanced.com

hello@oneadvanced.com

OneAdvanced Limited is a company registered in England and Wales under company number 05965280, whose registered office is: The Mailbox, Level 3, 101 Wharfside Street, Birmingham, B1 1RF. A full list of its trading subsidiaries is available at http://www.oneadvanced.com/legal-privacy