

Data Transfer for UK/NATO Logistics Applications (LogFAS)

Purpose:

To enable data transfer between the UK and NATO and maximise interoperability:

- Produce data architectures of LogFAS and other UK application instances, including current data transfer methods,
- Enable and support automated data transfer solutions using existing gateways and cloud solutions, including instigating related change requests.

Overview:

Actica supports the full strategy definition, planning and implementation of improved data transfer methods between the UK and NATO, including the use of hybrid cloud platforms and MODCloud. We can deploy digital strategy experts, data and solution architects, and cyber security specialists to support the implementation. We possess domain expertise in UK/NATO operational applications and associated platforms, have a large number of cleared staff and hence require minimal learning curve.

Maintaining coherence and interoperability between the UK and NATO's operational applications is a constant challenge, due to ever-changing systems architectures and application versioning. Our approach is fully tailorable but typically involves:

- **Architecture Mapping:** Working with UK and NATO stakeholders to produce a coherent view of existing LogFAS and other application instances in the UK and within NATO. This includes existing methods of transferring data, capability gap analysis and workshops to secure buy-in.
- **Options Analysis:** Careful analysis of existing systems and gateways to identify viable options to improve the efficiency of data transfer, analysing each to produce tailored recommendations that best suits requirements.
- **Implementation Roadmap:** Production of a detailed data architecture and implementation roadmap, captured in a recommendations paper suitable for senior stakeholder endorsement.
- **Solution Implementation:** Instigate and support change requests into platform and gateway teams, dealing swiftly with any blockers that arise. Weekly progress reviews and active delivery management including liaison with wider UK MOD and NATO stakeholders to ensure a smooth transition.
- **Versioning Control:** Due to backwards compatibility challenges, we understand that LogFAS versioning must be tightly controlled and aligned with NATO who release a new major version each year. Utilising our existing network within Defence, we will push change requests through the relevant channels to closely align with NATO version releases, maintaining national interoperability.

Related Security Services

Security, like other cross cutting aspects such as Service Management, is a key consideration when defining solution architectures. Our related security services can provide specialist security related input to defining and managing these aspects:

- Security Strategy
- Security Risk Management
- Security Design Cyber
- Cyber Security Consultancy

Information Assurance:

We can provide relevant data protection and privacy advice for services of any classification. We employ security cleared personnel who operate with information at all levels of the Government Security Classification Policy (GSCP). Our systems are approved to hold classified information.

Pricing:

This service is priced based on anticipated resource requirements. Resources will be charged in accordance with the agreed SFIA day rates. Two pricing options are available:

- Firm price. The firm price will be based on the anticipated resource requirements including provision for risk. Provision for travel and subsistence cost will be made. Payment will be required against achievement of agreed milestones. Details will be specified in a price quotation provided and agreed before service commencement.
- Limit of liability. The limit of liability will be agreed based on an anticipated resource requirement. Charges will then be made monthly in arrears against resource effort expended. A limit of liability will also be agreed to cover travel and subsistence. Travel and subsistence costs will be charged at cost monthly in arrears against cost incurred.

Service management details and constraints:

Our service is subject to ISO9001 certified quality controls. A lead consultant shall be appointed who will have responsibility for liaising with the client and managing the Actica team providing the required services. In addition, a Project Authority will be appointed who is normally a Director within the Company who will act as the point of escalation. We support our clients on-site, via email or by telephone, during standard office hours and with a 1 business day response time to acknowledge support requests.

Data backup and recovery:

Where our staff use infrastructure and information provided by our clients, it is the clients' policies and procedures that prevail. Ordinarily, our consultants are supported by our own infrastructure up to, and including OFFICIAL, and we have facilities for higher classification information to be received, stored and transmitted. Our consultants' laptops and our corporate systems are backed up regularly and our corporate Disaster Recovery Strategy and Plan ensures that we are able to continue to provide services to our clients in any event.

On-boarding/off-boarding:

For all of our assignments we operate our standard on-boarding/mobilisation activities. At assignment closure, we undertake a review and ensure that skills have been transferred to client staff where appropriate.

Ordering and invoicing process:

Following discussions about your requirement Actica will send a fully priced proposal detailing the services to be provided. Once approved a valid purchase order should be sent to finance@actica.co.uk for processing. Once the work is completed and accepted by the client Actica will invoice the client for the work. Payment is expected within 30 days. We are able to use a range of electronic purchase and payment systems (e.g. CP&F).

Consumer responsibilities:

The Consumer should appoint a single point of contact for reporting purposes.

Contact Details

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