

Cloud Security Review

Purpose:

Our Cloud Security Review provides an independent assessment of your, and your service providers, current security position. It helps you assess the risks with using Public Cloud services.

Overview:

The assessment is based on an ISO 27001 health check that has been tailored to address the key security issues associated with Public Cloud services – data location, data separation, identity and access management, data erasure, service management, incident management, forensics and business continuity. We will assess the services against the Government's published cloud service security principles. We will help you understand what data is appropriate to store in the Cloud, who could have access to your data and how you can ensure secure on-boarding and off-boarding takes place. The assessment includes a review of the use of virtualisation and the security risk associated with standard hypervisors. The risks associated with any gaps identified are highlighted and the measures that should be taken to address the gaps detailed. We will assess the level of compliance with data protection legislation, including the UK General Data Protection Regulation (UK GDPR). The service will ensure that you understand your current security risk exposure and help ensure you meet your legal, regulatory and business security requirements, while maximising the benefits from using Public Cloud services.

Quality Assurance and Performance Testing:

- Assess your services against Government's published Cloud service security principle
- Determine whether data is appropriate for the Cloud
- Assess level of compliance with ISO 27001 and data protection legislation, including GDPR
- Azure, AWS and Google Cloud Well Architected Framework assessment
- Plan and implement actions necessary to ensure compliance

Security Services:

- Ensure you meet your business security requirements while maximising Public Cloud service benefits
- Review use of virtualisation and security risk associated with standard hypervisors
- Ensure understanding of risk exposure

Ongoing Support:

- Maximise realisation of ongoing benefits
- Facilitate long-term knowledge and skills transfer to client organisation
- Continuous improvement

Information Assurance:

Readiness Assessment Services can be provided for services of any classification. We employ security cleared personnel who operate with information at all levels of the Government Security Classification Policy (GSCP). Our systems are approved to hold classified information.

Pricing:

This service is priced based on anticipated resource requirement. Resources will be charged in accordance with the agreed SFIA day rates. Two pricing options are available:

- Firm price. The firm price will be based on the anticipated resource requirements including provision for risk. Provision for travel and subsistence cost will be made. Payment will be required against achievement of agreed milestones. Customers may request clarification of the number of days by SFIA grade for their specific deliverables, which will be confirmed by Actica for contract award.
- Limit of liability. The limit of liability will be agreed based on an anticipated resource requirement. Charges will then be made monthly in arrears against resource effort expended. A limit of liability will

also be agreed to cover travel and subsistence. Travel and subsistence costs will be charged at cost monthly in arrears against cost incurred.

Service management details and constraints:

Our service is subject to ISO9001 certified quality controls. A lead consultant shall be appointed who will have responsibility for liaising with the client and managing the Actica team providing the required services. In addition a Project Authority will be appointed who is normally a Director within the Company who will act as the point of escalation. We support our clients on-site, via email or by telephone, during standard office hours and with a 1 business day response time to acknowledge support requests.

Data backup and recovery:

Where our staff use infrastructure and information provided by our clients, it is the clients' policies and procedures that prevail. Ordinarily, our consultants are supported by our own infrastructure up to, and including OFFICIAL, and we have facilities for higher classification information to be received, stored and transmitted. Our consultants' laptops and our corporate systems are backed up regularly and our corporate Disaster Recovery Strategy and Plan ensures that we are able to continue to provide services to our clients in any event.

On-boarding/off-boarding:

For all of our assignments we operate our standard on-boarding/mobilisation activities. At assignment closure, we undertake a review and ensure that skills have been transferred to client staff where appropriate.

Ordering and invoicing process:

Specific details of the clients requirement should be sent to cloud@actica.co.uk. Following discussions about your requirement Actica will send a fully priced proposal detailing the services to be provided and the stakeholders who will be required to be interviewed. Once approved a valid purchase order should be sent to finance@actica.co.uk for processing. Once the work is completed and accepted by the client Actica will invoice the client for the work. Payment is expected within 30 days. We are able to use a range of electronic purchase and payment systems (e.g. CP&F).

Consumer responsibilities:

To liaise with the Actica lead consultant and ensure access to existing information and key stakeholders.

Contact Details

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