

Cloud Adoption Strategy

Purpose:

To help you understand and define your strategy and approach to cloud services.

Overview:

This service will help you to determine which aspects of your business are best suited for the cloud and which cloud model is applicable to each aspect. Actica's experienced consultants will work with your key business and IT stakeholders to understand your drivers for adopting cloud services and help you to identify the benefits that may be realised through adopting a cloud based approach. In addition, our team can help you understand what is available in the marketplace to meet your needs, the risks of adoption and the Service Level criteria required to ensure a successful cloud based service is delivered. Actica will provide you with a documented Cloud Adoption Strategy that concisely presents details of your cloud vision, approach, outline costs, benefits, risks and next steps for your organisation. The strategy will provide you with a clear roadmap of how to adopt cloud services that are efficient and effective.

Planning:

- Technical and management consultancy advice tailored to your needs
- Ensures you understand your drivers for adopting cloud services
- Identifies the benefits that may be realised through adopting cloud
- Ensures you understand what is available in the market place
- Enables you to understand the risks of adoption of services
- Details Service Level criteria required to ensure a successful service
- Provides a documented Cloud Adoption Strategy
- Details your cloud vision, approach, outline costs, benefits and risks
- Roadmap of how to adopt efficient and effective cloud services

Set-up and Migration:

- Audit existing systems
- Develop programme plans, roadmaps and transition plans
- Transition planning and support to assist transition
- Address security and performance/quality of service
- Conduct cost benchmarking to identify potential areas for improvement

Information Assurance:

Adoption strategies can be produced for services of any classification, including OFFICIAL, SECRET and TOP SECRET. We employ security cleared personnel who operate with information at all levels of the Government Security Classification Policy (GSCP). Our systems are approved to hold classified information.

Service management details and constraints:

Our service is subject to ISO9001 compliant quality controls. A lead consultant shall be appointed who will have responsibility for liaising with the client and managing the Actica team providing the required services. In addition a Project Authority will be appointed who is normally a Director within the Company who will act as the point of escalation. We support our clients on-site, via email or by telephone, during standard office hours and with a 1 business day response time to acknowledge support requests.

Data backup and recovery:

Where our staff use infrastructure and information provided by our clients, it is the clients' policies and procedures that prevail. Ordinarily, our consultants are supported by our own infrastructure up to, and including OFFICIAL, and we have facilities for higher classification information to be received, stored and transmitted. Our consultants' laptops and our corporate systems are backed up regularly and our corporate Disaster Recovery Strategy and Plan ensures that we are able to continue to provide services to our clients in any event.

On-boarding/off-boarding:

For all of our assignments we operate our standard on-boarding/mobilisation activities. At assignment closure, we undertake a review and ensure that skills have been transferred to client staff where appropriate.

Ordering and invoicing process:

Specific details of the clients requirement should be sent to cloud@actica.co.uk. Following discussions about your requirement Actica will send a fully priced proposal detailing the services to be provided. Once approved a valid purchase order should be sent to finance@actica.co.uk for processing. Once the work is completed and accepted by the client Actica will invoice the client for the work. Payment is expected within 30 days. We are able to use a range of electronic purchase and payment systems (e.g. CP&F).

Consumer responsibilities:

To liaise with the Actica lead consultant and agree to send required information to Actica prior to starting the assignment. The Consumer should appoint a single point of contact for reporting purposes.

Contact Details

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