

Cloud Enterprise Architecture Definition and Support

Purpose:

To support the definition, development and maintenance of Enterprise Architecture in support of adopting and migrating to cloud services.

Overview:

Maximising benefits from the cloud requires organisations to take on an increased "intelligent customer" role. Actica will enable you to improve your understanding of current technology and digital services, enabling the development and maintenance of an Enterprise Architecture (EA) in line with your enterprise goals. This service is suitable for both Agile and traditional delivery models.

This service provides an Enterprise Architecture (EA) service which, using open (e.g. TOGAF) and proprietary (e.g. MODAF) architecture frameworks, enables the definition of relationships between business, operational and technical elements of the Enterprise. The Enterprise Architecture enables Service Managers, CIOs, Programme Sponsors and Project Managers to fully understand the context of individual projects and decisions and hence minimise service transition risks and ensure coherence between individual projects. It enables opportunities for business improvements to be identified.

Actica has direct experience of supporting Government, including Ministry of Defence, Home Office, Law Enforcement, Executive Agencies and Arm's Length Bodies, developing Enterprise Architectures covering the business, application, data, technical architecture components and providing technical assurance during implementation to ensure compliance.

Planning:

- Development and/or review of Enterprise Architecture function design/operating model, frameworks, principles, policies, patterns and governance suitable for adoption of cloud services
- Intelligently use architecture frameworks to define and improve enterprise architecture
- Development of "just enough" architectures for Agile projects and programmes
- Understand the context of projects and decisions in a cloud framework
- Development of architecture support scaling Agile development teams (SAFe)
- Supports development of future operating model and business case
- Supports adoption of public and private cloud solutions
- Use of AWS, Azure and Google Cloud Platform (GCP) services, as well as MODCloud

Set-up and Migration:

- Support the introduction of cloud technology into new or existing architectures

Quality Assurance and Performance Testing:

- Assesses delivery projects for their compliance with these architectures

Security Services

- Develop security architecture for Cloud services
- Tailored security assurance based on strategy, procurements products and system

Ongoing Support:

- Ensure coherence between individual projects

Information Assurance:

We employ security cleared personnel who operate with information at all levels of the Government Security Classification Policy (GSCP) scheme. Our systems are approved to hold classified information.

Pricing:

This service is priced based on anticipated resource requirement. Resources will be charged in accordance with the agreed SFIA day rates. Two pricing options are available:

- Firm price. The firm price will be based on the anticipated resource requirements including provision for risk. Provision for travel and subsistence cost will be made. Payment will be required against achievement of agreed milestones. Customers may request clarification of the number of days by SFIA grade for their specific deliverables, which will be confirmed by Actica for contract award.
- Limit of liability. The limit of liability will be agreed based on an anticipated resource requirement. Charges will then be made monthly in arrears against resource effort expended. A limit of liability will also be agreed to cover travel and subsistence. Travel and subsistence costs will be charged at cost monthly in arrears against cost incurred.

Service management details and constraints:

Our service is subject to ISO9001 certified quality controls. A lead consultant shall be appointed who will have responsibility for liaising with the client and managing the Actica team providing the required services. In addition a Project Authority will be appointed who is normally a Director within the Company who will act as the point of escalation. We support our clients on-site, via email or by telephone, during standard office hours and with a 1 business day response time to acknowledge support requests.

Data backup and recovery:

Where our staff use infrastructure and information provided by our clients, it is the clients' policies and procedures that prevail. Ordinarily, our consultants are supported by our own infrastructure up to, and including OFFICIAL, and we have facilities for higher classification information to be received, stored and transmitted. Our consultants' laptops and our corporate systems are backed up regularly and our corporate Disaster Recovery Strategy and Plan ensures that we are able to continue to provide services to our clients in any event.

On-boarding/off-boarding:

For all of our assignments we operate our standard on-boarding/mobilisation activities. At assignment closure, we undertake a review and ensure that skills have been transferred to client staff where appropriate.

Ordering and invoicing process:

Specific details of the clients requirement should be sent to cloud@actica.co.uk. Following discussions about your requirement Actica will send a fully priced proposal detailing the services to be provided. Once approved a valid purchase order should be sent to finance@actica.co.uk for processing. Once the work is completed and accepted by the client Actica will invoice the client for the work. Payment is expected within 30 days. We are able to use a range of electronic purchase and payment systems (e.g. CP&F).

Consumer responsibilities:

The Consumer should appoint a single point of contact for reporting purposes.

Contact Details

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