

Geospatial Information Services

Purpose:

To help identify the requirements and ensure successful management and exploitation of geospatial information in a secure manner, within and between organisations.

Overview:

Successful exploitation of geospatial information provides benefits such as enabling organisations to operate more efficiently, adapt to changing environmental factors and generating evidence to inform strategic and tactical decision making. This service provides expert, high-calibre, client-side support to identifying requirements, solutions and support to the exploitation of geospatial information.

We are vendor neutral and have experience working with many of the leading commercial providers of GIS solutions, at a variety of security classifications, to enable business exploitation of geospatial information, including across organisational boundaries.

This service enables public sector organisations to identify and exploit geospatial information services. Several government departments have already benefited from this service under which Actica is able to deploy best practice in project management, requirements capture, geospatial information subject matter expertise and information assurance.

Planning:

- Ensures understanding of challenges faced in implementing GIS applications;
- Identifies most appropriate architecture, GI dissemination model and implementation options;
- Considers infrastructure, typical deployment and user requirements;
- Covers requirements for generating, processing and consuming geospatial information;
- Vendor neutral advice covering leading COTS and open-source GIS solutions;
- Azure, AWS, Google Cloud, MODCloud, OEHE, VIX.

Set-up and Migration:

- Expertise in best practise project management;
- Geospatial Information subject matter expertise.

Quality Assurance and Performance Testing:

- Demonstrate compliance with GDS Digital Service Standard and Technology Code of Practice.

Security Testing:

- Provides access to information assurance/security/cyber expertise.

Ongoing Support:

- We can provide ongoing support and expertise in geospatial information management.

Information Assurance:

Geospatial information services support can be provided for services of any classification. We employ security cleared personnel who operate with information at all levels of the Government Security Classification Policy (GSCP). Our systems are approved to hold classified information.

Pricing:

This service is priced based on anticipated resource requirement. Resources will be charged in accordance with the agreed SFIA day rates. Two pricing options are available:

- Firm price. The firm price will be based on the anticipated resource requirements including provision for risk. Provision for travel and subsistence cost will be made. Payment will be required against achievement of agreed milestones. Customers may request clarification of the number of days by SFIA grade for their specific deliverables, which will be confirmed by Actica for contract award.

- Limit of liability. The limit of liability will be agreed based on an anticipated resource requirement. Charges will then be made monthly in arrears against resource effort expended. A limit of liability will also be agreed to cover travel and subsistence. Travel and subsistence costs will be charged at cost monthly in arrears against cost incurred.

Service management details and constraints:

Our service is subject to ISO9001 certified quality controls. A lead consultant shall be appointed who will have responsibility for liaising with the client and managing the Actica team providing the required services. In addition, a Project Authority will be appointed who is normally a Director within the Company who will act as the point of escalation. We support our clients on-site, via email or by telephone, during standard office hours and with a 1 business day response time to acknowledge support requests.

Data backup and recovery:

Where our staff use infrastructure and information provided by our clients, it is the clients' policies and procedures that prevail. Ordinarily, our consultants are supported by our own infrastructure up to, and including OFFICIAL, and we have facilities for higher classification information to be received, stored and transmitted. Our consultants' laptops and our corporate systems are backed up regularly and our corporate Disaster Recovery Strategy and Plan ensures that we are able to continue to provide services to our clients in any event.

On-boarding/off-boarding:

For all of our assignments we operate our standard on-boarding/mobilisation activities. At assignment closure, we undertake a review and ensure that skills have been transferred to client staff where appropriate.

Ordering and invoicing process:

Specific details of the clients requirement should be sent to cloud@actica.co.uk. Following discussions about your requirement, Actica will send a fully priced proposal detailing the services to be provided. Once approved, a valid purchase order should be sent to finance@actica.co.uk for processing. Once the work is completed and accepted by the client, Actica will invoice the client for the work. Payment is expected within 30 days. We are able to use a range of electronic purchase and payment systems (e.g. CP&F).

Consumer responsibilities:

To liaise with the Actica lead consultant and support stakeholder (especially at the senior level) engagement in governance structures.

Contact Details

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