



G-Cloud 15 Service Definition

Accenture Supply Chain Resilience Services

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1.0 Scope of our services

Accenture's supply chain resilience services help companies identify their resilience maturity level; stress test their supply chains for identifying supply chain risks, assess the financial exposure, and define the right response leveraging the cloud-based technology solutions to build n-tier supply network and stress test simulation.

The COVID-19 pandemic and exposed the fragility of many global supply chains, particularly those that had been finetuned for efficiency and speed. It is a key reason why proactively managing risk and boosting resilience is now top of the agenda for CSCOs across industries. The goal is to use digital connectivity and intelligent technologies to enhance the supply chain's ability to adapt, respond and recover from whatever unknowns arise.

To manage and mitigate risk, companies first need to understand it. That is true at every level—whether it is the day-to-day operational risks in a single facility or the systemic risks of severe supply chain disruption.

We use an innovative approach to map a company's entire supply chain and create a digital representation of it (called a "digital twin"). This digital twin is then used to assess the impact of various disruption scenarios. The results are consolidated into a single index that quantifies the resilience of the supply chain.

Resilient Supply Chains go beyond traditional Supply Chain Risk Management



Figure 1: Resilient Supply Chains

2.0 Our Approach

We have a phased approach that assesses and embeds intelligent visibility in your supply chains and helps you take action to make your supply chain resilient to the shocks in supply chain.

Phase - 1: High-level Resilience Maturity Assessment

This phase assesses the current maturity level of your supply chain in terms of its resiliency. We investigate focus areas in your supply chain for resilience and calculate a maturity score that gives insights into gaps vs peers using our built-in benchmarks for various industries. This rapid resilience maturity assessment will provide you with an identification of high-level improvement areas based on current practices.

Phase - 2: Building a Digital Twin for your Supply Chain

We develop a supply chain digital twin that creates visibility of your end-to-end supply chain and helps understand related revenue at risk by leveraging various tools & techniques to create N-Tier supplier visibility through our Interos partnership.

Phase - 3: Stress Test

Using simulations, we bring to light the weakest nodes in your extended supply network by identifying potential failure points and the financial impact of the disruptions should they occur. We help plan mitigation actions by leveraging artificial intelligence to implement a segmented inventory / lead-time buffer strategy (based on risk level, demand variability, life-cycle status, and costs) or quickly identify alternate sources of supply.

3.0 Assets and Tools

Supply chain resilience is about managing and adapting to the unknown across the whole spectrum of risk—from day-to-day operational risks through to catastrophic supply chain disruption. To help you proactively manage risk and boost resilience by building intelligent and resilient supply chains that are risk-aware, secure, transparent, adaptive, fast-moving and optimized, we use the best-in-class assets and tools:

1. Accenture's Supply Chain Resilience Quick Assessment

Accenture's Supply Chain Resilience Quick Assessment helps get a sense of your organization's supply chain resilience and maturity level.

This quick assessment uses answers to questions across the end-to-end value chain to provide a scorecard that helps your organization understand its level of supply chain resilience.

2. Supply Chain Resilience Stress Test

A comprehensive supply chain resilience stress test has been developed by Accenture and the Massachusetts Institute of Technology (MIT) to assess the operational and financial risks created by disasters or other catastrophic events.

Leveraging Accenture's extensive expertise in the supply chain, operations and analytics, and MIT's leading research and capabilities in data science, the stress test quantifies supply chain resilience in a single index.

Organizations can quickly identify potential points of supply chain failure, assess their related financial exposure, define appropriate mitigation strategies and actions, and benchmark resilience against their peers.

4.0 Pricing

Please refer to the associated pricing document/ rate card relevant for this service.

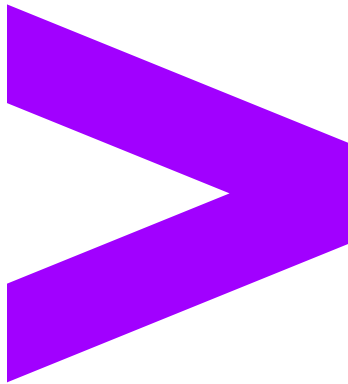
5.0 **Contacts**

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6.0 About Accenture

Accenture is a leading global professional services company that helps the world's leading businesses, governments and other organisations build their digital core, optimise their operations, accelerate revenue growth and enhance citizen services—creating tangible value at speed and scale. We are a talent- and innovation-led company with approximately 799,420 people serving clients in more than 120 countries. Technology is at the core of change today, and we are one of the world's leaders in helping drive that change, with strong ecosystem relationships. We combine our strength in technology and leadership in cloud, data and AI with unmatched industry experience, functional expertise and global delivery capability. We are uniquely able to deliver tangible outcomes because of our broad range of services, solutions and assets across Strategy & Consulting, Technology, Operations, Industry X and Song. These capabilities, together with our culture of shared success and commitment to creating 360° value, enable us to help our clients reinvent and build trusted, lasting relationships. We measure our success by the 360° value we create for our clients, each other, our shareholders, partners and communities



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