



# G-Cloud 15 Service Definition

**Accenture Digital Identity and Access  
Management: Strategy, Service Design,  
Implementation**

Jan 2026

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# 1.0 Scope of our services

For more than half a century, Accenture has helped clients in different industries embrace technology innovations, including traditional IAM systems.

In the new digital era, Accenture has been a key participant in collaborating with standards bodies and global organisations, such as W3C and Trust Over IP, to drive better digital identity. In partnership with the World Economic Forum, Accenture helped launch Known Traveller Digital Identity for seamless air travel, and has worked with organisations across education, health, supply chain, finance, and more to build innovative decentralised identity and IAM systems.

Accenture has stellar capabilities to integrate a combined IAM and decentralised identity system with core organisational and business functions and cutting-edge technologies, such as Blockchain, Biometrics, Analytics, AI, and more, to create a holistic, future-forward solution to meet the needs of users and businesses. As part of an organisation's journey to realise the benefits of IAM and decentralised identity, Accenture can assist organisations in understanding the technology landscape, planning an innovative technology strategy, and designing and co-creating digital identity systems that can launch them to the forefront of digital experiences and ways of working.

Our end-to-end decentralised identity and biometrics offerings will help you define the strategy and integrate with your existing architecture, and unlock future potential. Our world-leading subject matter advisors are board members and active contributors to international standards working groups in this space. With our unmatched knowledge, specialised skills, and capabilities, we are positioned to build, deploy, and operate decentralised digital identity solutions effectively and efficiently. Our services include:

- Advisory, define strategy and processes for decentralised identity initiatives
- Architecture, solution design, technical design, and implementation
- Development and system integration of identity solutions with custom capabilities
- Delivery coordination, deployment support, testing, defect management and resolution
- Advisory and development of identity, blockchain and biometric interoperability standards
- Credential Management and Verification using different technologies: SSI, biometrics, PKI
- Biometrics & unique identity services; service design, algorithm testing, benchmarking
- Third-party vendor assessment, evaluation, and management
- Simplification of integration complexities for scale and speed
- Operations, support from pilot to scaling, reporting, and future roadmap considerations

## **Benefits to your organisation:**

- Organisational alignment around decentralised identity's strategy, roadmap, and technology
- Expertise from industry leaders in decentralised digital identity and biometrics
- Reusable, scalable, and proven accelerator capability that ensures production-ready solutions

- Design with privacy at the core, compliant with global regulations
- SSI or multi-ID archetypes management
- Flexible deployment options (cloud, hybrid, as a managed service)
- Identity, biometrics and blockchain international standards and trust framework alignment
- Vendor agnostic, convene across industries and sectors to build ecosystems
- Enhancing user experiences through personalisation, efficiency, security, and automation improvements
- Leverage our accelerators, thought leadership, assets, methodologies, frameworks, and toolkits

## **2.0 Pricing**

Please refer to the associated pricing document/ rate card relevant for this service.

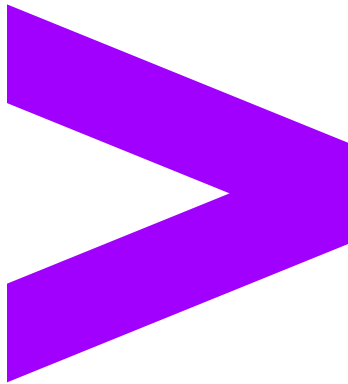
## 3.0      **Contacts**

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## 4.0 About Accenture

Accenture is a leading global professional services company that helps the world's leading businesses, governments and other organisations build their digital core, optimise their operations, accelerate revenue growth and enhance citizen services—creating tangible value at speed and scale. We are a talent- and innovation-led company with approximately 799,420 people serving clients in more than 120 countries. Technology is at the core of change today, and we are one of the world's leaders in helping drive that change, with strong ecosystem relationships. We combine our strength in technology and leadership in cloud, data and AI with unmatched industry experience, functional expertise and global delivery capability. We are uniquely able to deliver tangible outcomes because of our broad range of services, solutions and assets across Strategy & Consulting, Technology, Operations, Industry X and Song. These capabilities, together with our culture of shared success and commitment to creating 360° value, enable us to help our clients reinvent and build trusted, lasting relationships. We measure our success by the 360° value we create for our clients, each other, our shareholders, partners and communities



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