



G-Cloud 15 Service Definition

Accenture Command Centre

Jan 2026

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1.0 Scope of our services

Capital Projects Command Centre/Control Tower is a digital platform to plan, manage and execute end to end project management activities across the project lifecycle. Command Centre help bring all relevant project data from various functions (Engineering, Procurement, Manufacturing, Construction & Commissioning) in a single data lake for further analysis and insights to improve project predictability and execution.

It provides a **Single Source of Truth** across the project and enable a decision support mechanism for senior management & leadership. It helps manage project change proactively and optimize overall delivery through accelerated contractor productivity and by reducing budget overruns and delays.

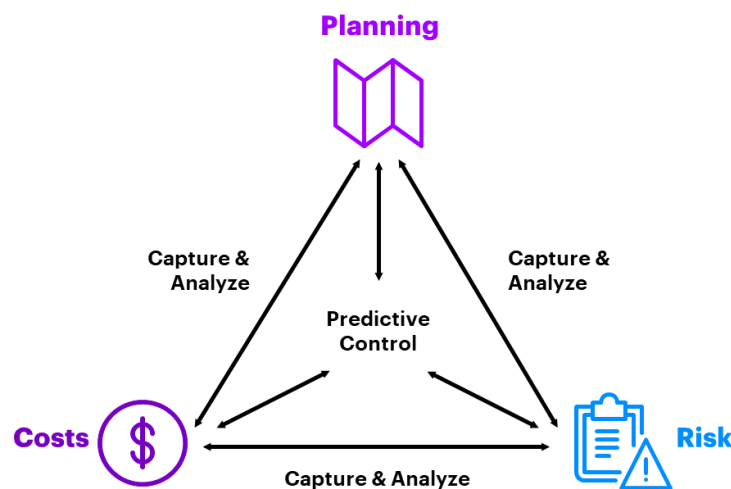


Figure 1: Capital Projects Command Centre

Command Centre tool create specific personas for each stakeholder (Project Manager, Construction Supervisor, HSE In-charge, Procurement Expeditors, Engineering Manager etc.) to access dedicated reports and dashboards relevant to that discipline. It takes a predictive approach in executing the project by identifying actionable items and create a chain of impact to meet the targeted completion of key milestones.

The tool provides real-time view of site safety incidents and has an AI-enabled mechanism to recommend remediations during root-cause analysis of site related issues, through adaptive learning. The tool is smart enough to learn from previous manual interventions and propose probable solutions.

Command Centre tool has the following **key project management capabilities** –

Project Controls – Manage project management KPIs at portfolio, program, and project levels, define leading and lagging indicators and set controls of what is good or needs intervention.

Insight to Actions – Allow users to act upon the health indicators, by adding action items for teams with SLA and action history

Explore Project Structures – Allow users to explore enterprise project structure allowing drilldowns at any level of portfolio, program or project level and selection of a specific breakdown of cost, work, system, package, discipline of geography

Organization Breakdown View – Show Milestones per organization under capital projects which may be internal organizations for planning, procurement, expediting, inventory, engineering and construction or external contractors, suppliers, and consultants

Geographic Breakdown View – Visualize site wise project health using deviation indicators for safety, issues and risks impacting schedule and cost and scope.

Asset Breakdown Structure – Using multi-D visualization, view asset wise project health indicators using deviation indicators of planned Vs actuals for cost, schedule, project issues & risks.

1.1 Core Platform Features

1. **Descriptive Project Health Indicator & predictive leading indicators** to identify overall project progress along with Project lookahead and breakdown of detailed report still work package elements. Early Identification of trends in engineering, construction and procurement which may deviate/converge as per set targets
2. **Multi-Dimensional Analysis** – Addition of cost, discipline and package break down structures for analysis of leading & lagging indicators for engineering, procurement, construction, and safety goals.
3. **Planning Simulation** – Simulate possible options of planning/ scheduling based on reusable activity data sets, resources, constraints of timelines and scope
4. **Benchmarking & Optimization** – Support process, partner/vendor, resource performance benchmarking by multi-constrained rating and knowledge management
5. **Tool Integration** – Connectors to integrate connected construction, generative design, supply chain and various project management tools
6. **Automated Dashboard** – Digital platform to capture and manage data quality and make it available for AI driven PMO office dashboards
7. **AI Driven Generative planning** – Capability to prescribe optimized plan as per user selected business priorities and execution updates by concepts of generative planning
8. **Easy Collaboration with Partners** – Capability to manage program and projects by adding multiple dimensions of execution ranging from sites, assets, task force and partners

These core capabilities of the tool benefit the overall project management functions in various ways –



Figure 2: Platform Expectations

Better cost and schedule control

Identify cause of cost over-runs and schedule extensions with real time data. Create early warning systems tied to leading indicators

Real-time insights

Real-time access to progress, expenditures, materials, and resources performance from multiple data sources to enable successful job planning, accurate demand planning and avoid waste or duplication

Create smart, productive teams

Real-time, multi-directional communication between people, systems, assets, management, and the wider ecosystem. Smart tools and maturing processes drive improvements and help scale over time.

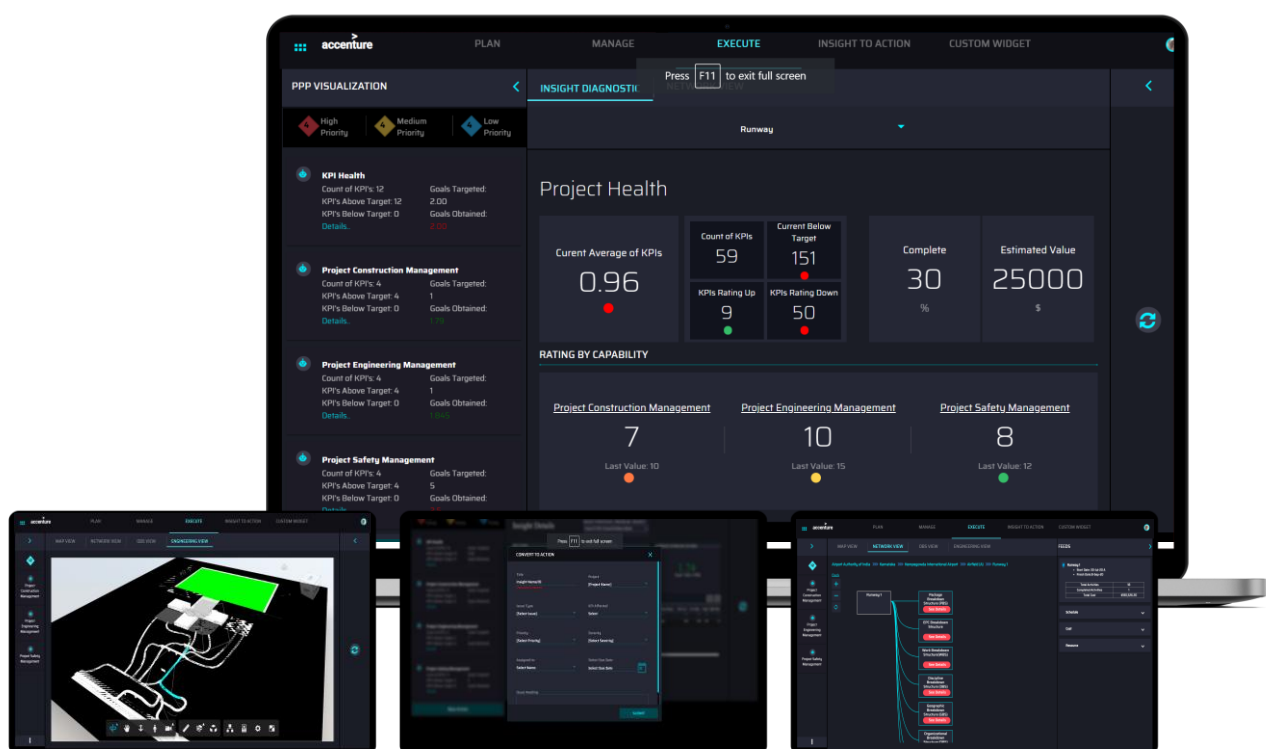
Technology aided decision making

Modern policies mandate constructors to integrate decision making technology into their work practices without affecting performance or cost. Utilize best practice and learnings from similar projects / scenarios.

AI powered decision support

Capture project learning, success, and failure paths, and simulate “what ifs.”, etc

Project Controls



Asset Breakdown Structure

Insight to Action

Multi-Dimensional Analysis

Figure 3: Project Controls

2.0 Our Approach

2.1 Tool Implementation Approach

There are few basic steps in configuring the system. We begin with Maturity Assessment where we do As-Is analysis for various functions and landscaping of existing tools & system in client ecosystem.

A wireframe is created for seamless integration with client systems and Command Centre platform. The flow of data across different systems is monitored through a process workflow and data validation exercise is performed.

Command Centre tool is then configured as per the project & client requirements in terms of KPIs to be monitored, level of detail, reporting & dashboarding needs. As a pilot, user acceptance testing (UAT) is conducted before the system must go-live. It is run for a couple of weeks with preliminary data to create custom dashboards & KPI monitoring. Post UAT, the system capabilities can be scaled up to cover other units/functions/packages. Continuous trainings & workshops are conducted with client teams to address any concerns and increase level of compliance.

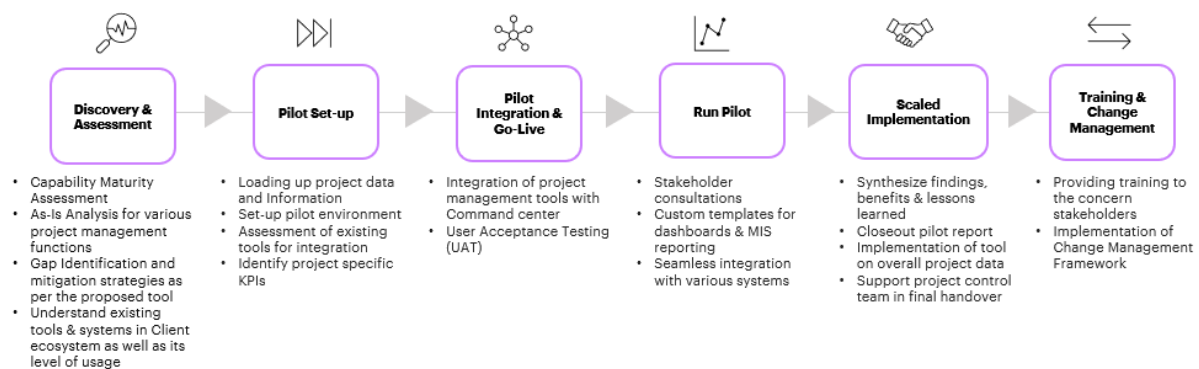


Figure 4: Implementation Approach

Command Centre brings together disparate & **non-standard data sources** and put them in a **data lake** for further processing and **create a chain of impact** for various stakeholders in the project. The data is pulled from different tools, systems and applications that were previously working in siloes and report progress intermittently.

The stakeholders have a specific view/**personas** created within the application to have relevant insights and actions relating to their functions and area of work.

The tool is currently built on Microsoft Azure platform where it is integrated with a variety of Project Management Solutions to provide a single view of this information. However, it is platform agnostic and can be customized as per client requirements and project needs.

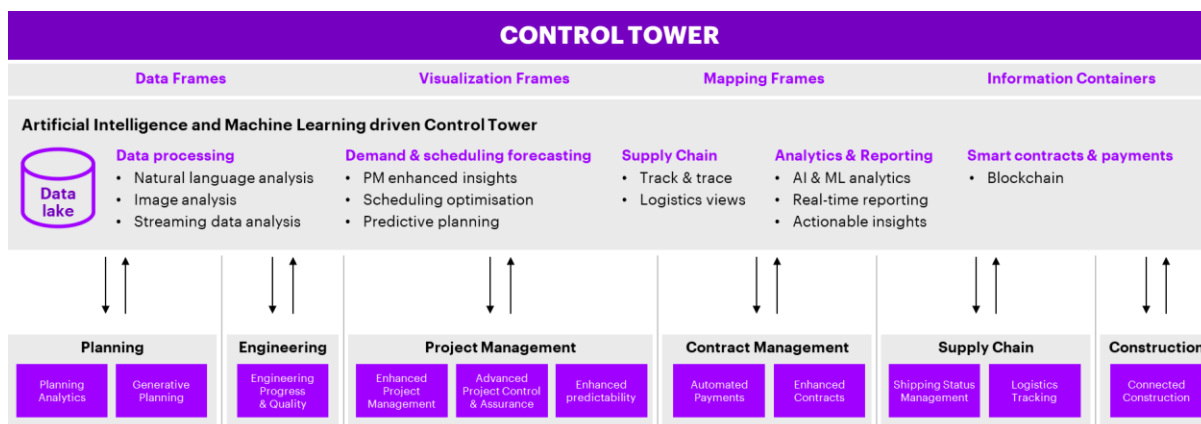


Figure 5: Control Tower

The following integrations are already available as part of our Command Centre/Control Tower asset and can help guide our integration approach with Client systems and those of other 3rd party suppliers:

SL	System Type	Product
1	Scheduling	Oracle Primavera, Microsoft Project Online, Alice
2	Cost Controls	Unifier, SAP EPPM
3	Procurement Updates	SAP MM
4	Engineering Updates	Hexagon, Aveva
5	Construction	SAP, Primavera, Accenture Connected Construction
6	HSE	Safety Management
7	Risk	Unifier, Accenture Risk Management tool
8	Meeting Management	Unifier, MS 360, Monday.com
7	Action Management	Unifier, MS 360, Accenture Connected Construction
8	Project Collaboration	MS Teams, Yammer
9	Active Directory/Identity Management	Azure Active Directory

The integration approach used will typically vary for different End-Systems and there is not a “one size fits all” approach to integration with the available options dependent upon the integration mechanisms enabled by each system. For example, integrations can be implemented in a variety of technologies such as MQTT, CoAP, streaming pipelines through REST APIs, FTPs, Batch ETL etc.

3.0 Assets and Tools

3.1 Control Tower

Within Capital Projects Command Centre, there are various modules & capabilities to bring insights and address project management issues throughout the life-cycle –

Engineering Deliverables Compliance Module –

Provides a bird's eye view on the status of engineering documents. Create automated alerts and Insights based on the criticality of the document.

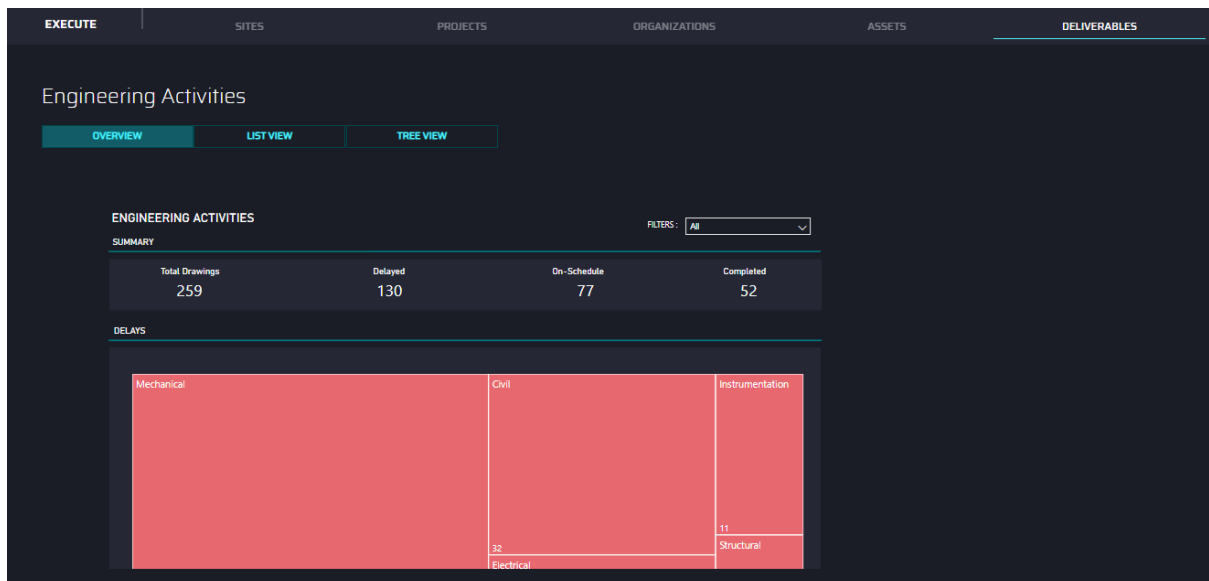


Figure 6: Total delayed, On Schedule, Completed Document Status

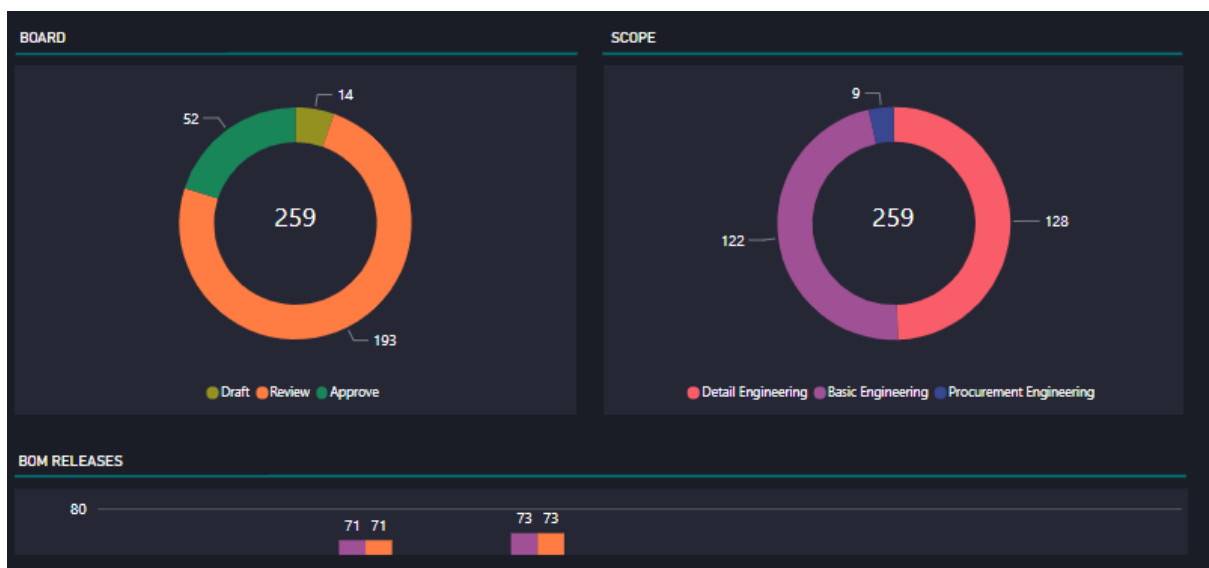
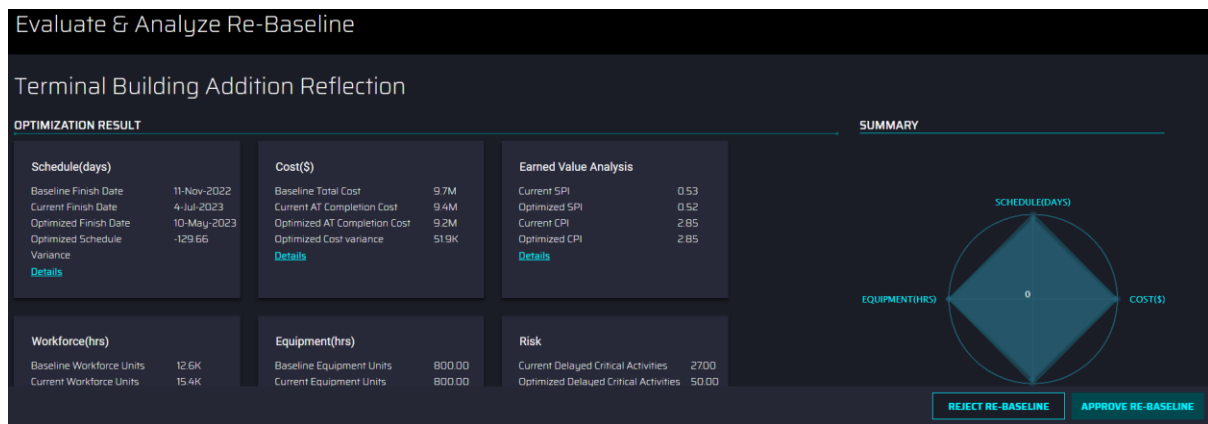


Figure 7: Status of Engineering Documents

Project Scenario Modelling Module – Project timeline optimization by running multiple scenarios in the tool and select the optimized model generated by running automated analysis with respect to time, cost, resources, equipment's etc.



Predictive Leading Indicators Module – Leveraging industry benchmark and optimize time & effort for various disciplines of project management. Track and manage key performance indicators by setting up goal for each indicator

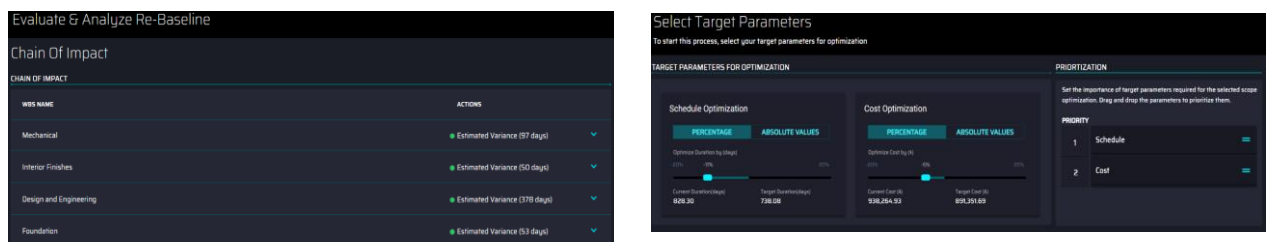


Figure 8: Scenarios based on time and cost optimization

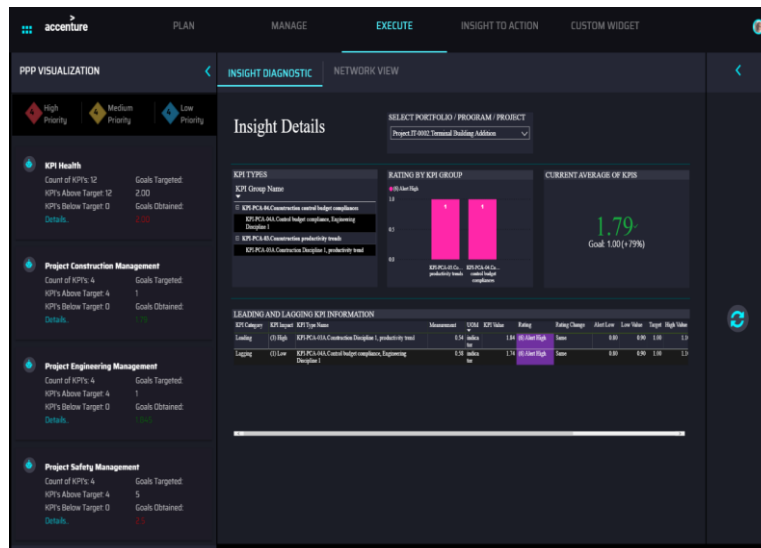
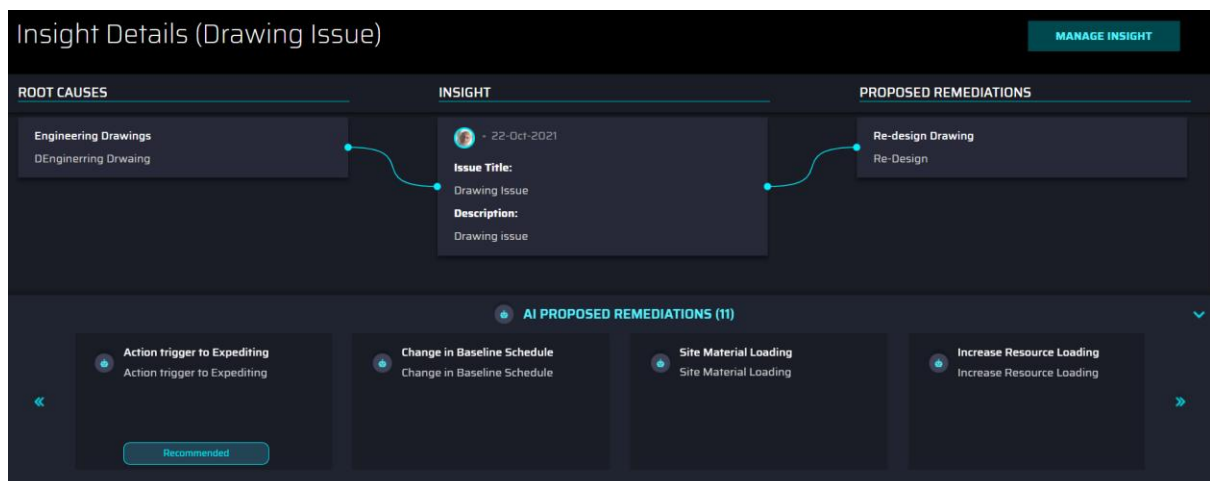


Figure 9: Predictive Leading Indicators

AI-based Recommendation Module – Automated Insights can be created using artificial intelligence. During root cause analysis, the system provides ready recommendations as per previous interventions through continuous & adaptive learning. This help minimize delays and result in timely addressal of project issues.



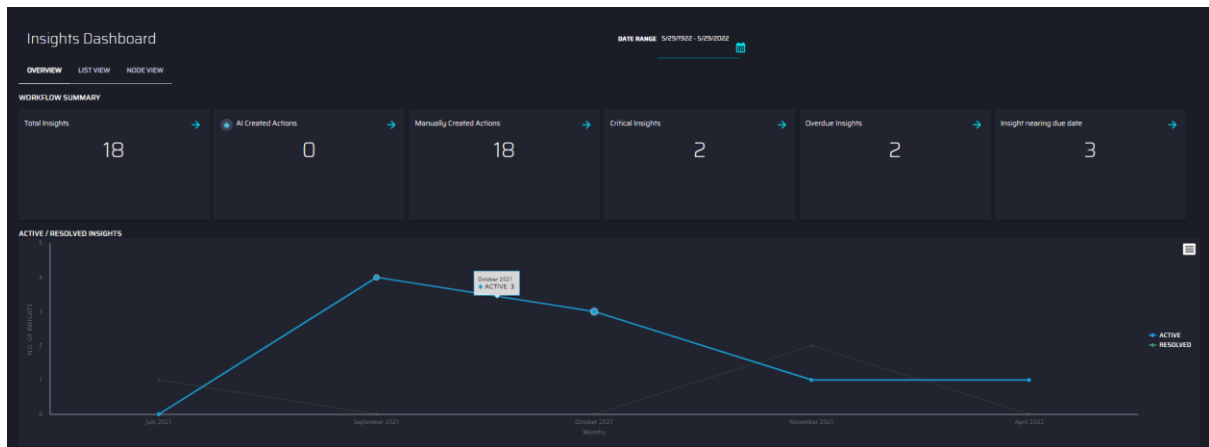


Figure 10: Automatically create AI based Insights and alerts

3D-Model based Project Monitoring Module – Project progress tracking on 3D models makes it easier to track and act wherever needed.

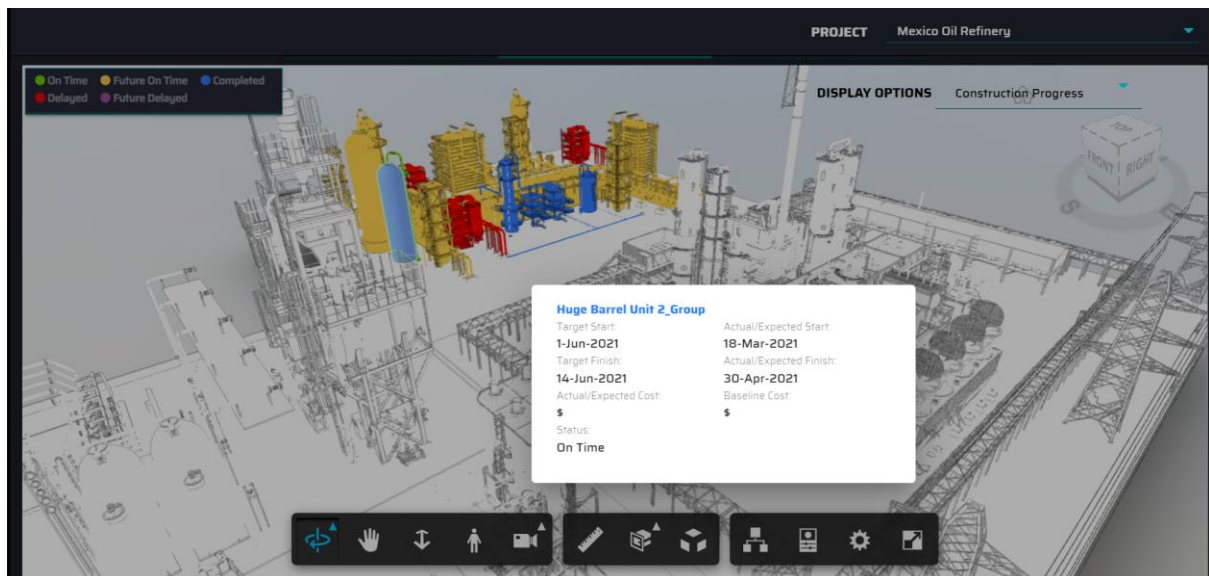


Figure 11: Progress tracking on embedded 3D model in Command Centre

Other Views from the tool –

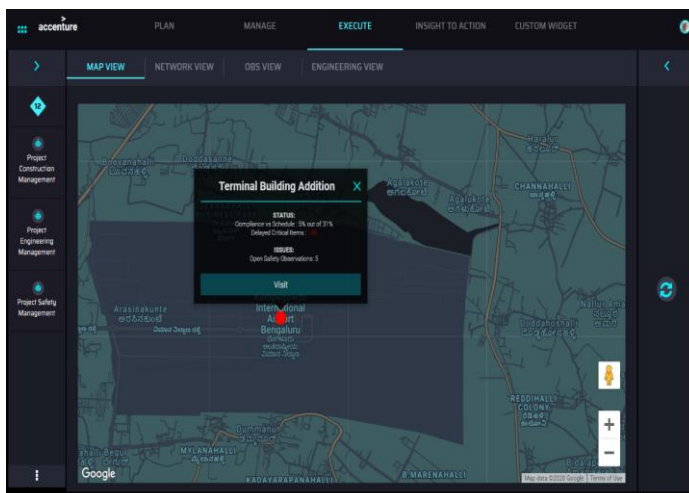


Figure 13: Multi-Dimensional Analysis

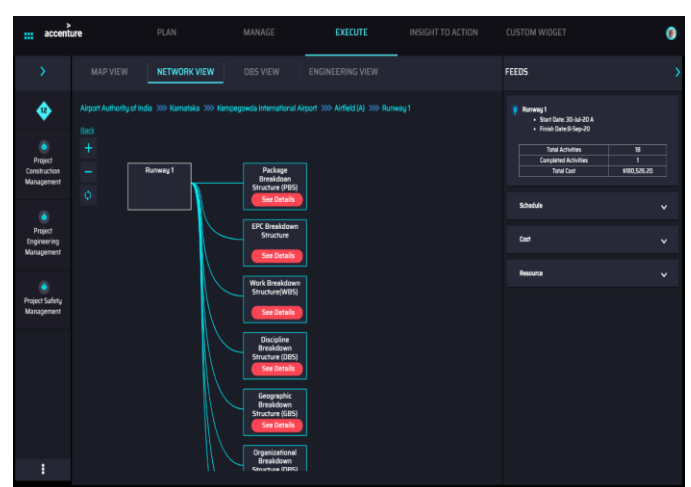


Figure 12: Geographic Breakdown View

4.0 Pricing

Please refer to the associated pricing document/ rate card relevant for this service.

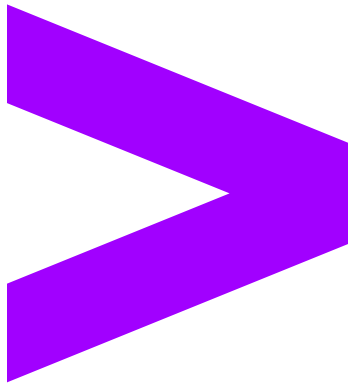
5.0 **Contacts**

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6.0 About Accenture

Accenture is a leading global professional services company that helps the world's leading businesses, governments and other organisations build their digital core, optimise their operations, accelerate revenue growth and enhance citizen services—creating tangible value at speed and scale. We are a talent- and innovation-led company with approximately 799,420 people serving clients in more than 120 countries. Technology is at the core of change today, and we are one of the world's leaders in helping drive that change, with strong ecosystem relationships. We combine our strength in technology and leadership in cloud, data and AI with unmatched industry experience, functional expertise and global delivery capability. We are uniquely able to deliver tangible outcomes because of our broad range of services, solutions and assets across Strategy & Consulting, Technology, Operations, Industry X and Song. These capabilities, together with our culture of shared success and commitment to creating 360° value, enable us to help our clients reinvent and build trusted, lasting relationships. We measure our success by the 360° value we create for our clients, each other, our shareholders, partners and communities



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