



G-Cloud 15 Service Definition

**Accenture Oracle Cloud Applications
Implementation Services**

Jan 2026

accenture

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1.0 Scope of our services

Oracle Enterprise Resource Planning (ERP), Enterprise Performance Management (EPM), Supply Chain & Manufacturing (SCM), Human Capital Management (HCM) & Payroll Cloud Fusion Applications.

The Advent of Cloud

Accenture is pleased to offer our implementation services for Oracle ERP, EPM, HCM, SCM and Payroll Cloud applications deployed as Software as a Service (SaaS) or on premise through the government digital marketplace.

Our services can be accessed commercially on a risk and reward, fixed-price, time and materials and through utility-based consumption commercial pricing models. This provides our clients with the widest range of options in helping them to understand, identify, de-risk, implement and support Oracle Cloud solutions, thereby protecting their investment.

Our CCS Digital Marketplace service offerings have been designed specifically to facilitate end-to-end business transformation programmes using Oracle Cloud technology whilst adapting to the constant cycle of change and innovation by reducing our client's long-term commitments through rapid agile delivery ensuring benefits are realised.

Our Unique Proposal

By selecting Accenture, you access:

- Leverage our leading partnership with Oracle to ensure you get the most from your platform choice, don't have to reinvent the wheel and benefit from the learnings of other successful engagements
- A pro-active engagement with an accredited Oracle Cloud partner that has undertaken over 40 successful UK&I implementations, many on a global scale for major brand names
- Maximise your solution capability and enhance employee experience, leveraging our production-ready methods to help deliver results fast, including our unmatched delivery framework and assets using our leading myConcerto implementation tooling, co-created with Oracle
- We can bring our end-to-end HR transformation capabilities founded in employee-led design and behavioural science
- An organisation that has significant demonstrable knowledge, allowing our Clients to leverage our organisation globally

Our Accenture service has been endorsed by Oracle Corporation and is officially recognized as a Platinum implementation partner.

We look forward to introducing our services to you and providing you with greater understanding as to how Oracle Cloud applications can, when implemented through the Accenture service offerings, transform and support your business.

Introducing our services

Accenture have created a full suite of Implementation Services, a templated solution / accelerator for Central Government, and an optional on-going Business Support Service.

Implementation Services

Our Accenture service comprises a comprehensive end-to-end “service wrap” designed to specifically deliver, deploy and provide on-going support for Oracle ERP, EPM, HCM, SCM and Payroll Cloud. This service not only comprises a templated solution, but also:

- an implementation methodology which is focused upon using the power of “discovery” and “customer experience” and the leveraging of best practice business processes embedded in Oracle Cloud upfront, by providing customers insight and knowledge transfer
- professional services comprising Oracle Accredited Cloud Specialists to support the SaaS commissioning lifecycle
- encapsulates our own Intellectual Property (IP) into the Oracle Cloud product set thereby delivering competitive advantage through continuous learning
- physical tools and services to assist in the commissioning process of the service
- and an on-going business support service capability to protect a client’s return on investment (Note: this service is optional)

The implementation service comprises several elements that can be purchased individually or collectively as a single work package.

Offering Background

Accenture has extensive experience of undertaking Oracle ERP & HCM Cloud implementations. This, when combined with our practical operational knowledge of working with HM Central Government Ministries, Executive Agencies and Arm’s Length Bodies we have been able to develop a re-usable templated solution that we have captured into our digital tool, MyConcerto.

Our service has been designed to offer flexibility for additional configuration recognising that “one size does not fit all”. The purpose of the solution is to promote reuse across government and an adopt an agile approach through prototyping to constructively challenge an organisation as to why in the first instance the standard template would not be fit for purpose. As a consequence, the templated solution can be easily modified and used as an accelerator. This approach is deemed more relevant for larger government departments.

Accenture is committed to managing MyConcerto through ongoing configuration management against quarterly Oracle Cloud releases, taking on board new cloud functionality and changing government policies and initiatives as well as new legislation reporting. Examples include, but not limited to:

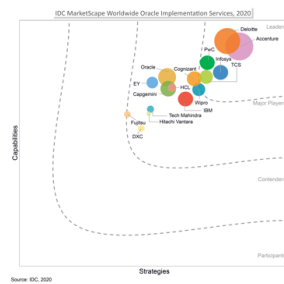
- multi-entity architecture ensuring ERP & HCM data segregation
- Online System Central Accounting Reporting (OSCAR) compliant Chart of Accounts
- Common Payroll Interface extract, specifically for CGI ePayfact Payroll engine
- Alignment to Civil Service Employment Policy
- Reporting Standards to Cabinet Office and Office for National Statistics

2.0 Accenture & Oracle Partnership

Accenture - a Strategic Partner that you can have confidence in

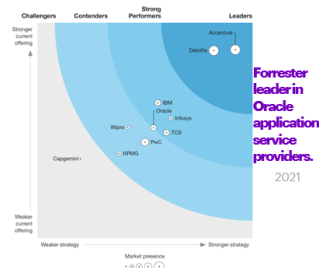
We are recognised by Oracle, Gartner & Forrester for our Oracle services & expertise

#1 Oracle Systems Integrator  1 st to achieve global cloud elite status & platinum level in the Oracle partner network	1000+ myConcerto Assets  Accenture's preconfigured, ready-to-use solution for Oracle cloud implementations	12.5K+ Talent & HR Professionals  With deep strategy, consulting, technology, & operations capability	Oracle Cloud Excellence Implementer  Recognition by Oracle of providing a superior customer experience in HCM implementations	1200+ Skilled Oracle HCM Resources  Over 50,000 skilled Oracle professionals deployed in Accenture capabilities	250+ HCM Completed Projects  Successfully completed over 100 implementations in Oracle HCM cloud	30+ Years of Oracle Partnership  1 st & only partner to form a digital, Oracle SaaS- & PaaS-based BQ; the Accenture Oracle business group
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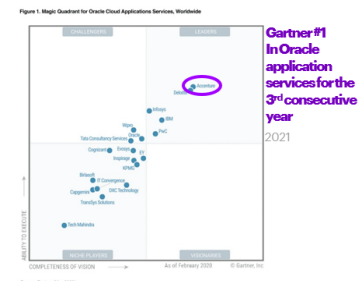
IDC Leader in Oracle Implementation Services

2021



Forrester leader in Oracle application service providers.

2021



Gartner #1 in Oracle application services for the 3rd consecutive year

2021

Figure 1: Accenture and Oracle Partnership

3.0 Transformation Journey underpinned by myConcerto

myConcerto is a Digital delivery platform, bringing intelligence and automation to help define your vision and strategy, and managing delivery of our services to innovate at scale and accelerate outcomes.

From vision to value, faster. Embrace change with myConcerto —

The Intelligent Transformation Platform

myConcerto brings together the best thought leadership, innovation and industry expertise from across Accenture, into a single, proprietary platform that helps simplify and accelerate technology-led business transformation. Developed with people in mind—myConcerto helps expand the potential of your workforce with user-friendly tools designed to help unlock value, faster.

From business value case, transformation roadmap to delivery, myConcerto can help create a resilient, adaptable technology foundation and establish a culture of continuous innovation, so your business can embrace change and rapidly adapt to uncertainty.

Why use myConcerto?

- Developing a living roadmap to seek targeted outcomes, through intelligent diagnostics and value realization plans.
- Providing insight into what's working and what's not through value tracking and analytics.
- Pushing the boundaries of what technology can enable and expand the potential of your workforce to work smarter, not harder.
- Establishing a culture of continuous innovation through the power of One Accenture.
- Creating business value using leading edge solutions, an end-to-end immersive digital experience that can help reduce risk, improve ROI and increase speed to value.

Transformation Journey underpinned by myConcerto

We will use our proven digital platform, bringing together technology and business transformation assets in order to accelerate the execution of the programme and bring your colleagues on the transformation journey

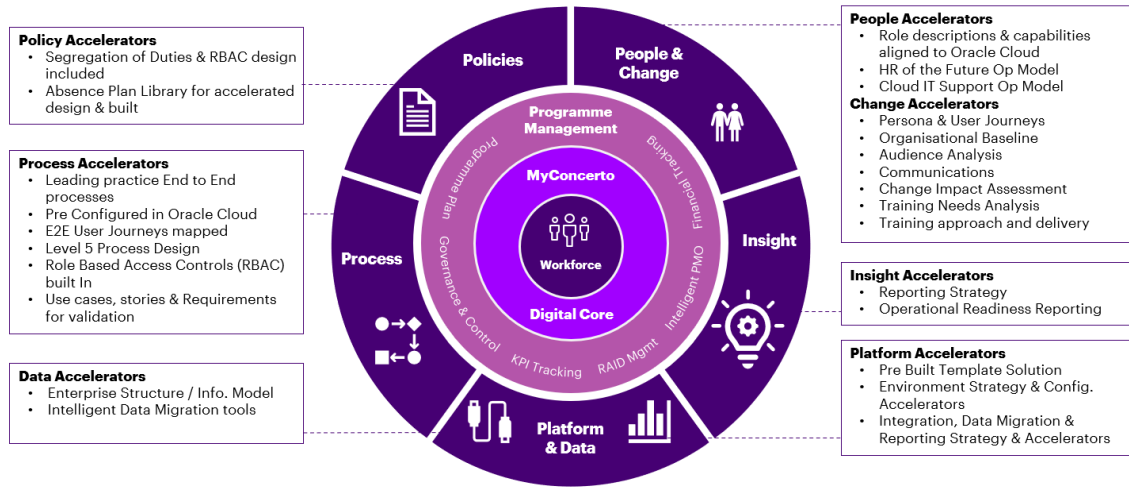


Figure 2: Transformation Journey using MyConcerto

Using MyConcerto assets throughout the project journey

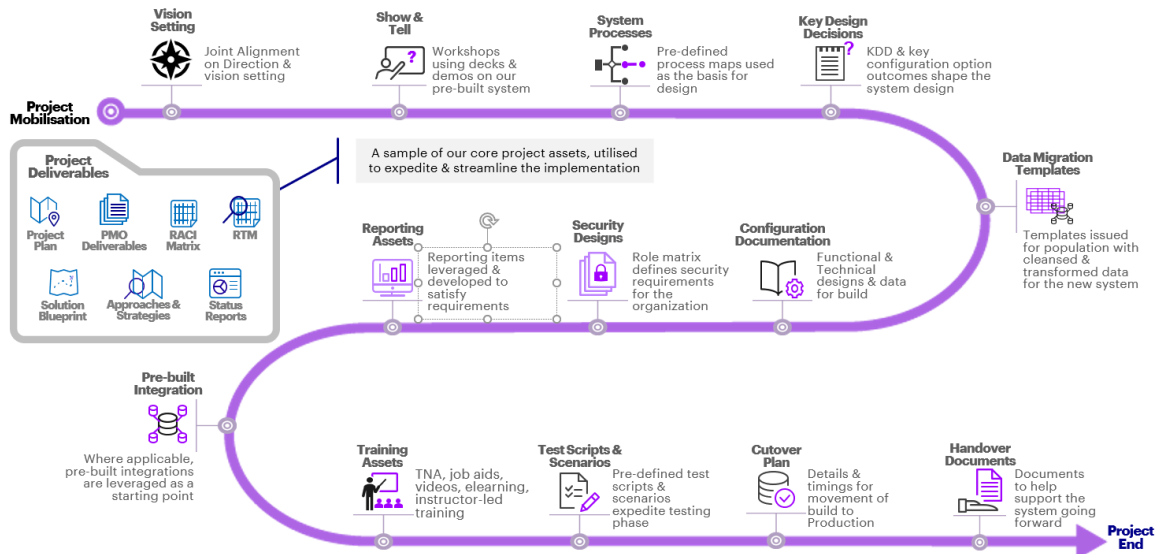


Figure 3: The MyConcerto Journey

4.0 Sample Oracle Cloud MyConcerto artefacts

Example MyConcerto Functional Content

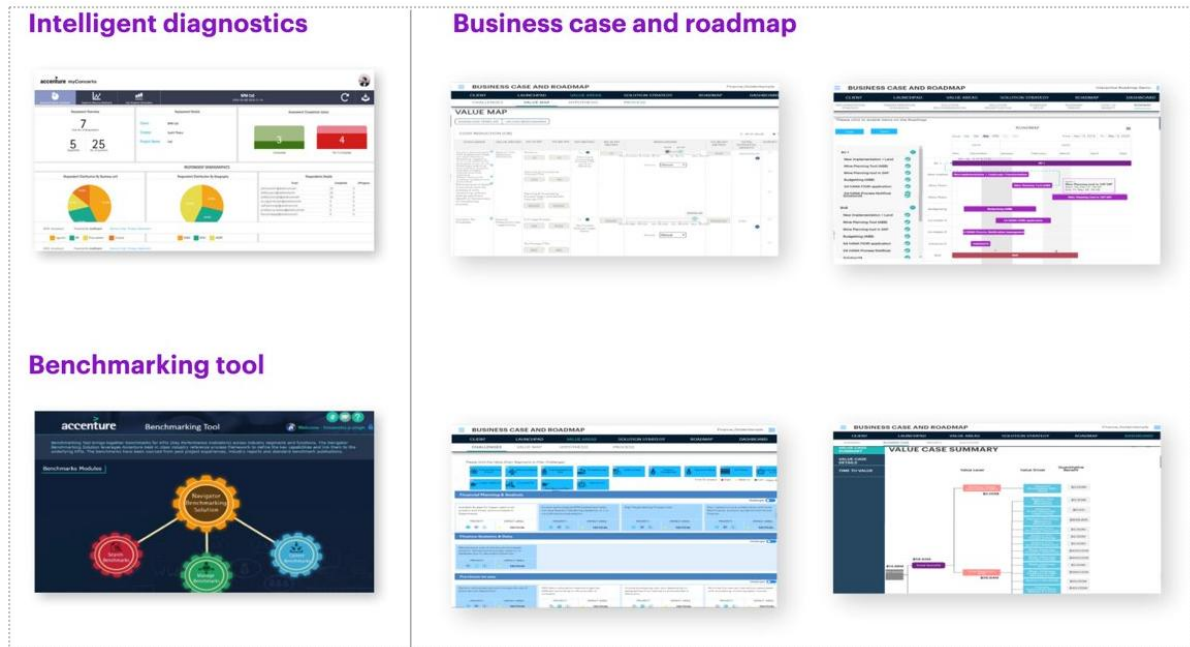


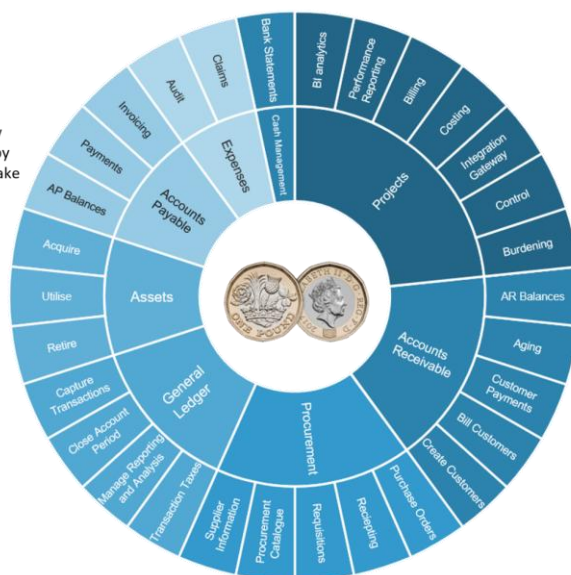
Figure 4: Example MyConcerto Functional Content

Example MyConcerto business process content

Financials Level 2 & 3

Receive unprecedented business insight and a revolutionary reporting platform that can change the way that you work by enabling good governance and growth while helping you make better decisions, increase efficiency, reduce costs and continuously innovate

- Accounts Receivable
- Procurement
- General Ledger
- Assets
- Accounts Payable
- Expenses
- Cash Management
- Projects



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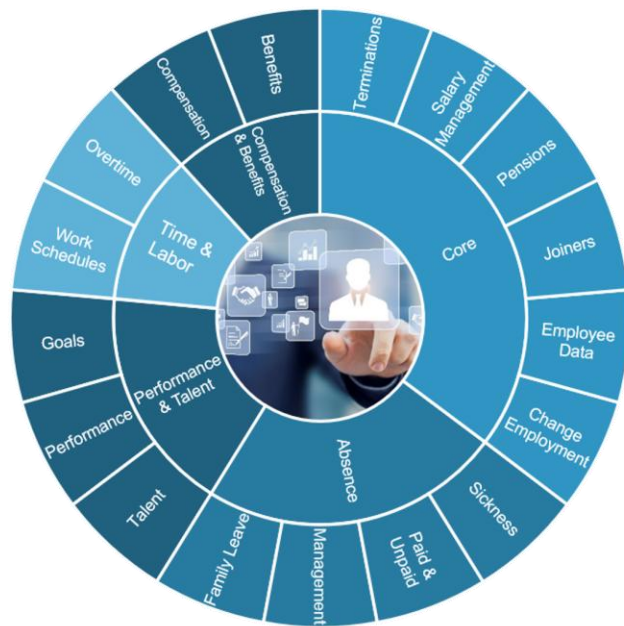
Figure 5: Example MyConcerto Business Process Content

Human Capital Management

Manage all your human capital via an enhanced user experience and be able to deliver real time embedded analytics to give insight and understanding into your workforce

- Core
- Absence
- Performance and Talent
- Compensation and Benefits
- Time and Labor

The engage.gov™ HCM offering aligns Oracle best practice processes; which support UK legislative compliance needs, with Government best practice processes; which support processes that are specific to Civil Service requirements. Using our experience of working with multiple Government departments we have identified a number of cross-government requirements across HCM and can offer tried and tested solutions which meet these requirements and drive compliance not only across the business but across Departments.



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Figure 6: Human Capital Management Model

5.0 Project Approach



Figure 7: Typical Approach

All Cloud projects are business transformation projects. Accenture defines transformation in terms of not being able to return to the previous status quo. Transformation needs an organisation's Executives to act as the change agent and champion the change. Failure to have the correct Executive Sponsorship from the outset will mean the programme will fail.

The "Principles of Design" need to be championed by the Executive and mandated down to the implementation team.

Conference Room Pilot (CRP) Approach

Successful SaaS projects require People, Processes, Data and Technology Alignment. Accenture will leverage our proprietary and market-leading assets developed specifically for the Software-as-a-Service paradigm to drive successful transformation and deliver on business outcomes. The objective of the CRP approach is to:

- Engage in meaningful discussions around what the Cloud Application can do "out of the box" and how this can be adopted by the organisation.
- Identify gaps, process issues and/or policy concerns.
- Engage in "trade-off" discussions to make informed decisions around customisations or scope change.
- Identify user challenges and pain points to improve experience.

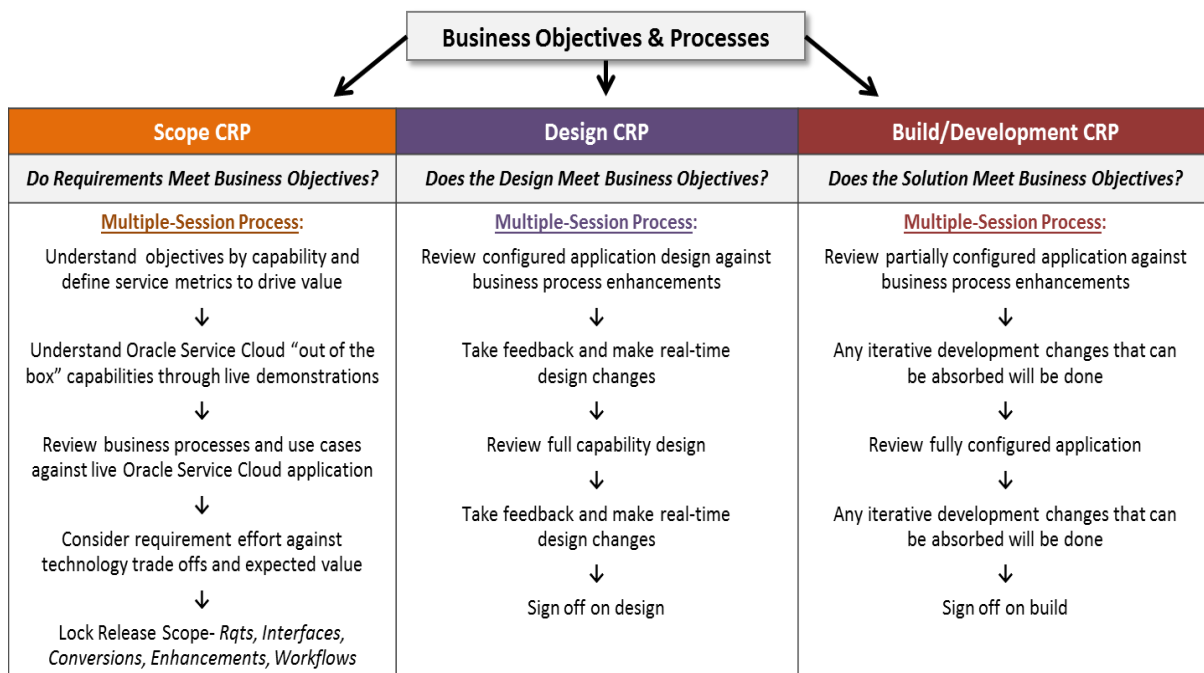


Figure 8: Business Objectives & Processes

Expected Outcomes

The capabilities and benefits of SaaS platforms provide leading companies with strong incentives to choose Cloud solutions. They are:



- Go to Market in *months* rather than *years*
- Accessible anywhere, anytime through any computer or device



- New capabilities to meet fast paced business demand
- Iteratively Improve capabilities with quick updates



- Lower costs for setup, management and upgrades
- Keep up with industry best practices through Platform Releases

Figure 9: Expected Outcomes

Accenture believes that government organisations need the best solution available to allow them to fully achieve their potential. We have seen our Accenture service support the realisation of the following benefits in similar implementations:

- Improved staff satisfaction through improved Self Service, such as expenses claims, annual leave booking/remaining entitlement, procurement requests and online payslips

- Reduced financial processing times, enabled by better technology allowing increased data input times and reduced data reconciliation times
- Better decision making, supported by cleaner data and more accurate and informative management information
- Improved citizen engagement, linked to better trained people, deployed efficiently
- Mobile enablement reducing the need of travel, leading to greener Government that operate at lower cost
- Reduced IT costs through fewer, better connected, systems

6.0 Pricing

Please refer to the associated pricing document/ rate card relevant for this service.

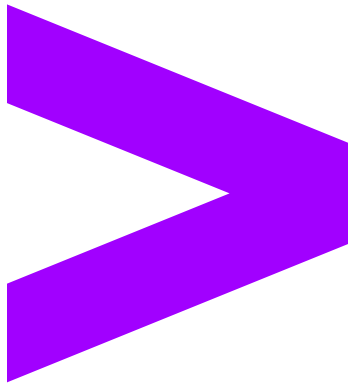
7.0 **Contacts**

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Telephone: +44 (0) 20 7844 4444

8.0 About Accenture

Accenture is a leading global professional services company that helps the world's leading businesses, governments and other organisations build their digital core, optimise their operations, accelerate revenue growth and enhance citizen services—creating tangible value at speed and scale. We are a talent- and innovation-led company with approximately 799,420 people serving clients in more than 120 countries. Technology is at the core of change today, and we are one of the world's leaders in helping drive that change, with strong ecosystem relationships. We combine our strength in technology and leadership in cloud, data and AI with unmatched industry experience, functional expertise and global delivery capability. We are uniquely able to deliver tangible outcomes because of our broad range of services, solutions and assets across Strategy & Consulting, Technology, Operations, Industry X and Song. These capabilities, together with our culture of shared success and commitment to creating 360° value, enable us to help our clients reinvent and build trusted, lasting relationships. We measure our success by the 360° value we create for our clients, each other, our shareholders, partners and communities



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