



G-Cloud 15 Service Definition

**Accenture Programme Management and
Project Governance**

Jan 2026

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1.0 Scope of our services

This document describes Accenture's Programme Management and Project Governance Service and should be read in conjunction with the associated G-Cloud 13 Services documentation.

Accenture provides cloud support services related to end-to-end programme management throughout the lifecycle of a transformation from mobilisation to realisation. We are experts across delivery methodologies, including agile delivery, supporting government to deliver its cloud transformation objectives as part of a discreet programme or within a wider transformation portfolio.

Our Programme Management and Project Governance Service includes:

- **Project / programme initiation and mobilisation:** defining and scoping the outcomes and objectives of projects and programmes, identifying the skills required to achieve these outcomes, and launching projects and programmes with the ways of working, governance, scope management, and agile delivery planning processes to mobilise for success.
- **Business case definition:** leveraging government programme delivery methodologies to define or evaluate the business case for a new project or programme, establish the key stage gates and decision points between phases, or develop the business case for a further phase within a complex transformation or portfolio.
- **Project / programme roadmap planning, delivery, and dependency management:** defining the vision for realising the business case / objectives, roadmap, and detailed plan for managing the delivery of projects and programmes. Mobilising the relevant resources to understand dependencies within and outside the project or programme to facilitate active risk tracking and smooth delivery against an agile delivery plan.
- **Benefits realisation planning, assessment, and tracking:** planning the benefits realisation roadmap, capturing data-driven metrics to measure and assess progress against committed project, programme, and portfolio objectives. Ensuring a holistic approach to value and benefits that considers user outcomes, inclusion, and sustainability alongside financial metrics.
- **Governance model and process definition:** defining a model and processes for governing the delivery of a project or programme against its agreed parameters. Establishing robust ways of working that are flexible and responsive (Agile), but which also manage delivery against commitments made at the portfolio, departmental, or ministerial level.
- **Transparent reporting and proactive risk management:** leveraging data to take the emotion out of programme reporting and focus on data-driven metrics to identify, assess, control, communicate, and proactively review risks against a project or programme plan.
- **Change impact assessment and management:** holistic impacting of change at the portfolio, programme, or project-level. Capturing the impacts (cost, time, effort, users), benefits, and business outcomes so that users are brought into the heart of a transformation and choices on prioritisation of scope and dependencies are grounded in data-driven insights.
- **Programme review and turnaround:** understanding the vision, objectives, benefits, and delivery status across a programme to assess health against its agreed outcomes and propose prioritised remedial steps. Supporting turnaround and reset at the workstream, project, programme, and portfolio level through targeted interventions to address risk areas.
- **Assessment of maturity of Project Management capability against industry standards:** undertaking an assessment against industry standards and recommended practices, including proposing areas of future focus, based on current and future needs.

- **Scoping, mobilising, and running a Transformation Management Office:** scoping, mobilising, and running a Project / Programme Management Office (or Transformation Management Office). This can include establishing an efficient centralised 'command centre' for resource management, compliance management, quality management, configuration / release management, and stakeholder communication.
- **Controlled project / programme closure:** the controlled closure and assessment of a project or programme against intended objectives, including service transition to "business as usual".

2.0 Approach

Accenture is experienced in leading and delivering complex transformations at the project, programme, and portfolio level across large organisations and government. We are a trusted delivery partner and have a track record of working with 97% of our top 100 clients for more than 10 years.

Accenture's Programme Agile Delivery and Project Governance Service is based on Accenture's tried and tested methodology for delivering programme and project management to our clients. Accenture has a programme assurance practice that is dedicated to the delivery of major government programmes which delivers our core Programme Management and Project Governance Service.

Innovation is at the heart of Accenture. Our ecosystem can bring a vast range of capabilities to support government cloud transformation, drawing from our Strategy, Digital, Technology practices, as well as deep functional and industry expertise across government and the private sector.

We pride ourselves on our role supporting UK government and have a culture that emphasises working alongside our clients as partners to iterate solutions to achieve our shared purpose of true government transformation, whether that is at the project, programme, or portfolio level.

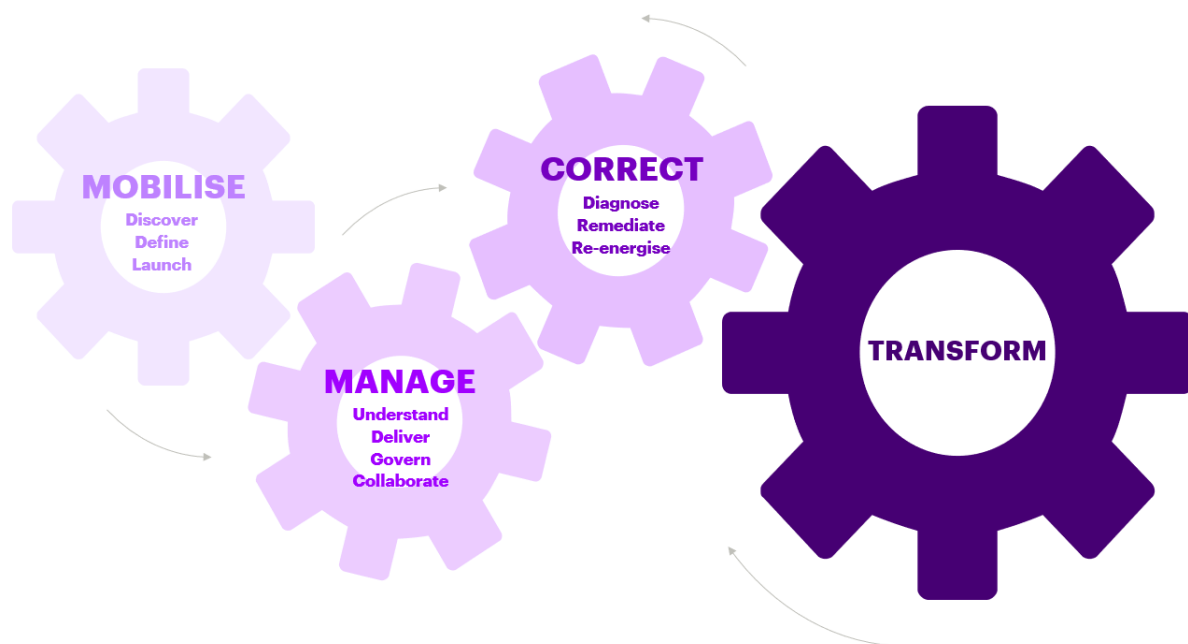


Figure 1: Agile Delivery Transformation Service

Accenture's Programme Management and Project Governance service draws on 30 years of experience shaping and delivering transformation programmes. It places a data driven approach at its core and incorporates methods for rapid, iterative, and agile ways of working, based on shared understanding, user-centric design, and Government's Functional Standards for Project Delivery.

Our delivery transformation and project management practitioners are experienced in a broad range of delivery methods, including agile and waterfall delivery, holding industry-

standard accreditations such as PRINCE2, Managing Successful Programmes (MSP) and Association of Project Management Professionals (APMP).

Accenture's tooling is modular, which enables us to tailor our approach to the project or programme context, supplementing existing methods/tools and focusing on the areas where there is greatest need. We have experience delivering rapidly, flexibly, and at pace within government, and understand that sometimes a blend of agile and traditional methods is a critical success factor for delivering complex transformation and meeting commitments made at the portfolio, departmental, or ministerial level.

3.0 Assets and Tools

Accenture has several Programme & Project Management assets, tools, and established capabilities for delivering complex transformation within projects, programmes, and portfolios. The Accenture Delivery Methods (ADM) is Accenture's global standard methodology for delivering its Programme Management and Project Governance Service and is tailored to work collaboratively with client teams within the specific context of a project or programme.

Accenture brings specific tools and assets including:

- **Value insights:** tools focused on accelerating benefits definition, value creation, and the structures to measure and track benefits across a transformation portfolio, programme, or project before, during, and after delivery. Our assets go beyond milestone tracking, linking delivery and value KPIs so there is a continuous focus on holistic value within the transformation, which is proactively, and automatically, tracked in alignment with the management of scope.
- **Planning and roadmap management:** planning and governance tools vary based on the programme context. Our assets include a range of project / programme and scope governance models, including decision flows; a quality assurance and risk tool for transparent and proactive risk assessment and assurance; performance reporting and management; communications and engagement approaches; and agile delivery planning.
- **Capability and self-sufficiency assessments:** change assessment tools that ensure the user and capabilities within an organisation are considered as part of the transformation roadmap. Our tools consider capability and cultural readiness of an organisation for change and provide a framework for rapidly assessing change to deliver continuous learning and continuous improvement for processes, people, and culture.
- **Air Traffic Control and SWAT methodologies:** ensuring the programme and project management includes engaged leadership in governance forums, rapid decision making, and proactive risk and delivery management that is grounded in data and experience, ensuring risks are identified and mitigated before they impact delivery. Rapid mobilisation for targeted intervention in challenge areas, supported by governance forums that build delivery rigour across a workstream, project, programme, or portfolio.
- **Data-driven tools to transparently monitor and track delivery performance:** metrics-based reporting tools vary based on the delivery context and maturity of a project, programme, or portfolio. Our modular tools are built to be able to leverage existing assets and ways of working, such as JIRA or PowerBI, where appropriate. Typical metrics include: schedule performance index (SPI); delivery progress / earned value (EV); agile delivery burndown charts; milestone tracking; risk / issue / dependency status; and quality metrics such as design defects and test defects.
- **PMO “in a box” toolkit:** our MSP and Prince 2 compliant assets can be adapted to any project, programme, or portfolio and include project initiation documents (PID); programme requirements logs; programme / plan templates in multiple formats; estimator and cost models; risk and issue logs; benefits realisation approaches and templates; and value tracking.

- **PMO as a Service (PMOaaS):** we have developed a leading “PMO as a Service” offering, which includes full support for financial and contract management, plan and schedule management, process management, risk and issue management, resource management, knowledge management, performance management and other project / programme administrative support.

4.0 Expected Outcomes

Accenture's Programme Management and Project Governance service will help you to achieve better management of the scope, budget, time and quality of your project or programme. Depending on the scope of the services being delivered, tools and assets will be tailored to the specific context.

We work with our clients to define expected outcomes, which may include:

- **Efficient programme / project mobilisation** with clarity across all stakeholders on strategy, vision, outcomes, business case, resource profile, roadmap, and ways of working to enable delivery with confidence at pace. Provide a clear rationale for the prioritisation of work packages that is grounded in **business outcomes and quantifiable benefits**.
- Management of the business case to ensure **value for money**, conducting necessary assurance and establishing refreshed **value measures at each stage gate** or decision point within complex government transformation.
- **Effective delivery management and transparent decision-making** through embedded governance structures, reporting, and ways of working within and across a project or programme.
- **Put users at the heart of transformation** when impacting change. Understanding the capabilities and skills within a project, programme, or portfolio to support the core transformation objectives.
- Cross Industry-tested methodology for **delivering a quality agile programme at pace**.
- Effective **management of project scope, budget, and time** to de-risk delivery and maximise outcomes.
- **Data-driven reporting** and dependency management that is transparent and proactively spots emerging risks and issues early to propose effective remedial action.
- Governance and reporting to support delivery balancing oversight and control with **rapid decision-making** to support **flexible work at pace**.
- **Programme review and turnaround diagnostics** to identify risks and challenges and work collaboratively to build a plan to resolve them.
- **Effective project closure**, benefits assessment, and transition to live service.

5.0 Pricing

Please refer to the associated pricing document/ rate card relevant for this service.

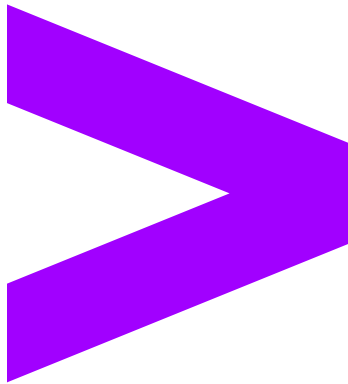
6.0 **Contacts**

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7.0 About Accenture

Accenture is a leading global professional services company that helps the world's leading businesses, governments and other organisations build their digital core, optimise their operations, accelerate revenue growth and enhance citizen services—creating tangible value at speed and scale. We are a talent- and innovation-led company with approximately 799,420 people serving clients in more than 120 countries. Technology is at the core of change today, and we are one of the world's leaders in helping drive that change, with strong ecosystem relationships. We combine our strength in technology and leadership in cloud, data and AI with unmatched industry experience, functional expertise and global delivery capability. We are uniquely able to deliver tangible outcomes because of our broad range of services, solutions and assets across Strategy & Consulting, Technology, Operations, Industry X and Song. These capabilities, together with our culture of shared success and commitment to creating 360° value, enable us to help our clients reinvent and build trusted, lasting relationships. We measure our success by the 360° value we create for our clients, each other, our shareholders, partners and communities



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