



G-Cloud 15 Service Definition

**Accenture Change Management &
Transformation Services**

Jan 2026

accenture

Contents

1.0 Scope of our services 1

2.0 Pricing 2

3.0 Contacts 3

4.0 About Accenture 4

1.0 Scope of our services

Strong change management is key to the delivery of any successful technology-enabled transformation programme or project. We have successfully delivered a number of EPR-enabled transformation programmes and projects for our customers. The services provided include addressing the full spectrum of benefits realisation from identifying potential benefits, securing business owners, quantifying how benefits will be measured, through to ongoing measurement of benefits achievement and inclusion into wider trust, regional and national reporting.

The significant experience of our team includes:

- management of the change workstream
- working with clinical and non-clinical staff to define requirements and To-Be workflows
- ensure end users have appropriate representation within testing and training workstreams
- supporting 3rd party suppliers in understanding Trust workflows
- revising SOPs in line with the new workflows
- facilitating UAT
- providing inputs to cutover and post-go Live support
- developing benefits realisation strategies using industry standard tools for producing mock-ups, requirements and specifications e.g. Balsamiq and Use Complete

The outcomes we have successfully delivered for our customers include:

- defining and translation of requirements into specifications
- documentation of workflows
- delivery and measurement of benefits throughout the programme life cycle
- gap analysis
- supporting cutover, go-live and early life support process in an EPR deployment

Our services are listed below, which includes a library of templated documentation, include:

- Requirements definition: Working with clinical and non-clinical staff to define new requirements aligned with organisational or departmental objectives
- Change management strategy
- Requirement specification
- As-Is To-Be gap analysis and workflows
- Benefit Realisation plan



2.0 Pricing

Please refer to the associated pricing document/ rate card relevant for this service.

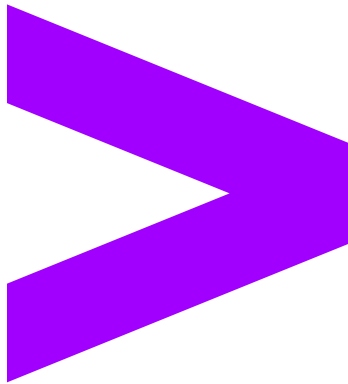
3.0 **Contacts**

Email: UK.TenderMonitoring@accenture.com

Telephone: +44 (0) 20 7844 4444

4.0 About Accenture

Accenture is a leading global professional services company that helps the world's leading businesses, governments and other organisations build their digital core, optimise their operations, accelerate revenue growth and enhance citizen services—creating tangible value at speed and scale. We are a talent- and innovation-led company with approximately 799,420 people serving clients in more than 120 countries. Technology is at the core of change today, and we are one of the world's leaders in helping drive that change, with strong ecosystem relationships. We combine our strength in technology and leadership in cloud, data and AI with unmatched industry experience, functional expertise and global delivery capability. We are uniquely able to deliver tangible outcomes because of our broad range of services, solutions and assets across Strategy & Consulting, Technology, Operations, Industry X and Song. These capabilities, together with our culture of shared success and commitment to creating 360° value, enable us to help our clients reinvent and build trusted, lasting relationships. We measure our success by the 360° value we create for our clients, each other, our shareholders, partners and communities



Copyright © 2026 Accenture
All rights reserved.
Accenture and its logo are trademarks of Accenture.