



G-Cloud 15 Service Definition

**Accenture Continuous Intelligence Service
(Realtime Systems)**

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accenture

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1.0 Scope of our services

Service Introduction

Our Continuous Intelligence Service leverages real-time data streaming to deliver continuous analytics and insights across your operations. This service efficiently processes stateful computations on event streams, ensuring that analytics are always current and reflect the latest transactional events, user behavior, or work rates. Designed for scalability, it handles vast amounts of data to keep insights timely and relevant across various scenarios.

- By running aggregations continuously, we can provide insight that is always up to date and changes to reflect the most recent changes in the landscape, be it transactional events, user website behaviour or workflow work rates.
- Continuous intelligence provides reporting and dashboards that are always live and allow users to drill down on the source data.
- We enable businesses to think in terms of Events and streams; this enables transactions to run in the event at speed.

Service features

- On shore security cleared team.
- Real-Time Data Integration: Seamlessly integrates with data streaming technologies for live data processing.
- Dual Analytics Mode: Supports both continuous streaming and batch analytics for flexible data handling.
- Dynamic Dashboards: Powers real-time analytics and dynamic reporting services.
- Event-Driven Transformation: Facilitates the shift from batch processing to event-driven business applications.
- Adaptive Schemas: Features evolutionary schemas that accommodate business changes without disruptions.
- High-Volume Scalability: Manages billions of transactions per second, ensuring performance at scale.
- Multi-Cloud Containers: Container-based architecture supports multi-cloud deployments.
- Robust Fault Tolerance: Utilises cluster-based technology to enhance fault tolerance in critical operations.
- Enhanced Data Resiliency: Ensures high data availability through replication across multiple brokers.

Service benefits

- Accelerated Decision Making: Real-time data processing for quicker, more

- informed decisions.
- Immediate Insights: Delivers instant analysis to rapidly respond to evolving situations.
- Batch Operation Elimination: Reduces reliance on costly batch processing, keeping analytics current.
- Reduced Latency and Errors: Minimises database query latencies and consistency errors.
- Comprehensive Data Integration: Integrates multiple data sources for unified real-time access.
- Scalable Performance: Maintains high performance, easily scales with growing data needs.
- Compliance and Security: Ensures adherence to regulations with secure, real-time data handling.
- Cost-Effective Cloud Utilisation: Leverages commodity cloud services and open standards for cost efficiency.
- Data Quality: We have considerable experience delivering data quality and assurance in streaming systems.

2.0 Service Implementation



Foundation & Solution Design (2-3 months*)

Work with you to understand the existing data estate, gather requirements and do the strategy, the design and the graph solution architecture.



Initial Load & Processing (3-4 months*)

Build new data ingestion routines and the Integrate data sources, Develop Graph schemas, develop application logic. Test. Configure data access controls.



Scaling & Optimisation (2-3 months*)

Implement the solution on live data in pre-prod then monitor, plan and optimise for performance, and service scalability. Test query performance.



Deployment & Improvement (2-3 months*)

Deploy to production, monitor, and iterate for continuous improvement. Work with consuming systems to integrate with downstream services.

** assumes up to 15 low to medium complexity datasets*

Key Differentiators

We identify early wins where streaming data already exists, using our existing toolset to bring transactional data into streams where necessary.

By streaming data as it changes, business decisions can be made with situational awareness, using data that is known to be accurate and up-to-date.

3.0 Pricing

Please refer to the associated pricing document/ rate card relevant for this service.

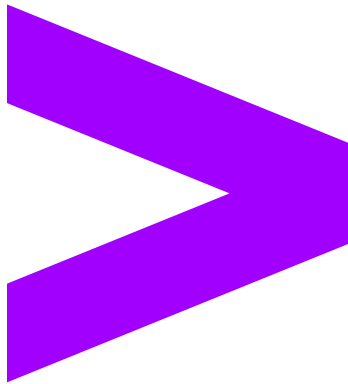
4.0 **Contacts**

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5.0 About Accenture

Accenture is a leading global professional services company that helps the world's leading businesses, governments and other organisations build their digital core, optimise their operations, accelerate revenue growth and enhance citizen services—creating tangible value at speed and scale. We are a talent- and innovation-led company with approximately 799,420 people serving clients in more than 120 countries. Technology is at the core of change today, and we are one of the world's leaders in helping drive that change, with strong ecosystem relationships. We combine our strength in technology and leadership in cloud, data and AI with unmatched industry experience, functional expertise and global delivery capability. We are uniquely able to deliver tangible outcomes because of our broad range of services, solutions and assets across Strategy & Consulting, Technology, Operations, Industry X and Song. These capabilities, together with our culture of shared success and commitment to creating 360° value, enable us to help our clients reinvent and build trusted, lasting relationships. We measure our success by the 360° value we create for our clients, each other, our shareholders, partners and communities



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