



G-Cloud 15 Service Definition

Accenture Boomi Services

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Contents

- 1.0 Scope of our services 3
- 2.0 Approach..... 4
- 3.0 Assets and tools 5
- 4.0 Expected Outcomes 1
- 5.0 Pricing 2
- 6.0 Contacts..... 3
- 7.0 About Accenture..... 4

1.0 Scope of our services

This document describes Accenture's Boomi services and should be read in conjunction with the associated G-Cloud 13 Services documentation.

Accenture offers professional services across several areas of Boomi's iPaaS platform. These can be broadly summarised as:

Technology Advisory and Strategy for Enterprise Integration: Assessing the organisational context (technology, people and processes), business strategy and technology requirements, to then create a technology strategy roadmap and recommendations mapped to Boomi solutions that will support the business strategy and transformation roadmap.

Solution Architecture Definition and Delivery: Our experienced Boomi architects not only work with you to define the overall solution and technology architecture but also support the delivery of Accenture solutions based on Boomi. We combine our Boomi product experience with Accenture's methodology to ensure a smooth journey from design to implementation and handover to support. Our architects work in collaboration with the delivery teams to enable architecture delivery in agile and scaled agile environments.

End-to-end delivery: From design to implementation to management, Accenture solutions based on Boomi, combined with our assets, provide a full suite of services for enterprise integration. Our experienced agile practitioners will help you deliver at scale and in a distributed environment.

Post go-live support: Our offering doesn't stop at implementation. We can support you and manage your Boomi environments. We deliver a single point of contact and through our strong alliance with Boomi, manage and coordinate all interactions with the Boomi team.

As a leading Boomi partner, we have an extensive pool of Boomi architects and engineers worldwide, successfully delivering numerous projects and products to customers across multiple industries. Our highly skilled practitioners offer delivery certainty and standardisation through a combination of experience and expertise.

Accenture is the #1 external integrator of Boomi globally



Figure 1: Accenture & Boomi

2.0 Approach

Accenture can assist with defining the strategy, designing, delivering and supporting the implementation of Boomi within the enterprise technology landscape. Our approach for delivering fit-for-purpose solutions uses an agile development methodology allowing clients to realise the power and benefits of the solutions from early stages of delivery.

Our approach to fulfilling enterprise integration challenges using Boomi is always client and context based, building on Accenture vast experience around strategy definition, design and delivery. We typically recommend a delivery approach that embeds a knowledge transfer capability into the iterative delivery framework.

3.0 Assets and tools

Accenture has a wide set of assets and tools to accelerate the delivery of Boomi. Projects are enabled to deliver on “Day One” reducing delivery time, risks and cost.

The list below is a high-level overview of some of our assets and accelerators.

Conversational AI powered by Boomi – Accenture’s Conversational AI Platform and Boomi bring together the power of virtual agents to inform, support and advise, helping with their tasks, challenges and goals. It transforms Contact Centre operations with virtual agents eliminating errors. It brings hands-free capability opening new ways of operation in Healthcare, Elderly care, Defence, Councils & Local Govt, Public Transport, Smart cities etc.

Boomi Cartridge for Accenture DevOps Platform – Accenture DevOps Platform (ADOP) brings together an integrated collection of enterprise and open-source tools for developing, deploying and managing applications using DevOps best practices. ADOP automates the CICD pipeline for Boomi and pre-configures Boomi to support DevOps workflows.

Blockchain Integration Offering – Use Enterprise grade Blockchain platform Hyperledger & Boomi Integration service to enable seamless Blockchain solutions within (ERP, CRM) and beyond (IOT, Cloud).

EDI Assessment Framework and Methodology – Accenture’s Electronic Data Interchange (EDI) Methodology brings in the best designs and solutions for EDI implementation and modernisation to deliver operational efficiencies across the Supply Chain (including but not limited to natural resources, medical supplies, Ports and Terminal operations etc) using Industry standard or more modern data sets and data transfer protocols.

Architecture estimators – Accenture has a wide set of estimators that enable an accurate design and delivery of Accenture solutions based on Boomi. These are built on our long-standing experience delivering all type and sizes of projects.

Overall, our accelerators, templates, tools, DevOps and cloud services help clients achieve:

- Accelerated speed to market
- Reduced development time
- Enhanced maintainability
- Lower cost of integration
- Lower number of defects

4.0 Expected Outcomes

Accenture partnership with Boomi is a powerful force to help clients accelerate their journey to robust enterprise grade integration and an organisation that can deliver at pace. Whether companies need to innovate quickly, create new services, or isolate new business opportunities to drive revenue and reduce costs, Accenture Boomi Services will help them get there faster and with lower risk. Our delivery outcomes are defined in line with project and delivery context, after initial scoping discussions with our client's organisation.

5.0 Pricing

Please refer to the associated pricing document/ rate card relevant for this service.

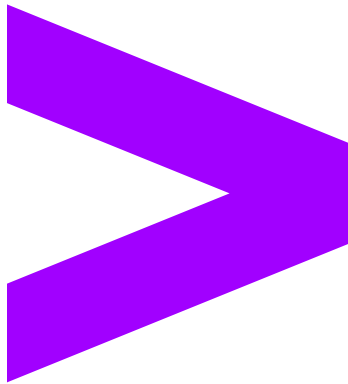
6.0 **Contacts**

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7.0 About Accenture

Accenture is a leading global professional services company that helps the world's leading businesses, governments and other organisations build their digital core, optimise their operations, accelerate revenue growth and enhance citizen services—creating tangible value at speed and scale. We are a talent- and innovation-led company with approximately 799,420 people serving clients in more than 120 countries. Technology is at the core of change today, and we are one of the world's leaders in helping drive that change, with strong ecosystem relationships. We combine our strength in technology and leadership in cloud, data and AI with unmatched industry experience, functional expertise and global delivery capability. We are uniquely able to deliver tangible outcomes because of our broad range of services, solutions and assets across Strategy & Consulting, Technology, Operations, Industry X and Song. These capabilities, together with our culture of shared success and commitment to creating 360° value, enable us to help our clients reinvent and build trusted, lasting relationships. We measure our success by the 360° value we create for our clients, each other, our shareholders, partners and communities



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