Workday Contract Intelligence Lifecycle Management, powered Evisort AI Service Definition

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Datasheet

Workday Contract Intelligence & Contract Lifecycle Management, powered by Evisort AI.

Contracts aren't just documents, they're data—data that can power decision-making, sustained growth, and a competitive edge. Yet that data often remains elusive, locked away in volumes of stored agreements. Enterprises without visibility into their contracts miss out on critical opportunities to grow revenue, reduce costs, enhance operations, adapt to changing circumstances, and protect the business.

Contract AI makes it possible for organizations to achieve total visibility into their agreements without tedious and costly manual review. Not only can legal teams respond to contract-related inquiries quickly and efficiently, but they can also provide self-serve access to actionable insights about contract data to teams across the enterprise—from Procurement, to Finance, HR, RevOps, Compliance, M&A, InfoSec, and more.

Stop reading contracts, start driving outcomes.

Workday Contract Intelligence, powered by Evisort AI, provides industry-leading contract AI to surface risks and opportunities, streamline access to insights, and drive collaboration among legal and business teams. It delivers a unified, intelligent contract repository with a wealth of structured data from the contracts and related documents that are the lifeblood of your organization.

Ask anything, track everything.

Ask questions about your contracts in simple, natural language and get clear, reasoned answers—including summaries, calculations, rankings, and more. Workday Contract Intelligence can even turn your questions into custom AI models that automatically analyze every contract in your repository, creating data points of critical value for your organization.



Key Benefits

- Gain total visibility across all your contracts, quickly and flexibly
- Surface untapped revenue opportunities and potential cost savings
- Identify risks inherent in non-compliant contract language
- Manage obligations efficiently and reliably

Results

- Total visibility into the contract terms that matter across the enterprise
- No more missed renewals or cost-saving opportunities
- Strengthened compliance and easier, faster audit preparation
- Greater collaboration across legal and business teams

"Ask AI" answers include links to source documents so users across the enterprise can act with confidence.

Sync contracts and data points across all your repositories

Know everything about your contracts and related documents

Supercharge your contract workflows to do business faster*

*Contract workflows are available with Workday Contract Lifecycle Management.

Get in sync, stay in sync.

Be up and running in days, not months. Workday Contract Intelligence processes contracts at scale, seamlessly syncing with shared drives, cloud repositories (such as Box or Sharepoint), enterprise solutions (such as Salesforce), and even other contract lifecycle management (CLM) platforms. Its unique OCR+AI process enhances poor-quality scans, reads handwriting, recognizes contract types and languages, and reliably extracts key contract terms with prebuilt, proven AI models.

Know it all, show it all, share it all.

Get to insights quickly and flexibly. Workday Contract Intelligence provides full Boolean and AI-powered search and filtering to find relevant documents fast. Its interactive, always-current dashboards and reports are easily configurable to visualize precisely the terms you need. It can even deliver structured contract data points directly to other enterprise systems across the organization via API and productized integrations—to support use cases across all departments of the enterprise.

Shareable, customizable dashboards enhance visibility and collaboration across functions.



Interactive, customizable dashboards deliver critical insights for legal and business teams.

Future-proof your AI investment.

Keep track of every contract term that matters to your organization, continuously and automatically. Workday CLM not only extracts common contract terms with AI, it lets you create custom AI models quickly and easily to track any term of interest as your needs evolve. Its sophisticated AI engine combines traditional, generative, and agentic AI technologies—including a proprietary LLM fine-tuned for contracts and an orchestration layer that can apply multiple LLMs to maximize accuracy. Workday CLM even proactively enhances the prompt language for each custom model, so users don't need prompt engineering skills to achieve optimal results.

Core Capabilities	
Industry-leading AI	Apply a multifaceted AI engine that orchestrates traditional, generative, and agentic AI for optimal results.
Advanced OCR+AI processing	Ingest and analyze contracts at scale from virtually any source or format, quickly and accurately.
"Ask AI" across all contracts	Ask questions in simple, natural language and get clear, reasoned answers, linked to source documents.
Custom AI models	Future-proof your investment with self-service AI model creation including AI-powered prompt support.
Advanced search	Find everything you need with full Boolean and conceptual search and filtering across all contracts.
Customizable dashboards	See what matters—with interactive, shareable, and easily-configurable dashboards.
Seamless integrations	Integrate with Salesforce, Box, Google Drive, Sharepoint, Dropbox, and many more.
ISO-certified responsible AI	Leverage one of the first AI platforms in the world to achieve an accredited ISO/IEC 42001 certification.
Advanced administration	Customize user roles, access controls, and more for enterprise-grade provisioning and security.

To learn more about how Workday Contract Intelligence can help your organization turn contracts into a strategic advantage, visit: **workday.com/en-us/products/contract-management/contract-lifecycle-management.html**

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Workday Contract Lifecycle Management.

Business needs to move fast—and tedious, manual contract processes can't keep up. Teams across every enterprise not only need their contracts drafted, negotiated, and signed quickly and efficiently, they also need visibility into the terms of their agreements to inform decision making, manage supply chains, stay compliant, and achieve strategic goals.

Contract AI can dramatically accelerate processing and make critical contract data easily accessible across legal, procurement, finance, HR, RevOps, compliance, M&A, InfoSec, and other teams. While traditional contract management solutions focus on incremental improvements to manual workflows, **a complete, AI-native, contract lifecycle management** platform can provide total visibility and efficiency—adapting quickly to changing needs, meeting users where they work, and supporting sustained growth and a competitive edge over time.

Enhance your entire process with AI.

Workday Contract Lifecycle Management (CLM) infuses every aspect of the contract lifecycle with powerful, purpose-built AI to automate manual tasks, surface risks and opportunities, and enhance collaboration across legal and business teams. It enables complete, end-to-end workflows along with a unified, intelligent contract repository for total visibility into the contracts that are the lifeblood of your organization. With self-service, configurable workflows and custom AI modeling, Workday CLM provides total control to implement new use cases easily as your needs evolve.



Interactive, easily customizable dashboards deliver critical insights about contracts.

Key Benefits

- Accelerate drafting, negotiation and approval
- Surface risks, opportunities, and obligations across all your contracts
- Reduce manual errors with automated processes
- Enhance collaboration across legal and business teams
- Mitigate risks through comprehensive compliance tools

Results

- Dramatically faster contract turnaround at a lower cost
- Total visibility into the contract terms that matter the enterprise
- No more missed renewals or unused financial benefits
- Stronger compliance and faster preparation for audits



Sync contracts and data points across all your repositories



Know everything about your contracts and related documents



Supercharge your contract workflows to do business faster

Get in sync, stay in sync.

Get up and running fast with a complete, intelligent contract repository. Workday CLM analyzes contracts at scale, seamlessly syncing with shared drives, cloud repositories (like Box and Sharepoint), and enterprise solutions (like Salesforce). Its unique OCR+AI process enhances low-quality scans, reads handwriting, recognizes contract types and languages, and reliably extracts standard contract terms with pre-trained AI models.

Know it all, show it all, share it all.

Surface risks, obligations, untapped opportunities, and other actionable insights easily. Workday CLM provides an "Ask AI" chat experience, advanced search and filtering, flexible reports, and interactive, customizable dashboards. It can also share structured contract data directly with other enterprise systems across the organization—to support use cases ranging from procurement, to financial planning, to HR, M&A, sales, compliance, and more.

Supercharge your workflows.

Automate every aspect of your contract lifecycle—from intake to storage—with automated workflows to eliminate manual tasks. AI redlining and clause creation speed time to close while reducing cost and risk, and self-service workflow configuration means you'll never have to wait or budget to update your process again. Workday CLM's seamless automation reduces errors, accelerates approval, and helps ensure contract language is always compliant with your corporate playbook.



Automated Redlining suggests surgical edits with AI to speed negotiations.

Sample AI-Extracted Contract Terms

- Assignment
- Change of Control
- Confidentiality
- Contract Type
- Contract Title
- Counterparties
- Data Breach
- Effective Date
- Executed (Y/N)
- Force Majeure
- Governing Law
- Indemnification
- Initial Term
- Initial Expiration Date
- Internal Parties
- Language
- Liability Cap (Amount, Currency, Text, Type, Multiple)
- Limitation of Liability
- Non-compete
- Non-solicitation
- Number of Renewals
- Payment Term (Net Days)
- Publicity Rights
- Renewal Notice Date
- Renewal Notice Period (Days)
- Renewal Term
- Renewal Type (Automatic, Option to Renew, Manual)
- Start Date
- Termination for Breach
- Termination for Convenience
- Termination for Convenience Notice (Days)
- Text Quality
- Virtually any other term desired (via custom AI model creation

Ask anything.

Glean critical information buried in your contracts via a conversational AI experience. Users across the enterprise can ask questions in simple, natural language and get clear, reasoned answers—including summaries, calculations, even nuanced rankings—with links to sources so they can act with confidence. You can even save, group, and share questions across teams to standardize pre-signature risk assessment (such as data privacy analysis for tech vendor contracts) easier access to contract insights.



"Ask AI" answers include links to sources so users across the enterprise can act with confidence.

Track everything.

Keep track of every term that matters to your organization, today and in the future. Workday CLM not only extracts common contract terms, it also lets you create custom AI models quickly and easily to track any term of interest as your needs evolve. Its sophisticated, scalable AI engine combines traditional and best-of-breed generative AI tools — including a proprietary LLM fine-tuned for contracts. The AI engine optimizes each custom model automatically, even suggesting enhanced language for user prompts to achieve the most accurate results.

Flexible, custom AI model creation means organizations can future-proof their contract AI investment.

Meet users where they work.

Make contract workflows and critical data available to users wherever they need it. Integrate Workday CLM with productivity tools (like Microsoft 365), e-signature products (like Docusign and Adobe Sign), and cloud storage and enterprise solutions that teams across your organization rely on every day. A robust API and productized integrations facilitate system connections, while self-service configuration and enterprise-grade administration controls (including the ability to customize user roles) provide autonomy and flexibility.

Core Capabilities	
End-to-End, AI-Powered Workflows	Accelerate contract processes with AI-extracted terms, and configure.
Automated Redlining	Simplify negotiation with AI-suggested surgical edits to make clauses compliant with your playbook.
Clause Library and Contract Templates	Catalog preferred and fallback contract language and templates to streamline drafting and editing.
Industry-Leading AI	Apply a multifaceted AI engine that orchestrates traditional and generative AI for optimal results.
Advanced OCR+AI Processing	Ingest and analyze contracts at scale from virtually any source or format, quickly and accurately.
"Ask AI" Across All Contracts	Ask questions in simple, natural language and get clear, reasoned answers, linked to source documents.
Custom AI Models	Future-proof your investment with self-service AI model creation including AI-powered prompt support.
Advanced Search	Find everything you need with full Boolean and semantic search and filtering across all contracts.
Customizable Dashboards	See what matters with interactive, shareable, and easily-configurable dashboards.
Seamless Integrations	Integrate with Docusign, Adobe Sign, Salesforce, Box, Microsoft Word 365, and many more.
ISO-Certified Responsible AI	Leverage one of the first AI platforms in the world to achieve an accredited ISO/IEC 42001 certification.
Advanced Administration	Customize user roles, access controls, and more for enterprise-grade provisioning and security.

To learn more about how Workday CLM can help your organization do business with greater efficiency, visibility, and compliance, visit www.evisort.com/tryevisort.

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