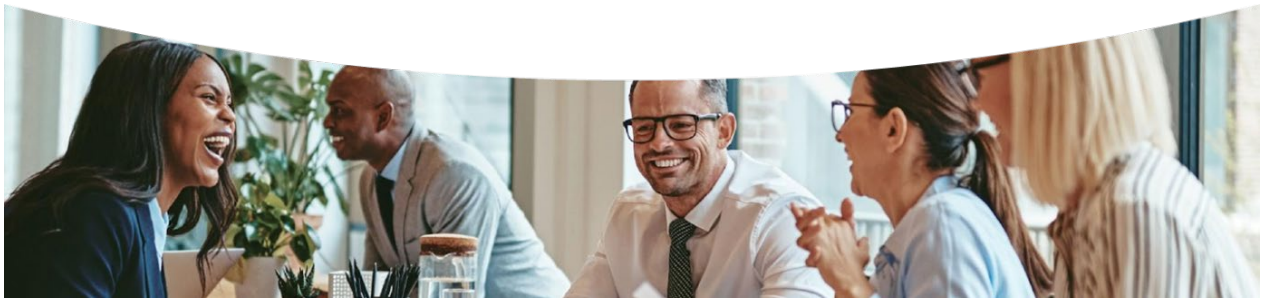
Workday Customer Experience

Implementation and Post-Production Services for Peakon Employee Voice

Pricing Document

G-Cloud 15

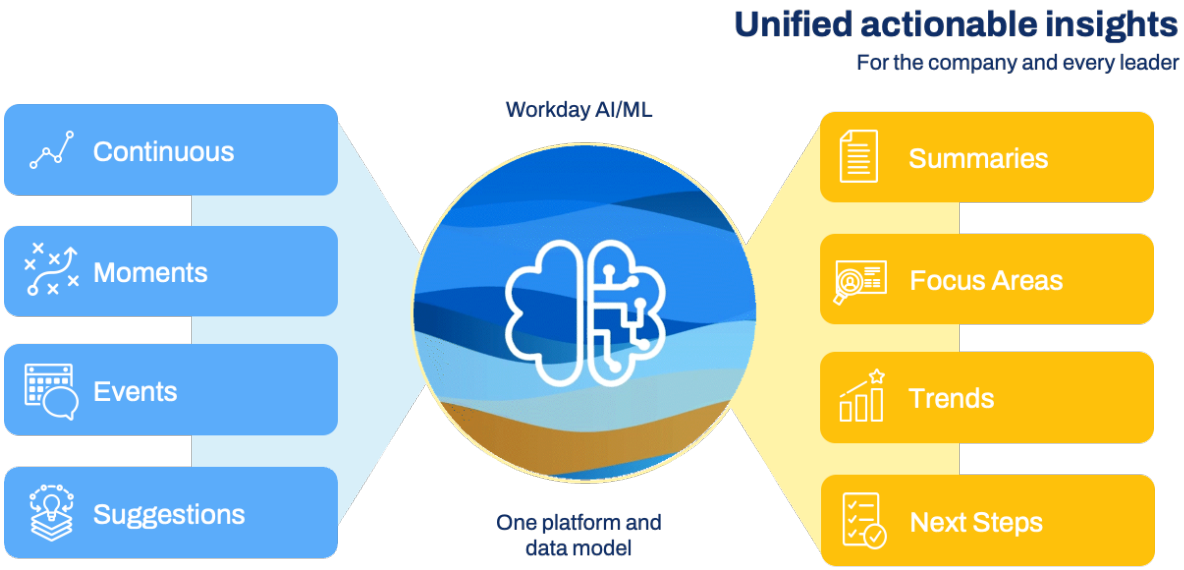


Who are Workday?

Workday is a leading provider of enterprise cloud applications for finance and human resources, helping organizations adapt and thrive in a changing world. Workday's applications for financial management, human resources, payroll, planning, spend management, and analytics are built with artificial intelligence and machine learning at the core. This helps organizations around the world embrace the future of work by moving away from disconnected systems and processes. With a unified solution, you are able to manage your most critical business functions, all supported by Workday's commitment to continuous innovation, ensuring you are always on the latest technology without disruptive upgrades.

What is Peakon?

Peakon is an intelligent listening platform designed to improve employee engagement and productivity. It operates by collecting real-time, confidential employee feedback through automated surveys. Using advanced analytics and machine learning, Peakon analyses this feedback, including open-text comments, to provide leaders and managers with actionable insights into employee sentiment, challenges, and the overall employee experience. This allows organisations to understand the voice of their employees, address issues proactively, and foster a culture that boosts retention and performance.



Peakon Deployment Packages

The Initial deployment of Peakon is based on Fixed Fee packages which increase depending on the complexity of your organisation's requirements. The package required for your organisation is subject to confirmation of your requirements by Workday Professional Services. The Core Packaged Pricing is as follows:

Launch Base	Launch Flex Base	Your Way Base	Your Way Elevated
£16,530	£19,575	£21,885	39,915

Ad-Hoc: Any required Ad-hoc services related to Peakon will be subject to **Implementation and Post-Production Services Rates**.

Travel & Expenses: The above Packages do not include Travel and Expenses

Implementation and Post-Production Services Rates

The following rate card applies to Professional Services Delivery of all Peakon Professional Services. This includes:

- Initial Deployments
- Phase X (subsequent phases) Deployments
- Additional / Ad Hoc Services including:
  - Advisory and Consulting Services
  - Integration & Data Services
  - Public Cloud Migration
  - Packaged Solutions
  - Optimisation Services
- Post Deployment Services

Role	Hourly	Daily
PS Engagement Manager	£295	£ 2,212.50
PS Senior Engagement Manager	£320	£ 2,400.00
PS Project Director	£390	£ 2,925.00
PS Consultant	£225	£ 1,687.50
PS Senior Consultant	£280	£ 2,100.00
PS Principal Consultant	£320	£ 2,400.00
Global Services Xchange		
PS Engagement Manager Offshore	£140	£ 1,050.00
PS Senior Engagement Manager Offshore	£155	£ 1,162.50
PS Principal Engagement Manager Offshore	£180	£ 1,350.00
PS Consultant Offshore	£120	£ 900.00
PS Senior Consultant Offshore	£145	£ 1,087.50
PS Principal Consultant Offshore	£165	£ 1,237.50

Key Assumptions and Dependencies

1. Full pricing information and terms will be set out in the Customer's Statement of Work. All prices listed are exclusive of VAT.
2. Minimum deal values may apply.
3. All rates are based on a standard 7.5-hour day.
4. Projects are delivered as Fixed Fee and cost is dependent on scope and complexity.
5. Rates do not include Travel and Expenses.
6. Use of the Customer Audit Program is subject to an additional Workday Order Form and such support is charged at £246 per hour.
7. This document is provided for guidance and reference only and it is not intended to be attached to the contract between the parties.