Paradox for Workday Service Definition

G-Cloud 15

workday

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Paradox for Workday

The conversational recruiting platform chosen by 200+ Workday clients (and counting).

1 Save time and reduce manual tasks for recruiters and hiring managers.

The Paradox platform actually gets work done for your team, assisting recruiters in screening and scheduling automation or handling all manual hiring tasks for frontline managers.

15.6 Million interviews automatically scheduled

2 Create world-class, highly personalized candidate experiences.

Conversational AI creates dynamic, two-way candidate interactions via chat or SMS, answering questions, pre-screening, sending reminders, and simplifying applications.

85 Million candidates assisted

3 Increase speed and conversion at every hiring touchpoint.

Paradox conversational job search and chat-and-text to apply turns the Workday application into a conversation via chat or SMS, making it faster and easier for candidates to apply in minutes.

1 Billion messages automated



gm · Johnson Controls · Essentia Health · Burlington · ACE Hardware · DELL · Medtronic · TRUGREEN · EuroSport Storage

Our key capabilities for Workday.

Candidate Experience & Texting

- Automated candidate screening and dynamic Q&A in 100+ languages on the fly
- 1:1 and 1:many SMS/WhatsApp and text messaging
- Text and chat to apply integrated with Workday Recruiting

Conversational Scheduling

- Full automation of interview scheduling, including:
  1:1 pre-screens, Round robins, Panels, Sequential, Multi-location, Virtual and recorded interviews
- Automated reminders and rescheduling
- Interview prep and feedback



How our integration makes life easier.

Reduce clicks with step and status workflows.

Paradox makes recruiters' and hiring managers' lives easier by triggering automation in our system based on candidate status changes in Workday. Our AI assistant then does actual hiring tasks, like reaching out to get more information from a candidate, scheduling an interview, sending reminders for pre-boarding, and more.

Simplify your user experience with Paradox Browser Extension.

Using our browser extension, recruiters can message candidates and schedule more complex interviews without leaving Workday, eliminating multi-screen distraction.

"I had a recruiter call and say, 'Hey I just wanted to share with you the impact Paradox has made on my life.' This recruiter had a very high req load; it took her hours or days to schedule phone screens.

She said, 'It was amazing. I moved 30 people to the phone screen status in Workday at 5:30 at night, and I walked away to feed my kids dinner. When I came back 45 minutes later, I had 30 confirmed phone screens on my calendar for the rest of the week. I'm sold.'"



Eileen Kovalsky
Former Global Head of Candidate Experience, GM

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