

Arbor

Licence Pricing

2026

Transforming the way schools work

11,000+ Schools and
900+ MATs
have chosen Arbor MIS

School MIS packages

Find the right fit for your schools with one of Arbor's three packages

Core	Comms	Perform
Features include: • Attendance • Behaviour • Progress Tracking • Census • Custom Reports • Student and Staff Profiles • Emails • SMS¹ • Standard Arbor AI features² • Ask Arbor²	All Core + • Parent Portal • Parent App • Parents Evening Booking • Student Portal • Student App • Meal Management • Payments³	All Core/Comms + • Formative Assessment • Payments Plus <i>(inc School Shop, Apple Pay, Google Pay)</i> • Intervention Tracking • Assignments • My Classroom • Staff Performance
Arbor Workflows: • Two step workflows • Update Arbor MIS • Workflow run manager • Template library	Arbor Workflows: • Five-step workflows • Asset library • Custom roles • Forms • Tasks • Workflow followers	Arbor Workflows: • Multi-step workflows • Conditional logic • Bulk triggers • Checklists • Filter views • Workflow managers • Collections and permissions
¹ Pay as you go or purchase credits in-app ² Fair usage limits per package apply, additional credits can be purchased in-app ³ Payment transaction charges apply		

Pricing

Primary (inc APs and special schools)	£3.40/student +£2,500 base	£7/student +£2,500 base	£11.80/student +£2,500 base
Secondary (inc. KS1-KS4)	£4.40/student +£5,000 base	£8/student +£5,000 base	£12.50/student +£5,000 base
Further education (inc. 6th form, KS5 and UTC)	£4.40/student +£5,600 base	£8/student +£5,600 base	£12.50/student +£5,600 base

Scale Discounts

3+ institutions	5%	10%	20%
8+ institutions	15%	15%	20%
15+ institutions	20%	23%	25%
20+ institutions	23%	25%	30%
30+ institutions	25%	30%	33%

50+ institutions	30%	33%	37%
70+ institutions	35%	37%	42%
90+ institutions	40%	40%	45%
110+ institutions	45%	45%	50%
200+ institutions	60%	60%	65%

To help you plan your Local Authority budget, we'll provide a guarantee against schools leaving your contract due to academisation. When you buy Arbor for LA maintained schools under a single G-Cloud 15 contract, the discount threshold will be based on your Year 1 committed number of schools. If schools academise and move away from this licence onto alternative Arbor MIS licences held by their Multi Academy Trust, **Arbor will maintain the same discount threshold for your LA maintained schools** so you'll never pay more for less.

Arbor Support

Helpdesk Support	✓	✓	✓
Third-Party Integration (REST API and SDK)	✓	✓	✓
Data Migration and Automated Cleaning	✓	✓	✓
Manual Data Cleaning	£	£	£
Top-up training	£	£	£
Project Management	£	£	£
	Training	Phone support	Online help
	Online training to ensure you have the best start possible, with free webinars released every term.	Call your support team on dedicated primary and secondary phone lines: 8am - 5pm, Monday - Friday.	Searchable online documentation, help articles and videos are built into the platform.

Third-Party Support

We work with a number of accredited **Support Partners** who provide alternative options and fees for MIS and Finance support for schools and MATs. You can see the reduced price for schools with third party support below, prior to any scaled discounts:

Primary with third party support

	Base Licence	Per Pupil Licence
Core	£1,875.00	£2.50
Comms	£1,875.00	£5.80
Perform	£1,875.00	£10.20

Secondary with third party support

Core	£4,375.00	£3.05
Comms	£4,375.00	£6.15
Perform	£4,375.00	£10.45

FE, 6th Form, or UTC with third party support

Core	£4,950.00	£3.05
Comms	£4,950.00	£6.15
Perform	£4,950.00	£10.45

LA MIS packages

Designed for Local Authority school improvement and data teams to analyse your schools' data and take action on it

LA MIS	LA MIS Enterprise
Features include: • Data Sharing Agreements • Cluster Management • Attendance analysis • Behaviour analysis • School demographics analysis • Non-Arbor school feed from GIAS • Login to MIS • Live feeds • LA BI Connector	All LA MIS features + • Custom Data Warehouse

Pricing

Year 1 set up fee	£1,500	£1,500
Annual per student	£1.10/student	£1.60/student
Annual base fee	£2,700	£3,800

Further options

Shared Teaching

Designed for circumstances like a shared sixth form or splitting resources across multiple schools, Shared Teaching allows you to sync student and class data like attendance for that day across more than one MIS. Advanced Support required.

	Addition to MIS License
Shared Teaching module per school	£1,575
Advanced Support per Primary School	£1,600
Advanced Support per Secondary School	£3,200
Advanced Support per Central Team	£3,200

BI Connector for individual schools

Connect your Arbor data to your BI tool of choice and bring your MIS data to life with customisable visualisations.

	Addition to MIS License
Per School MIS	£1,000
Per small school (<150 students)	£750

TimeTabler Options and Support

TimeTabler support and the cloud-based Options product are sold as an add-on to your Arbor MIS licence.

Note: TimeTabler licences are sold separately as this is not a cloud product

	Addition to MIS License
TimeTabler Options (inc. Gold Start)	£496
Licence and Support	£299
Options Year 1 total	£795
Options Year 2 onwards total (inc. licence and support)	£299

Google Classroom

Dependent on third-party support at time of publication. Contact Arbor Customer Sales for a list of available partners and pricing (up to £750 per school per year).

Auto Absence

Auto Absence listens to, transcribes, translates (for EAL parents) and logs the code for every absence-related voicemail your school receives. Leaving Attendance Teams with just one task to do - approve each absence.

	Addition to MIS License
Primary school	£250
Secondary school	£500
Special school	£250

Arbor

Migration and Training Costs

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Free Resources and Support

To help schools hit the ground running, we provide full customer support and technical support.

Plus, we've designed our training resources to help you improve your knowledge of the software on your own schedule. These resources are available to all users, even if you have a third-party or in-house support team.

Your onboarding support includes:

- Status calls and coordination during implementation with an experienced onboarding team
- Phone, email, and webchat help desk active 8am–5pm, Monday–Friday

Your onboarding training includes:

- A series of pre-recorded and live training 'webinars', plus live Q&A webinars throughout the year at key times such as exams season or census
- A searchable online Help Centre with regularly updated videos and written guides
- An interactive e-learning journey that takes you through the functionality you need to get started
- Help text and in-app instructions embedded into different MIS pages, so new users can get familiar with your site on the go!

Data migration from your legacy MIS is also **free for most primary schools!**

Our customer's experience

"The customer service from Arbor really is a breath of fresh air – we are not used to MIS people going out of their way to help and support us!"

Jason Anderson,
Romsey Primary School

Services for groups of schools, Local Authorities

Arbor has brought more schools onto the cloud than any other MIS supplier - we have a tried and tested approach for onboarding schools in large groups based on our experience with over 11,000 schools. Our phased onboarding plans are based on Prince2 methodology, with ITIL-certified support to back it up.

As a Local Authority, your broader programme of implementation phases will be planned in collaboration with you by a trained, dedicated Programme Manager. Most of your implementation and training costs will depend on your size and needs on a per-school basis - please see overleaf for school pricing. We're able to create bespoke training days or packages to meet your schools' needs.

Support and consultancy	
Data migration support	Priced per school
Phone, email and web chat (8am-5pm, Monday-Friday)	Free
Enterprise Programme Management (per 6 months)	£12,500
Enterprise Programme Management (extra month)	£2,000
Secondary Onboarding Management (per school)	£2,500
Training for LA Central Teams	
Arbor Foundations for LAs (3 hours)	£350
Training for schools	Priced per school

Spend on services as a group of schools	% discount applied to the entire amount
Up to £1000	0
Up to £1,500	10%
Up to £3,000	15%
Up to £5,000	20%
Up to £8,000	25%
Up to £15,000	30%
Above £15,000	50%

Primary schools

	Data migration
Digital onboarding service and migration for primaries	Free
MIS Setup from Scratch (new school)	£1,000
MIS Setup from Scratch (manual migration)	£1,500
	Support and consultancy
Phone, email and web chat (8am-5pm, Monday-Friday)	Free
Customer Success Manager	Free
	Foundation training
Primary School Onboarding (17x Foundation sessions, up to 5 schools can share)	£750
Meals and Payments bundle (3x Foundation sessions)	£250
New User bundle (17x Foundation sessions plus live Q&A)	£500
	Intermediate training
Parental Engagement (2 hours)	£250
Operational Reporting for Schools (3 hours)	£350
Assessment Consultation (up to 3 hours)	£350
Assessment Setup and Reporting (per hour)	£150
Behaviour Consultation and Reporting (2 hours)	£350
Shared Teaching Consultation (2 hours)	£350
Live Feeds for Schools (3 hours)	£350
BI Training for Schools (3 hours)	£350
Bespoke training: Online (per hour)	£150
Bespoke training: In-person (per day)	£950
	Pro training
Arbor SENCO Core Accreditation (2x 2.5 hour sessions)	£450 per 3 attendees
Arbor Assessment Advanced Accreditation (3x 2 hr sessions)	£350 per attendee
Arbor Exams Advanced Accreditation (3x 2 hr sessions)	£350 per attendee
Arbor Attendance Core Accreditation (2x 2hr sessions)	£350 per attendee

Secondary schools

	Data migration
Census ready migration for secondaries/All-throughs	£2,500
MIS Setup from scratch (manual migration)	£1,500
	Support and consultancy
Secondary Onboarding Management	£2,500
Phone, email and web chat (8am-5pm, Monday-Friday)	Free
Customer Success Manager	Free
	Foundation training
Secondary School Onboarding (23x Foundation sessions, up to 5 schools can share)	£1,000
Meals and Payments bundle (3x Foundation sessions)	£250
New User bundle (23x Foundation sessions plus live Q&A)	£600
	Intermediate training
Parental Engagement (2 hours)	£250
Operational Reporting for Schools (3 hours)	£350
Assessment Consultation (up to 3 hours)	£350
Assessment Setup and Reporting (per hour)	£150
Behaviour Consultation and Reporting (2 hours)	£350
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