

Arbor

Licence Pricing

2026

Transforming the way schools work

11,000+ Schools and
900+ MATs
have chosen Arbor MIS

Arbor Finance

Arbor Finance is the top-rated finance system for LA Maintained schools. Designed to make day-to-day school accounting simple, user-friendly and affordable, it gives you streamlined features just right for Local Authority Maintained schools. Plus, it's easy to pick up whether you have an accounting background or not.

Pricing

	Partner Supported	Directly Supported
Primary (inc APs and special schools)	£1,700 per year	£2,200 per year
Secondary (inc. KS1-KS4)	£2,200 per year	£2,700 per year

Scale Discounts

3+ institutions	5%	5%
8+ institutions	15%	15%
15+ institutions	20%	20%
20+ institutions	23%	23%
30+ institutions	25%	25%
50+ institutions	30%	30%
70+ institutions	35%	35%
90+ institutions	40%	40%
110+ institutions	45%	45%
200+ institutions	60%	60%
400+ institutions	65%	65%

Onboarding Services

Primary and Special Training and implementation	£500
Secondary Training and implementation	£750
Central Teams 'Train the Trainer' Partner Accreditation	£5,950

To help you plan your Local Authority budget, we will provide a guarantee against schools leaving your contract due to academisation. When you buy Arbor for LA maintained schools under a single G-Cloud 14 contract, the discount threshold will be based on your Year 1 committed number of schools. If schools academise and move away from this licence, **Arbor will maintain the same discount threshold for your LA maintained schools** so you'll never pay more for less. Arbor Finance is only suitable for LA maintained schools.

Arbor

Migration and Training Costs

2026

Transforming the way schools work

11,000+ Schools and
900+ MATs
have chosen Arbor MIS

Free Resources and Support

To help schools hit the ground running, we provide full customer support and technical support.

Plus, we've designed our training resources to help you improve your knowledge of the software on your own schedule. These resources are available to all users, even if you have a third-party or in-house support team.

Your onboarding support includes:

- Status calls and coordination during implementation with an experienced onboarding team
- Phone, email, and webchat help desk active 8am–5pm, Monday–Friday

Your onboarding training includes:

- A series of pre-recorded and live training 'webinars', plus live Q&A webinars throughout the year at key times such as exams season or census
- A searchable online Help Centre with regularly updated videos and written guides
- An interactive e-learning journey that takes you through the functionality you need to get started
- Help text and in-app instructions embedded into different MIS pages, so new users can get familiar with your site on the go!

Data migration from your legacy MIS is also **free for most primary schools!**

Our customer's experience

"The customer service from Arbor really is a breath of fresh air – we are not used to MIS people going out of their way to help and support us!"

Jason Anderson,
Romsey Primary School

Services for groups of schools, Local Authorities

Arbor has brought more schools onto the cloud than any other MIS supplier - we have a tried and tested approach for onboarding schools in large groups based on our experience with over 11,000 schools. Our phased onboarding plans are based on Prince2 methodology, with ITIL-certified support to back it up.

As a Local Authority, your broader programme of implementation phases will be planned in collaboration with you by a trained, dedicated Programme Manager. Most of your implementation and training costs will depend on your size and needs on a per-school basis - please see overleaf for school pricing. We're able to create bespoke training days or packages to meet your schools' needs.

Support and consultancy	
Data migration support	Priced per school
Phone, email and web chat (8am-5pm, Monday-Friday)	Free
Enterprise Programme Management (per 6 months)	£12,500
Enterprise Programme Management (extra month)	£2,000
Secondary Onboarding Management (per school)	£2,500
Training for LA Central Teams	
Arbor Foundations for LAs (3 hours)	£350
Training for schools	Priced per school

Spend on services as a group of schools	% discount applied to the entire amount
Up to £1000	0
Up to £1,500	10%
Up to £3,000	15%
Up to £5,000	20%
Up to £8,000	25%
Up to £15,000	30%
Above £15,000	50%

Primary schools

	Data migration
Digital onboarding service and migration for primaries	Free
MIS Setup from Scratch (new school)	£1,000
MIS Setup from Scratch (manual migration)	£1,500
	Support and consultancy
Phone, email and web chat (8am-5pm, Monday-Friday)	Free
Customer Success Manager	Free
	Foundation training
Primary School Onboarding (17x Foundation sessions, up to 5 schools can share)	£750
Meals and Payments bundle (3x Foundation sessions)	£250
New User bundle (17x Foundation sessions plus live Q&A)	£500
	Intermediate training
Parental Engagement (2 hours)	£250
Operational Reporting for Schools (3 hours)	£350
Assessment Consultation (up to 3 hours)	£350
Assessment Setup and Reporting (per hour)	£150
Behaviour Consultation and Reporting (2 hours)	£350
Shared Teaching Consultation (2 hours)	£350
Live Feeds for Schools (3 hours)	£350
BI Training for Schools (3 hours)	£350
Bespoke training: Online (per hour)	£150
Bespoke training: In-person (per day)	£950
	Pro training
Arbor SENCO Core Accreditation (2x 2.5 hour sessions)	£450 per 3 attendees
Arbor Assessment Advanced Accreditation (3x 2 hr sessions)	£350 per attendee
Arbor Exams Advanced Accreditation (3x 2 hr sessions)	£350 per attendee
Arbor Attendance Core Accreditation (2x 2hr sessions)	£350 per attendee

Secondary schools

	Data migration
Census ready migration for secondaries/All-throughs	£2,500
MIS Setup from scratch (manual migration)	£1,500
	Support and consultancy
Secondary Onboarding Management	£2,500
Phone, email and web chat (8am-5pm, Monday-Friday)	Free
Customer Success Manager	Free
	Foundation training
Secondary School Onboarding (23x Foundation sessions, up to 5 schools can share)	£1,000
Meals and Payments bundle (3x Foundation sessions)	£250
New User bundle (23x Foundation sessions plus live Q&A)	£600
	Intermediate training
Parental Engagement (2 hours)	£250
Operational Reporting for Schools (3 hours)	£350
Assessment Consultation (up to 3 hours)	£350
Assessment Setup and Reporting (per hour)	£150
Behaviour Consultation and Reporting (2 hours)	£350
Shared Teaching Consultation (2 hours)	£350
Live Feeds for Schools (3 hours)	£350
BI Training for Schools (3 hours)	£350
Bespoke training: Online (per hour)	£150
Bespoke training: In-person (per day)	£950
	Pro training
Arbor SENCO Core Accreditation (2x 2.5hr sessions)	£450 per 3 attendees
Arbor Assessment Advanced Accreditation (3x hr sessions)	£350 per attendee
Arbor Exams Advanced Accreditation (3x hr sessions)	£350 per attendee
Arbor Attendance Core Accreditation (2x 2hr sessions)	£350 per attendee

