



Send Evidence – Pricing Document

Version: 1.0

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1. Pricing Overview

Send Evidence is a modular Software as a Service (SaaS) platform designed to support the secure collection and exchange of media, documents, and information with external parties. The platform is designed to be standalone and to complement existing systems, supporting a range of public sector organisations, including police forces, local authorities, fire and rescue services, and health organisations.

Pricing is structured to provide predictable annual costs, proportionate to organisational scale and agreed usage assumptions. All pricing is indicative and agreed at the call-off stage.

2. Commercial Requests (No Cost to Public Sector Organisations)

Where the platform is used to request submissions from commercial organisations, the service may be provided at no cost to the public sector organisation.

3. Send to Individual / Officer – Organisation-Wide Licence

Send to Individual / Officer is the flagship service, enabling authorised users across an organisation to request and receive submissions from members of the public using secure, browser-based access.

The service is designed to support targeted submission workflows and may operate alongside existing digital evidence or case management systems.

Indicative Annual Pricing

Organisation Size	Annual Cost
Small Organisation	£12,000 – £18,000
Medium Organisation	£18,000 – £30,000

Organisation Size	Annual Cost
Large / Metropolitan Organisation	£35,000 – £60,000
Enterprise / National	By agreement

Included within the licence:

- Unlimited authorised users
- Core Send to Individual / Officer functionality
- Hosting and standard support
- Standard short-term retention and deletion model
- Up to two bespoke submission processes, subject to agreed usage assumptions

4. Bespoke Submission Processes

The platform supports bespoke submission processes for specific operational use cases. These may include the secure collection of media (for example, video or audio), documents, or information from external parties, and are configured to meet the needs of individual teams or services.

Each bespoke submission process is licensed annually and priced based on agreed usage assumptions, which may include:

- Expected submission volumes
- Typical file types and sizes
- Anticipated monthly data transfer
- Short-term storage with deletion once materials are retrieved

Indicative Annual Pricing

- Lower-volume submission process: £3,000 – £4,000 per year
- Medium-volume submission process: £5,000 – £8,000 per year
- High-volume or metropolitan-scale process: Priced by agreement

Where multiple bespoke submission processes are deployed by the same organisation, discounts may be applied to additional processes. Indicatively, reductions of up to 25% may apply to subsequent processes, subject to agreement.

5. Fair Use and Scaling

All pricing includes reasonable fair-use allowances appropriate to the agreed usage assumptions for each service or submission process.

Where actual usage materially exceeds the agreed assumptions, pricing may be reviewed and agreed in advance to ensure the sustainability of continued service. The service does not operate on a per-user, per-transaction, or per-gigabyte charging model.

6. Integration and Interoperability

Send Evidence is designed to operate alongside existing public sector systems. Where required, integrations with third-party platforms, including digital evidence management or case management systems, may be offered as optional services and priced separately on a call-off basis.

7. Trials

A free trial may be offered for a limited number of users within an organisation, agreed in advance, to support evaluation of the service.

8. Pricing Notes

- Prices are exclusive of VAT (where applicable)
- Pricing is indicative and subject to agreement at call-off
- Optional services, integrations, and enhancements are priced separately
- This document does not constitute a contractual offer

Supplier: Send Evidence (Trading name of Tech Renegades LTD)

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