

Visibeat

G-Cloud 15 Pricing Document

Service Name:	Visibeat Patrol Management Platform
Supplier:	Thumbmunkeys Ltd
Lot:	Lot 2b - Software as a Service (SaaS)
Version:	1.0
Date:	January 2026

1. Service Overview

Visibeat is a cloud-based patrol management platform designed specifically for UK police forces. The service enables real-time tracking of officer patrols, automated compliance monitoring against patrol plans, and comprehensive reporting through a web-based dashboard and Android mobile application.

All prices are quoted in GBP and exclude VAT at the prevailing rate.

2. Subscription Pricing

Annual subscription licenses are available in three tiers based on the number of users required:

Tier	Users Included	Annual License (Ex. VAT)
Small Force	Up to 500	£32,000
Medium Force	501 - 1,000	£45,000
Large Force	1,001 - 2,000	£60,000

Each tier includes 50 Dashboard user licenses and mobile app licenses up to the tier limit.

3. Term Discounts

Multi-year commitments attract the following discounts on annual license fees:

Contract Term	Discount
1 Year	Standard price
2 Years	10% off annual license
3 Years	15% off annual license

4. One-Time Costs

Service	Cost (Ex. VAT)
Onboarding Package	£5,400

The Onboarding Package includes:

- Professional installation and configuration
- Integration with existing IT infrastructure (Active Directory, VPN)
- Comprehensive online training for administrators and end users
- First year feature updates and security patches
- Complete documentation and training materials

5. Optional Annual Services

Service	Cost (Ex. VAT)
Feature Updates & Enhancements (Year 2+)	£2,450 per year

Feature Updates provide access to new functionality, user-driven enhancements, and continuous product improvements beyond the first year.

6. Professional Services Rate Card

Additional professional services are available at the following day rates:

Role	Day Rate (Ex. VAT)
Technical Consultant	£650
Senior Developer	£600
Project Manager	£550
Training Specialist	£450

7. Example Pricing Calculations

The following examples illustrate total contract costs for different scenarios:

Scenario	Calculation	Total Cost
Small Force, 1 Year	£32,000 + £5,400	£37,400
Medium Force, 2 Years	(£45,000 × 0.9 × 2) + £5,400	£86,400
Large Force, 3 Years	(£60,000 × 0.85 × 3) +	£158,400

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Note: Examples above do not include optional Feature Updates for Year 2+.

8. What's Included

All subscription tiers include:

- Web-based dashboard for supervisors and administrators
- 50 Dashboard user licenses
- Mobile app licenses (Android) up to tier user limit
- 3rd line technical support during business hours
- Security patches and critical bug fixes
- Quarterly software updates
- System documentation and user guides

9. Terms and Conditions

Currency:	All prices in GBP (£)
VAT:	All prices exclude VAT at the prevailing rate
Minimum Term:	12 months
Payment Terms:	Annual in advance
Price Validity:	Valid for G-Cloud 15 framework period

10. Contact Information

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