## A collective of sector specialists, delivery experts and transformation leaders

Tile Hill supports public sector organisations to deliver sustainable transformation through high-quality leadership and specialist delivery capability. We bring together deep sector insight, extensive networks, and delivery-focused consultants to enable digital, data and cloud change at pace.

### Our specialisms

- Digital, Data & Technology (DDaT) transformation and operating model design
- Cloud adoption, migration, modernisation and cloud support services (Lot 3 aligned)
- Architecture capability – enterprise, solution, technical, platform and data architecture
- Programme & Project Management (PPM) – delivery leadership, governance and assurance
- Managed Bench / scalable delivery teams across SFIA-aligned roles and technologies
- Transformation leadership – strategy, business cases, governance and stakeholder engagement
- Values-led and inclusive approaches that support sustainable cultural change and capability uplift

### Consultancy

We work at the intersection of business strategy, delivery and technology. Tile Hill consultants provide expert advice and hands-on delivery support to drive change, improve services and reduce risk. Our approach is outcomes focused and tailored to each organisation's context, governance and delivery maturity.

### Resourcing

We provide rapid access to specialist delivery capability – from individual SMEs through to full multi-disciplinary teams. We deploy the right expertise at pace, aligned to your priorities, governance and delivery roadmap.

### Training & Capability Building

We embed knowledge transfer throughout delivery. Through coaching, mentoring and structured training we support internal teams to build capability, adopt best practice and sustain change beyond the end of an engagement.

### Inclusion & Culture

Tile Hill supports values-led transformation. We help organisations build inclusive ways of working, strengthen culture and enable high-performing teams. Our networks and approach support improved diversity of thought and better outcomes for users.

Tile Hill takes a values-led approach to delivery. For us, this is not a slogan, it is a practical way of working that ensures public sector programmes are delivered ethically, transparently and sustainably.

In practice, our values-led approach means:

- **User needs first:** we design around the needs of users and service outcomes, not internal structures.
- **Integrity and transparency:** we provide clear reporting, honest advice and evidence-based recommendations (including when the right decision is to stop, pause or change direction).
- **Inclusive ways of working:** we encourage diverse perspectives, accessible design and meaningful stakeholder engagement.
- **Responsible use of public money:** we focus on whole-life value, manage risk actively, and ensure value for money is demonstrated throughout delivery.

**Capability building (not dependency):** we embed knowledge transfer at every level to strengthen client capability and sustain improvements beyond the engagement.

## Tile Hill – Managed Bench Services (Lot 3: Cloud Support)

### Service Overview

Tile Hill's Managed Bench Service provides an agile solution for accessing flexible, scalable, cost-effective teams. Whether you require Rainbow or self-directed teams of DDaT specialists, our consultants take responsibility for delivering critical projects, following industry best practice and Government Digital Service (GDS) standards, and work with you to build internal capability.

### Service features

- UK wide coverage
- Flexible model covering multitude of technologies and skill-sets across SFIA
- Full Lifecycle Support
- Change Management Support
- Scalable access to delivery teams experienced in Public Sector Cloud
- Robust Governance Processes
- Considered approach to risk & focus on whole-life value
- Flexible pricing options that balance between risk and return
- Outcomes based approach focussed on user needs
- Knowledge transfer and capability building (upskilling internal teams for sustainability)

### Service Benefits

- UK wide resource pools reducing your regional resourcing challenges
- Access to a diverse pool of skills
- Scalable model to meet peaks in demand
- Deep understanding of Government culture, challenges and transformation agenda
- Rapid deployment of Rainbow, self directed or fully outsourced teams
- Consistent application of commercial best practice
- Supports development of in-house Digital, Data and Technology (DDaT) capabilities
- Ensures knowledge transfer is built in at all levels
- Enables innovation from continuous improvement
- Collaborative approach to delivering services and stakeholder management

## Typical roles provided

Tile Hill can provide individual consultants or full scalable Managed Bench teams, including:

- Delivery Manager
- Scrum Master
- Agile Coach
- Product Manager / Product Owner
- Service Designer
- User Researcher
- Business Analyst
- Solution Architect / Technical Architect
- DevOps Engineer / Site Reliability Engineer (SRE)
- Cloud Engineer
- Data Analyst / Data Engineer
- QA / Test Analyst
- Change Manager

## How we deliver

Tile Hill provides an outcomes-focused delivery model designed to flex to your requirements and pace of change. We can supply partial or full teams, workstreams or managed delivery capability across discovery through to live service.

- Workpackage / Statement of Work (SoW) delivery
- Rapid mobilisation aligned to agreed service levels
- Integrated delivery alongside client teams and suppliers
- Governance and reporting including RAID, milestones and performance reviews
- Knowledge transfer, coaching and capability development

## How to get in touch

For further details on our services or to discuss further how we may support you, please contact a member of our team:

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