PayPulse
The pay people for doctors.

PayPulse Exception Reporting

Exception Reporting

PayPulse Exception Reporting on G-Cloud 15

A summary - an innovative solution saving time and minimising risk

PayPulse Exception Reporting is an agile, co-designed platform for automated, secure and compliant Resident Doctor Exception Reporting.

We use innovation to reduce the financial risk of exception reporting to NHS organisations whilst maintaining open and frictionless reporting for doctors, and minimising the administrative burden and processing for Guardians of Safe Working.

PayPulse Exception Reporting has proven to have saved hours of corporate staffing and senior consultant time, protection against fines (with zero access and completion fines in NHS organisations we work with) whilst also providing unique workforce insights which have led to rota efficiency changes and indirect resident doctor staffing cost savings.

PayPulse Exception reporting allows minimal admin burden and full contractual compliance.

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Features

- Automated resident doctor exception reporting platform
- Secure, compliant reporting aligned to NHS contracts
- Open, frictionless reporting interface for doctors
- Automated prompts supporting contractual compliance
- Guardian of Safe Working management dashboard
- Minimal-administration reporting workflows
- Workforce analytics and reporting insights
- Audit-ready exception reporting records
- Configurable organisational and departmental setup
- Supported onboarding, training, and ongoing support

Benefits

- Automated resident doctor exception reporting platform
- Secure, compliant reporting aligned to NHS contracts
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Contractual compliance to reducing fines and financial liabilities

From day one, PayPulse Exception Reporting minimises the risk of access and completion fines (£500 per doctor per instance) to almost zero. We achieve this through innovative, open reporting.

The platform enables full contractual compliance with the 2026 updated Terms and Conditions of Service from day one of implementation - with automated processes and prompts to ensure there are no risks of contractual breaches or ongoing liabilities.

Reduced corporate administration time

PayPulse Exception Reporting has demonstrably saved administration time across teams - with significant (hours per week) efficiency savings for the Guardian of Safe Working and their associated support teams through innovative user interface and process management.

In addition, reporting is made frictionless by PayPulse Exception Reporting - with the ability to see highlights and

Frictionless reporting for resident doctors

The final part of the comprehensive PayPulse Rostering solution is the roster management itself, which is built to allow clinical areas to set pre-defined rules for leave and swaps to take the administrative burden off local teams. That means less time dealing with simple, routine approvals and more time dealing with escalations.

Support - onboarding, training and ongoing support

The PayPulse team is available to discuss the scope of your organisation and work with you on how our solution could work in your organisation.

Our onboarding process starts by scoping out your organisation and working with key stakeholders to identify how we can support each team and area and how your platform will be set up. We then help set up your platform ready for your organisation.

We provide in person, hybrid or online training for groups of staff in your organisation - from senior managers to see the operational and financial oversight features, to Guardians of Safe Working to rota leaders in each department.

Once your platform has gone live in your organisation, our support platform is available for your team to submit queries. These are answered by the PayPulse team to ensure you're always able to access timely and quality help and support.

More information

More information is available on our website: www.paypulse.co.uk

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