

Data Strategy and Governance

AI Implementation

Common Client Requirements...

Articulation and execution of their data strategy, to deliver data ownership, policy and general compliance, paving the way for future modernisation projects such as cloud modernisation, AI readiness and decommissioning of legacy systems, driving cost reductions.

Core Challenges



Organisations are looking to implement AI (such as Copilot) into their estate yet have not reviewed the critical controls needed for implementation.



Insufficient/mismanaged controls (e.g. no clear ownership of controls and limited tracking) can result in AI surfacing a wider scope of data than intended, posing compliance risks (e.g. GDPR).



AI models require extensive controls to ensure their models uphold transparency and privacy, which also rely on high quality data.

Known Impacts



Insufficient controls can cause AI to be able to access all data which users can access, including any data that users may not be aware they have access to (sensitive data).



GDPR and compliance risks can arise due to the ability for AI to surface sensitive and out of retention data, potentially resulting in increased exposure to fines/litigation.



A lack of extensive controls can make understanding and analysing model outputs more challenging, impact decision tracing.

Our Solutions



Comprehensive AI readiness assessment to determine what AI activities could be utilised.



Data governance foundations review to determine where additional controls may be required to reduce the risk of compliance/governance failures.



AI model training review, to determine where fundamental data quality must be improved to ensure efficient AI model usage and decision tracing.

How we've helped our clients resolve these challenges



Major Retail and Commercial Bank

Our client had struggled to implement appropriate governance, controls and data quality across the organisation which prevented progress with their business strategy. We introduced ownership, governance and data quality initiatives to improve data used in models.



Multinational General Insurance Firm

Our client was looking to introduce Copilot to the organisation. We enabled this by implementing controls utilising Purview and metadata tagging to prevent users from surfacing sensitive or out of retention data, providing monitoring and alerting where this was attempted.



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