



Pricing Document – Service Charge Pro

BRX Technology Ltd

G-Cloud 15

Lot 2 – Software as a Service (SaaS)

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1. Pricing overview

Service Charge Pro is provided as a subscription-based software-as-a-service solution. Pricing is based on the scope and complexity of each customer's requirements and is agreed at Call-Off.

Charges typically reflect factors including, but not limited to:

- the size of the customer's property portfolio
- the scope of functionality required
- integration requirements
- onboarding and implementation complexity

All pricing is exclusive of VAT.

This pricing document sets out the pricing structure and approach. Final pricing is confirmed through the Call-Off Contract.

2. Core SaaS subscription

The core subscription provides access to the Service Charge Pro platform, including:

- use of the Service during the Subscription Term
- hosting and operation of the Service
- standard software updates and enhancements
- standard support during business hours

Indicative subscription pricing (annual)

Property portfolio size	Annual subscription (indicative)
Up to 5,000 properties	£20,000 – £35,000
5,000 – 20,000 properties	£35,000 – £55,000
20,000+ properties	£60,000 – £115,000

Subscription pricing is determined by portfolio size and scope and does not impose limits on system usage. Larger portfolios may involve materially greater service charge complexity, integration scope, and post-go-live support requirements, which is reflected in the indicative pricing ranges.

3. Onboarding and implementation services

Implementation and onboarding services are typically required to support successful adoption of the Service. These services are scoped based on customer requirements and are priced separately from the core subscription.

Implementation services may include:

- discovery and validation of service charge structures
- configuration of the Service
- data migration and validation
- integration with required finance and housing management systems
- testing and reconciliation of outputs
- user training

Indicative implementation pricing (one-off)

Property portfolio size	Typical implementation fee
Up to 5,000 properties	£25,000 – £45,000
5,000 – 20,000 properties	£35,000 – £65,000
20,000+ properties	£50,000 – £90,000+

Implementation fees are confirmed at Call-Off and reflect the scope, complexity and delivery approach agreed with the Customer.

Implementation pricing assumes timely access to customer systems, data, and subject matter experts. Material changes to scope or assumptions may result in pricing adjustments by agreement.

4. Optional and additional services

The following services may be provided by agreement and are priced separately:

- additional implementation or configuration support
- additional training
- on-site support
- enhanced assurance or support requirements

Pricing for optional services is agreed at Call-Off.

5. Discounts and pricing adjustments

Pricing may be adjusted at Call-Off to reflect:

- portfolio scale
- contract duration
- scope of services

Any discounts or adjustments are confirmed in the Call-Off Contract.

6. What is not included

Unless expressly agreed in a Call-Off Contract, pricing does not include:

- bespoke software development
- unrestricted consultancy services
- third-party licence costs
- remediation of customer data quality issues outside agreed scope

7. Payment terms

Implementation and onboarding fees are invoiced in advance of service commencement, unless otherwise agreed in the Call-Off Contract.

Subscription fees are invoiced in advance for each subscription year, commencing from the service start date.

Invoicing and payment terms are confirmed in the Call-Off Contract. Standard payment terms are 30 days from invoice date.