

Quick Link Consultancy – Public Sector IT Resourcing Services

1. Service Overview

Quick Link Consultancy provides flexible, secure, and compliant IT resourcing services specifically designed to provide a high quality work at very cost effective price. We supply pre-vetted, skilled IT professionals—from cloud architects to security specialists—on a flexible basis, enabling clients to access critical digital skills without long-term recruitment overhead or fixed employment costs

We specialise in supplying individual specialists and blended teams across short-term, medium-term, and outcome-based engagements, aligned to public sector governance, security, and value-for-money requirements

Our service includes full lifecycle management, from requirement definition through to knowledge transfer, ensuring projects are delivered successfully and internal capability is enhanced.

2. Service Scope

Included:

- **Talent Sourcing & Supply:** Provision of IT professionals across:
 - Cloud Engineering & Architecture (AWS, Azure, G-Cloud)
 - IT Project & Service Delivery Management
 - Quality Assurance and software testing
 - Digital Delivery (Delivery Managers, Scrum Masters, Agile Coaches)
 - Software & Engineering (Developers, Cloud Engineers, DevOps)
 - Data & Analytics (Data Engineers, Data Scientists, BI Developers)
 - Architecture (Enterprise, Solution, Technical Architects)
 - Cyber & Security (Security Architects, SOC Analysts)
 - Service Management (Service Managers, ITIL Practitioners)
 - Business & Change (Business Analysts, Product Managers)
- **Pre-engagement Screening:** All personnel screened to BS 7858:2019, with Baseline Personnel Security Standard (BPSS) as minimum. Security Check (SC) and Developed Vetting (DV) cleared staff available.
- **Managed Service Wrapper:** Dedicated Technical Account Manager, performance reporting, compliance oversight, and contract administration.

- **Onboarding & Offboarding:** Secure provisioning, system access coordination, and structured exit with knowledge transfer.
- **Public Sector Compliance Assurance:** Ongoing alignment with relevant standards (GDS, NCSC, PSN, etc.).

Excluded:

- Permanent recruitment services
- Provision of hardware or software licenses
- Work requiring clearance above DV level
- Defence or intelligence sector projects requiring specific accreditations (e.g., MOD contractual frameworks)
- Services outside UK jurisdiction

3. Service Features & Benefits

- **UK Public Sector Expertise:** All personnel have public sector experience.
- **Rapid Mobilisation:** 5 working days turnaround
- **Scalable resourcing:** Capability to mobilise as many numbers as required
- **Flexible Engagement Models:** Individual resources, team augmentation, or outcome-based project teams.
- **Security-First Approach:** UK-based, security-cleared professionals with data sovereignty guaranteed.
- **Cost Transparency:** Fixed daily or monthly rates, no hidden fees.
- **Social Value Commitment:** Local hiring, digital skills transfer, and carbon-neutral operations alignment.

4. Ordering & Onboarding Process

1. **Requirement Definition:** Free discovery workshop to scope needs.
2. **Candidate Matching:** Presentation of pre-screened CVs within 3–5 days.
3. **Interview & Selection:** Client-led interview process.
4. **Contracting:** Framework-compliant order form and statement of work.
5. **Onboarding:** Secure access setup and induction within 5 working days.
6. **Commencement:** Delivery begins with weekly performance reporting.

5. Termination & Exit Process

- **Notice Period:** 30 days for standard contracts, 90 days for managed services.
- **Knowledge Transfer:** Up to 40 hours included in exit process.
- **Data Handling:** All client materials returned/archived per data retention policy.

- **Exit Report:** Summary of deliverables, performance metrics, and recommendations.

6. Pricing & Charging Model

- **Daily Rate Model:** Fixed daily rates per role/skill level (transparent pricing schedule).
- **Managed Service Fee:** Monthly per-user charge for service management.
- **Additional Costs:** Expenses pre-approved, security clearance sponsorship where required.
- **Invoicing:** Monthly in advance, 30-day payment terms.
- **Discounts:** Available for 12+ month commitments and multi-department engagements.

7. Technical Requirements

- **Client Side:** Standard web browser for portal access, VPN capability for secure systems.
- **Communication:** Microsoft Teams/Email for coordination.
- **Security:** Multi-factor authentication required for system access.

8. Service Management

- **Account Management:** Dedicated Client Success Manager for strategic relationship.
- **Reporting:** Monthly performance dashboards and quarterly business reviews.
- **Change Management:** Formal change control process for scope variations.
- **Issue Escalation:** 4-level escalation path to senior management.

9. Compliance & Standards

- **Security Standards:** Cyber Essentials certified
- **Personnel Screening:** BS 7858:2019 compliant, BPSS minimum, SC/DV where required.
- **Data Protection:** GDPR compliant, UK data sovereignty assured.